

KEEPING YOU SAFE & INFORMED

COVID-19 RESPONSE 5-4-2020

Stay connected

lowa DOT's COVID-19 pages are available at <u>https://iowadot.gov/covid-19</u> (outside the DOT network) or <u>http://dotnet/covid-19/ (inside the DOT network)</u>.

Here's what we know

Since our last update on Friday there have been an additional 1,819 positive cases reported for a total of 9,703 positive cases confirmed. Iowa has had 18 additional deaths for a total of 188 in the state due to COVID-19. Don't forget to check out the state's <u>COVID-19 website</u> for the latest information.

Here's what we are doing internally

• Due to the fact that traffic volume will likely be less than normal and out of concern for the safety of program employees, we have made the decision to scale back our summer traffic count program. We will hire a little more than half of our season employees for that program.

Here's what we are doing externally

• In addition to launching a <u>new service selector tool</u> which helps customers needing driver's license and identification services understand the options available to them, we have also created postcards that will be sent to customers who are up for driver's license renewal. The postcards will encourage customers to either renew online or take advantage of other options available to them to eliminate or delay their need to come into a DOT service center.

We will continue to keep you informed on what the Iowa DOT is doing to respond. Please stay safe, stay home when possible, and remember to practice good hygiene and social distancing!