## TRAFFIC MANAGEMENT CENTER PERFORMANCE MEASUREMENTS

February 2025

This report contains statistical and operational data for TMC activities from the period of February 01, 2025 to February 28, 2025.

## **Executive Summary**

| TOTAL INCIDENTS                   |                   | TOTAL HIGHWAY HELPER                          | RESPONSES                       | AVERAGE CLEARANCE TIM                                       | ЛЕ        |  |  |
|-----------------------------------|-------------------|---|---------------------------------|---|-----------|--|--|
| The total number of incidents dur | ing the period. * | The total number of incidents Hig the period. | hway Helper responded to during | The average time for all lanes to be cleared after a crash. |           |  |  |
| Previous                          | Current           | Previous                                      | Current                         | Previous  | Current   |  |  |
| January                           | February          | January                                       | February                        | January   | February  |  |  |
| 3,001                             | 2,978             | 1,119   | 1,018                           | 1 hr 8 m  | 1 hr 10 m |  |  |

| TOTAL LANE BLOC                                     | KAGE INCIDENTS                          | TOTAL SECONDAR                                    | Y INCIDENTS | TOTAL MULTI-VEHIC                         | LE INCIDENTS             | TOTAL TRIP ACTIVATIONS  |          |  |
|---|---|---|-------------|---|--------------------------|---|----------|--|
| The total number of inc<br>at least one blocked lar | idents which resulted in ne of travel.* | Crashes that occur withi scene or resulting queue | $\sim$      | The total number of multi-<br>the period. | vehicle incidents during | The total number of incidents for which a TRIP activation was made during the period. |          |  |
| Previous  | Current                                 | Previous  | Current     | Previous                                  | Current                  | Previous  | Current  |  |
| January   | February                                | January   | February    | January                                   | February                 | January   | February |  |
| 231   | 265                                     | 3   | 4           | 145                                       | 174                      | 11  | 3        |  |

\* - excludes roadwork

\*\* - incidents involving multiple vehicles are counted as a single incident in the totals displayed throughout this report

The term 'Avg Impact' is used throughout this report to indicate mainline closure times (excludes shoulder/ramp closure).

