



KEEPING YOU SAFE & INFORMED

COVID-19 RESPONSE 3-23-2020

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Stay connected

Starting today, in this daily update we will be calling out materials that have been updated on the Iowa's DOT's COVID-19 pages at <https://iowadot.gov/covid-19> (outside the DOT network) or <http://dotnet/covid-19/> (inside the DOT network). However, you should feel free to check back anytime for the latest information on COVID-19 in regards to how it impacts the Iowa DOT.

Here's what we know

- As of this afternoon, there have been 105 total positive cases confirmed in Iowa, with 7 people hospitalized.
- Officials have reported that as testing becomes more prevalent the number of positive cases will rise.
- The state of Iowa has spun up a [new website](#) that the latest information on cases in Iowa, as well as where Iowans can find reliable information on COVID-19 and how state agencies are responding.

Here's what we are doing internally

- We understand that dealing with COVID-19 can be an uncertain and emotional time for you both professionally, as well as in your personal life. We want our employee to be safe both physically and psychologically. As a reminder, the Employee Assistance Program (EAP) is here to help you through times like these. We have [added a page](#) to our COVID-19 site with resources related to EAP.
- There have been many questions related to guidance for employees regarding reporting to work, tracking time, use of leave, and more. Check out our [FAQs for employees](#) (note, you must be on a DOT server or VPN in to access this document).
- One of the simplest ways to reduce the spread of the disease, besides limiting your exposure to other people is to wash your hands. As simple as it sounds, there is a right and wrong way to wash. We have added videos and resources on proper handwashing [here](#).
- We are also working on a way to offer a live question and answer session for employees about the disease. Look for more details in the next few days.

Here's what we are doing externally

- Now, at least through the end of April, we are only allowing appointments in our driver's service centers for essential services. We are also no longer accepting any walk-in appointments in the service centers. All customers must have an appointment. Get more information [here](#) under the "Driver's licenses" heading.

- We have provided additional guidance for those with CDLs to limit the need for CDL holders to come into our facilities. [Find out more.](#)
- To help support our hard working commercial driving community, we have partnered with Iowa Motor Truck Association to provide complimentary lunches to commercial drivers at our scale locations in Jasper County on Tuesday and Dallas County on Wednesday.

We will continue to keep you informed on what the Iowa DOT is doing to respond. Please stay safe, stay home when possible, and remember to practice good hygiene and social distancing!