



KEEPING YOU SAFE & INFORMED

COVID-19 RESPONSE 5-11-2020

Stay connected

Iowa DOT's COVID-19 pages are available at <https://iowadot.gov/covid-19> (outside the DOT network) or <http://dotnet/covid-19/> (inside the DOT network).

Here's what we know

- Since our last update on Wednesday there have been an additional 1,961 positive cases reported for a total of 12,373 positive cases confirmed. Iowa has had 52 additional deaths for a total of 271 in the state due to COVID-19. To date, 5,249 people who have tested positive have recovered. Don't forget to check out the state's [COVID-19 website](#) for the latest information.
- The Governor has announced that she will be loosening additional restrictions on Tuesday. She holds press conferences at 11 a.m. each weekday to give an update on COVID-19 response. In addition to being broadcast on several television stations, those press conferences are live streamed or can be watched at a later time on her [Facebook page](#).

Here's what we are doing internally

- Business units who have processes impacted by COVID-related regulatory and statutory relief and waivers, primarily those within the Motor Vehicle Division, have been working hard to determine how to best serve customers once those waivers expire. The majority of those waivers are currently set to expire May 27, but could be extended by the Governor. Guidance continues to be posted on our website and social media channels to help our customers. In addition, staff have been working with our county partners who provide vehicle, driver's license, and ID services to help them best serve customers as well. A series of virtual Q&A sessions with the counties are being held this week. The sessions have helped our staff better understand the concerns, considerations, and comments our county partners are experiencing, which in turn is helping us improve the service, guidance, and communication we are providing.

Here's what we are doing externally

- Our staff continues to help with the TestIowa program. In addition to assisting with testing site set-up and traffic control, DOT staff have been designing and printing materials and signage at the site and translating some of those materials into Spanish. The seventh testing site is slated to open on Wednesday in Ottumwa. If you have not completed your assessment or have had changes to your health since you filled out an assessment go to testiowa.com.

We will continue to keep you informed on what the Iowa DOT is doing to respond. Please stay safe, stay home when possible, and remember to practice good hygiene and social distancing!