#### TRAFFIC MANAGEMENT CENTER PERFORMANCE MEASUREMENTS



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TRAFFIC MANAGEMENT CENTER PERFORMANCE MEASUREMENTS

|                                  |          |       |                   |                          |       | PERFORMANCE MI                  |                                       |                          |                       |  |             |
|----------------------------------|----------|-------|-------------------|--------------------------|-------|---------------------------------|---------------------------------------|--------------------------|-----------------------|--|-------------|
|                                  |          |       |                   | <i></i>                  | _     | INCIDENT TOT                    |                                       |                          |                       | _  | _           |
| Туре                             |          | Total | otal numbel       | Avg Impact               | nt on | District 1*                     | affects or can affect r<br>District 2 | District 3               | District 4*           | District 5   | District 6* |
| Stalled Vehicle                  |          | 1,762 | 60%               | 26 min                   |       | 744                             | 21                                    | 22                       | 438                   | 17   | 520         |
| Abandoned Vehic                  | <u> </u> | 432   | 15%               | 24 min                   |       | 210                             | 5                                     | 8                        | 54                    | 5  | 150         |
| 1 Vehicle Crash                  | 6        | 192   | 7%                | 1 hr 10 m                |       | 71                              | 3                                     | 9                        | 39                    | 8  | 62          |
| 2 Vehicle Crash                  |          | 145   | 5%                | 1 hr 14 m                |       | 73                              | 6                                     | 9                        | 23                    | 5  | 29          |
|                                  |          |       |                   | 1 111 14 111             |       |                                 |                                       |                          |                       | 11   |             |
| Request for Servic               | e        | 128   | 4%                |                          |       | 36                              | 16                                    | 23                       | 14                    |  | 28          |
| Debris                           |          | 60    | 2%                | 23 min                   |       | 29                              | 3                                     | 2                        | 4                     | 2  | 20          |
| Earlier Crash                    |          | 60    | 2%                |                          |       | 18                              | 8                                     | 4                        | 8                     | 7  | 15          |
| Slow Traffic                     |          | 44    | 2%                |                          |       | 29                              | 0                                     | 0                        | 6                     | 0  | 9           |
| 3+ Vehicle Crash                 |          | 29    | 0.99%             | 1 hr 1 m                 |       | 18                              | 1                                     | 0                        | 4                     | 3  | 3           |
| Towing Operation                 |          | 20    | 0.68%             | 3 hr 31 m                |       | 3                               | 0                                     | 0                        | 4                     | 4  | 9           |
| Emergency Vehic                  | es       | 19    | 0.65%             | 30 min                   |       | 8                               | 1                                     | 1                        | 5                     | 0  | 4           |
| Abandoned CMV                    |          | 14    | 0.48%             |                          |       | 3                               | 0                                     | 0                        | 5                     | 0  | 6           |
| Total                            |          | 2,905 | 100%              | 1 hr 37 m                |       | 1,242                           | 64                                    | 78                       | 604                   | 62   | 855         |
|                                  |          |       |                   |                          |       | * - Totals include Hi           | ghway Helper Incider                  | nts                      |                       |  |             |
| 5,000<br>4,000<br>3,000<br>2,000 | 3        | :01   | 150<br>236<br>402 | 159<br>232<br>474<br>482 |       | 152<br>179<br>173<br>172<br>416 | 150<br>240<br>385<br>365              | 195                      | 153<br>192<br>488 432 | [Unknown]<br>Towing Not Rec<br>Towing Operatic<br>3+ Vehicle Crass<br>Slow Traffic<br>Earlier Crash<br>Debris<br>2 Vehicle Crash | n           |
| 1,000 2,52                       | 5 2,8    | 827 2 | ,738 2            | 2,737 2,900              | 3     | ,165 2,667                      | 2,406 2,242                           | <sup>2</sup> — 1,799 — 1 | ,848 1,762            | 1 Vehicle Ordsh 1 Vehicle Crash Request for Serv Abandoned Veh Stalled Vehicle   |             |

October

December

August

2024

April

June

February

-2025-

|  | C MANAGEN         | /IENT CENT          | ER PERF  | ORMANCE M       | EASUREMENT       | S                |                         |             |   |  |  |
|--|-------------------|---------------------|--|-----------------|------------------|------------------|-------------------------|-------------|---|--|--|
|  |                   | INC                 |  | TOTALS B        |                  | ON TYPE          |                         |             |   |  |  |
| The total num  | ber of incide     | nts (an even        | t on the roadway which affects or can affect normal traffic flow) during a given period. |                 |                  |                  |                         |             |   |  |  |
| Туре   | Total             | %                   | D  | District 1*     | District         | 2 Distr          | ict 3                   | District 4* | District 5                                    | District 6*                            |  |
| Operator/CCTV  | 837               | 28%                 |  | 353             | 3                | 8                | 3                       | 292         | 6   | 175                                    |  |
| Highway Helper   | 820               | 28%                 |  | 345             | 0                | (                | )                       | 120         | 4   | 351                                    |  |
| Waze   | 507               | 17%                 |  | 248             | 17               | 1                | 5                       | 69          | 13  | 145                                    |  |
| County Sheriff   | 220               | 7%                  |  | 64              | 25               | 3                | 6                       | 24          | 19  | 51                                     |  |
| Other  | 156               | 5%                  |  | 64              | 2                | Ę                | 5                       | 44          | 4   | 36                                     |  |
| Police   | 123               | 4%                  |  | 89              | 1                | Ę                | 5                       | 6           | 2   | 20                                     |  |
| Cedar Rapids State Radio   | 83                | 3%                  |  | 4               | 0                | (                | )                       | 0           | 4   | 56                                     |  |
| Maintenance  | 75                | 3%                  |  | 25              | 7                |                  |                         | 19          | 4   | 19                                     |  |
| Des Moines State Radio   | 70                | 2%                  |  | 42              | 0                | (                | )                       | 2           | 9   | 0                                      |  |
| Storm Lake State Radio   | 54                | 2%                  |  | 1               | 0                | 9                | )                       | 37          | 0   | 0                                      |  |
| Cedar Falls State Radio  | 20                | 0.67%               |  | 5               | 10               | (                | )                       | 0           | 0   | 5                                      |  |
| Inrix  | 13                | 0.44%               |  | 7               | 0                | (                | )                       | 3           | 0   | 3                                      |  |
| Total  | 2,978             | 100%                |  | 1,247           | 65               | 7                | 9                       | 616         | 65  | 861                                    |  |
|  |                   | <u> </u>            | * - T(   | otals include H | ighway Helper II | ncidents         |                         |             | 1   |  |  |
| 5,000<br>4,000<br>3,000<br>237<br>824<br>821<br>2,000<br>786<br>1,054<br>985 | 269<br>766<br>999 | 287<br>916<br>1,046 | 218<br>804<br>1,200  | 216<br>707      | 839              | 09<br>44 261     | 209                     | 220         | Storm L<br>Mainter<br>Cedar F<br>Des Mo       | Rapids State Radio<br>ines State Radio |  |
| 1,000 1,377 1,423 1,414<br>0 April   | 1,539<br>June     | 1,489               | 1,666<br>August  | 1,144           |                  | 26 646<br>Decemb | 865<br>852<br>562<br>er | 2 837       | Police<br>County<br>Highwa<br>Operato<br>Waze | y Helper                               |  |



