



# KEEPING YOU SAFE & INFORMED

## COVID-19 RESPONSE 6-10-2020

*As the pandemic begins to stabilize, we have decreased the frequency of our updates.*

### ***Stay connected***

Iowa DOT's COVID-19 pages are available at <https://iowadot.gov/covid-19> (outside the DOT network) or <http://dotnet/covid-19/> (inside the DOT network).

### ***Here's what we know***

- There are currently a total of 22,626 positive cases confirmed in the state of Iowa with a total of 631 deaths due to COVID-19. To date, 13,739 people who have tested positive have recovered and 204,003 individuals have been tested for the virus. These numbers are as of 5 p.m. today.

### ***Here's what we are doing internally***

- An internal committee has been meeting to work on plans for returning employees teleworking due to COVID-19 back to facilities. This includes production of a guide for all employees and design of training for managers and supervisors to prepare for the transition and inform them of safety protocols. Teleworking employees will not automatically be required to return, but those who feel comfortable or have a need to return sooner will begin occupying facilities in July. Managers and supervisors will return the week of July 6 and their teams will begin returning in a phased approach starting the week of July 13.

### ***Here's what we are doing externally***

- Driver & Identification Services have returned to approximately 75% of pre-COVID-19 issuance levels for driver's licenses and IDs. They continue to add appointments in DOT owned facilities and have confirmation that all county treasurers who deal with driver's licenses and IDs except for 10 are back to issuing. In addition, while how they are conducting business varies, most counties are currently processing vehicle registrations and titles. If you would like to do business with a county treasurer's office [check here](#) for contact information to determine how they are handling customers at this time.
- During the pandemic driver and identification service centers have moved to an appointment only model. The model has proven to be successful both internally with reports of increased employee moral and a decrease in sick days used as well as externally, earning us 5 star ratings on Google across many of our locations.
- Motor Vehicle Division staff are continuing to educate internal staff, county treasurers, law enforcement and partners such as the commercial trucking industry on impacts once regulatory relief expires, which is currently set for June 25.

- Support services staff continue to help with missions to move goods through Iowa. Today, four of our drivers transported pallets of PPE.
- We continue to support TestIowa testing sites, which there are currently in 16 locations. MVE officers are transporting tests from all sites. In addition, staff are preparing with site preparation, logistics, and materials and signage.

We will continue to keep you informed on what the Iowa DOT is doing to respond. Please stay safe and remember to practice good hygiene and social distancing!