



# KEEPING YOU SAFE & INFORMED

## COVID-19 RESPONSE 3-26-2020



### GOT QUESTIONS ABOUT COVID-19?

There is a lot of information out there right now, both reliable and not so reliable, related to COVID-19. We want to provide employees with reliable and accurate information regarding the health aspects of the disease.

Please submit your health-related questions [here](#). Once collected, we will be working with the Iowa Department of Public Health to provide you answers to your questions in the next few days.

#### ***Stay connected***

Don't forget that Iowa's DOT's COVID-19 pages at <https://iowadot.gov/covid-19> (outside the DOT network) or <http://dotnet/covid-19/> (inside the DOT network) are your best source of information on COVID-19 in regards to how it impacts the Iowa DOT. Make sure you are familiarizing yourself with the information to help you stay informed.

#### ***Here's what we know***

- There have been 34 new positive cases today, making a total of 179 positive cases confirmed in Iowa. Don't forget to check the state's [COVID-19 website](#) for the latest information on how COVID-19 is impacting Iowa and the state is responding.

#### ***Here's what we are doing internally***

- The [FAQ for employees](#) has been updated to provide guidance on questions we continue to hear from you. *Please note that you must be connected at a DOT facility or via VPN to access this document.*
- Have you heard the term self-isolation and not sure what it means? We've added a link on our COVID-19 website to [Iowa Department of Public Health's guidance](#) on how to properly self-isolate.
- Have questions about teleworking? Make sure you check out the [frequently asked questions regarding telework](#) that are being distributed today. *Again, you will need to be connected at a DOT facility or via VPN to access this document.*

#### ***Here's what we are doing externally***

- We have updated our public [FAQ page](#) which discusses how our customers can continue to do business with the DOT throughout this time. New information includes clarification for

commercial driver's license and permit holders, ways to receive medical CBD cards, and guidance regarding business hours for auto dealers.

- We received guidance that the REAL ID deadline has been moved from Oct. 1 of this year to Oct. 1, 2021. This will help eliminate the need for customers to feel like they must come to a service center to get their REAL ID at this time. We are updating our website and working on ways to let customers know if this change.

We will continue to keep you informed on what the Iowa DOT is doing to respond. Please stay safe, stay home when possible, and remember to practice good hygiene and social distancing!