



KEEPING YOU SAFE & INFORMED

COVID-19 RESPONSE 3-19-2020

This is being sent to distribution list DOT-AG-ALL STAFF-GL. Please post for those without access to email.

Here's what we know

- As of today, there have been 44 confirmed cases of COVID-19 in Iowa, across 13 counties. Check the [Iowa Department of Public Health's website](#) to stay informed of cases in Iowa.
- We are still open for business and accepting customers. However, how we accomplish that might look different than on a normal business day.

Here's what we are doing

Our staff continues to find new and creative ways we can serve our customers and conduct business during this time. We want to thank you for your creativity, flexibility and ability to stay calm as the situation evolves rapidly.

- All guests that enter one of our facilities will be asked [a series of screening questions](#) at the entrance. This will help evaluate their risk of exposure to COVID-19. This is to protect you and other visitors in that area.
- We are finding ways to move as many in-person meetings, both internally and with external partners, to virtual solutions.
- Our driver's service centers are now taking appointments from customers and limiting the number of customers in facilities to practice social distancing. We also are no longer conducting non-commercial drive tests.
- We have worked with the Governor to help relieve the need for customers to come into our facilities. The emergency proclamation that was signed on March 16 assures that expired driver's licenses and vehicle registrations will remain valid during the declared disaster. In addition, the requirements to register, title, and license plate recently purchased vehicles have been relaxed until the disaster is over.
- The Governor's proclamation mentioned above also waives weight limits and hours of service for commercial vehicles hauling goods to respond to the disaster.
- We have cancelled special law enforcement projects to reduce interaction with the public.

Resources to help you

Don't forget that you can find resources on COVID-19 outside of our DOT network at <https://iowadot.gov/covid-19> or inside the DOT network at <http://dotnet/covid-19/>. These materials are being updated regularly so make sure you check back often.

We will continue to keep you informed on what the DOT is doing to respond. Please stay safe and remember to practice good hygiene and social distancing!