



Commission of
Asian & Pacific
Islander Affairs

FACT SHEET

YOU HAVE THE RIGHT TO:

- Be free from discrimination
- Be free from sexual harassment and exploitation
- Get help from union, immigrant & labor rights groups
- A healthy and safe workplace
- Leave an abusive workplace
- Be paid fairly

DRIVER'S LICENSE OR STATE ID

You are eligible to receive a Driver's License good for two years. **Bring your I-94, your passport, and two pieces of mail that show your Iowa address.**

Storm Lake License Station
1303 W Milwaukee Ave, Storm Lake, IA 50588
712.732.5670
www.iowatreasurers.org/treshome.php?idCounty=11

SOCIAL SECURITY CARD

You are entitled to an unrestricted social security card. Your local office offers translation help.

Bring your passport and I-94 to:

Storm Lake Social Security Office
800 Oneida St, Storm Lake, IA 50588
800.772.1213
www.ssa.gov/pubs/EN-05-10096.pdf

FOOD

Upper Des Moines Opportunity Outreach Ctr
620 Michigan Street Storm Lake, IA 50588
712.732.1757
udmo.com/buonavista.htm

Helping Hands of Storm Lake
225 E 6th St Storm Lake, IA 50510
712.334.0482
Call for hours and requirements

Storm Lake Mobile Pantry
1607 Lake Ave, Storm Lake, IA 50588
515.564.0330
www.foodbankiowa.org/partners/programs/mobile-pantry-program#mobile-schedule

RENTAL ASSISTANCE

Rental assistance is available through the Iowa Finance Authority (IFA). Contact IFA by phone at 800.432.7230 or online at www.iowafinanceauthority.org

Rental and utility assistance is also offered by the BVCO Outreach Office. Contact BVCO at 712.732.1757 or online at www.udmo.com/

ADVOCACY ORGANIZATIONS

Centers Against Abuse & Sexual Assault
506 Erie St, Storm Lake, IA 50588 877.362.4612
www.caasaonline.org/

Family Crisis Centers - 800.382.5603
www.familycrisiscenters.org/

Buena Vista County General Assistance
605 Cayuga, Storm Lake, IA 50588 712.749.2706
www.bvcountyiowa.com/index.php/general_relief

Monsoon Asians & Pacific Islanders in Solidarity
4952 Franklin Avenue, Des Moines, IA 50310 515.288.0881
monsooniowa.org/

Iowa Department of Human Rights
Office of Asian & Pacific Islander Affairs
321 E 12th St, Des Moines, IA 50319 515.281.4219
humanrights.iowa.gov/cas/capi

TRANSPORTATION

Regional Transit Authority (RIDES) - serving Storm Lake
Routes & Schedules Number: 800-358-5037
www.nwiarides.org/

Iowa Department of Transportation – 1-800-735-2942
www.iowadot.gov/transit

FSM Embassy

1725 N St NW, Washington, DC 20008
202.223.4383
contact@fsmembassydc.org

RMI Embassy

2433 Massachusetts Ave, Washington DC 20008
479.419.9332
info@rmiembassyus.org

Palau Embassy

1701 Penn Ave, NW Washington, DC 20006
202.349.8598
info@palauembassy.org

FILING A CIVIL RIGHTS CLAIM

Iowa Civil Rights Commission (State)
400 E. 14th Street, Des Moines, IA 50319
800.457.4416 icrc.iowa.gov

US Attorney's Office – Northern District (Federal)
Ho-Chunk Building, Suite 670
600 4th Street, Sioux City, IA 51101
(712) 255-6011 <https://www.justice.gov/usao-ndia/civil-rights-ada>
<https://www.justice.gov/usao-ndia/page/file/1081371/download>

HUMAN TRAFFICKING HOTLINES

If you are being exploited, contact the National Human Trafficking Hotline by: Phone 88.373.7888, Texting "help" to 233733, Emailing nhtrc@polarisproject.org
Visiting www.traffickingresourcecenter.org

Signs of exploitation: If one or more of the following has happened. Your employer has/is threatening you with deportation; lying to you about promised employment, stealing your wages, threatening you with physical harm, preventing you from leaving, or forcing you to live in unfit housing, or holding a debt or loan over your head to pressure you to work. You could be a victim of labor trafficking.

Local resources are also available through the Iowa Attorney General's Office of Crime Victim Assistance. For more info visit www.iowaattorneygeneral.gov/for-crime-victims/fighting-human-trafficking or call the Iowa Human Trafficking Hotline at 800.770.1650
(Trained specialists available to help in over 200 languages.
You do not need to give your name or identify yourself.)

HEALTH CARE

For screenings and wellness check-ups:

SALUD! Multicultural Health Coalition
110 E 3rd St, Storm Lake, IA 712.732.2076
www.salud-stormlake.com/

Buena Vista County Public Health Department
1709 Richland Dr, Storm Lake, IA 50588 (712) 749-2548
https://www.bvcountyiowa.com/index.php/public_health

United Community Health Center
715 W. Milwaukee Ave, Storm Lake, IA 50588
855.871.0109 www.uchcsl.com/

Medicaid Health Insurance for children thru age 19

DHS Courthouse Annex, 311 E 5th St, Storm Lake, IA 50588 712.749.2536 dhs.iowa.gov/hawki

How to apply: <https://dhs.iowa.gov/hawki/how-to-apply>

EDUCATION

Many community colleges offer tuition assistance programs. For a directory of community colleges in Iowa, visit educateiowa.gov/community-colleges

FILING A WAGE CLAIM

If your employer has not paid you what they have promised, the Iowa Division of Labor will help you file a claim and recover what you are owed. Gather any pay stubs or time sheets and contact Iowa Workforce Development:

1000 E Grand Ave, Des Moines, IA 50319
515.725.5619

wage@iwd.iowa.gov

www.iowadivisionoflabor.gov/wage-payment-collection-and-minimum-wage

If you feel your employer treated you differently during the hiring or I-9 process, or terminated you because of your national origin, or immigration or citizenship status, contact immigrant and employee rights at 800.255.7688 (**press zero to connect to a live person**)

www.justice.gov/crt/immigrant-and-employee-rights-section

LEGAL ASSISTANCE

EMBARC Legal Navigator, 2309 Euclid Ave Des Moines, IA 50310 515.286.3928 www.embarciowa.org/

Equal Employment Opportunity Commission (Federal)
Phone: 800/669-6820 (speak to a counselor)
https://www.eeoc.gov/federal/fed_employees/filing_complaint.cfm

Iowa Legal Aid, 507 7th St. Suite 402 Sioux City, IA 51101
800.532.1275 or 319.364.6108 www.iowalegalaid.org/

Iowa Concern Hotline 800.447.1985
www.extension.iastate.edu/iowaconcern/

EMPLOYMENT

Future Ready Iowa, a state workforce-readiness program, has an **online Career Coach** to help you discover jobs that align with your skills and interests. The Career Coach identifies areas for you to explore and provides information like average salary ranges and annual job openings in Iowa. It also details what education/training you need and where you can obtain it within the state. A quick six-question version or a more detailed 60-question assessment is available.

iowa.emsicc.com/assessment