



# KEEPING YOU SAFE & INFORMED

## COVID-19 RESPONSE 5-1-2020

### ***Stay connected***

Iowa DOT's COVID-19 pages are available at <https://iowadot.gov/covid-19> (outside the DOT network) or <http://dotnet/covid-19/> (inside the DOT network).

### ***Here's what we know***

- Since our last update on Wednesday there have been an additional 1,041 positive cases reported for a total of 7,884 positive cases confirmed. Iowa has had 22 additional deaths for a total of 170 in the state due to COVID-19. Don't forget to check out the state's [COVID-19 website](#) for the latest information.
- As of today, 1 in every 69 people in Iowa have been tested for COVID-19. Please note that the number quoted in DOT's Wednesday's update was a misspeak that was included in the state of Iowa update that day.
- In today's press conference the Governor had mentioned that there has been a slight delay in processing of tests. Procedures are changing which will allow for quicker test processing. Therefore, Iowan's should expect that the number of positive cases to increase over the next few days due to the number of tests able to be processed.

### ***Here's what we are doing internally***

- Discussions are beginning on how we start to transition our employees who have been working remotely back to the office. While we don't have any solid plans yet, we do know that employees will not be asked to come back until we get more direction from the Governor. The move to get employees back into DOT facilities will be phased, and there will be considerations and training on sanitization and cleaning, social distancing, and use of PPE, if appropriate. In addition, discussions are happening in regards to remote work, given what we have learned as an agency through this emergency. We will continue to keep you informed on plans as they are solidified.

### ***Here's what we are doing externally***

- To practice proper social distancing, Driver and Identification Services has been serving customers using an appointment only model for several weeks. They are looking at ways to continue to utilize this model even after the emergency ends. Today a [new service selector tool](#) was launched which helps customers understand the options available to them based on the service they are wanting to receive. The tool is linked on several Motor Vehicle Division web pages, on our public FAQs regarding how to do business with the DOT during the COVID-19 emergency, and is being promoted through social media.

We will continue to keep you informed on what the Iowa DOT is doing to respond. Please stay safe, stay home when possible, and remember to practice good hygiene and social distancing!