|           |  |      |            | I | NCIDENTS BY | DAY OF WEEK |            |            |            |            |  |  |  |  |  |
|-----------|--|------|------------|---|-------------|-------------|------------|------------|------------|------------|--|--|--|--|--|
|           | The total number of incidents (an event on the roadway which affects or can affect normal traffic flow) during a given period. |      |            |   |             |             |            |            |            |            |  |  |  |  |  |
| Weekday   | Total  | %    | Avg Impact |   | District 1  | District 2  | District 3 | District 4 | District 5 | District 6 |  |  |  |  |  |
| Wednesday | 721  | 24%  | 47 min     |   | 295         | 10          | 16         | 156        | 18         | 190        |  |  |  |  |  |
| Thursday  | 567  | 19%  | 1 hr 2 m   |   | 276         | 8           | 6          | 97         | 10         | 170        |  |  |  |  |  |
| Tuesday   | 533  | 18%  | 2 hr 53 m  |   | 192         | 13          | 12         | 153        | 7          | 156        |  |  |  |  |  |
| Friday    | 433  | 15%  | 52 min     |   | 185         | 13          | 13         | 77         | 12         | 133        |  |  |  |  |  |
| Monday    | 420  | 14%  | 1 hr 8 m   |   | 161         | 8           | 13         | 79         | 12         | 139        |  |  |  |  |  |
| Saturday  | 154  | 5%   | 2 hr 33 m  |   | 75          | 8           | 9          | 32         | 3          | 26         |  |  |  |  |  |
| Sunday    | 150  | 5%   | 2 hr 53 m  |   | 63          | 5           | 10         | 22         | 3          | 47         |  |  |  |  |  |
| Total     | 2,978  | 100% | 47 min     |   | 1,247       | 65          | 79         | 616        | 65         | 861        |  |  |  |  |  |



|           | The total number of crashes (an event on the roadway which affects or can affect normal traffic flow) during a given period. |      |            |            |            |            |            |            |            |  |  |  |  |  |  |
|-----------|--|------|------------|------------|------------|------------|------------|------------|------------|--|--|--|--|--|--|
| Weekday   | Total  | %    | Avg Impact | District 1 | District 2 | District 3 | District 4 | District 5 | District 6 |  |  |  |  |  |  |
| Wednesday | 137  | 37%  | 50 min     | 63         | 2          | 5          | 21         | 5          | 41         |  |  |  |  |  |  |
| Thursday  | 76   | 21%  | 56 min     | 37         | 2          | 1          | 16         |            | 20         |  |  |  |  |  |  |
| Monday    | 48   | 13%  | 37 min     | 16         | 1          | 2          | 13         | 5          | 11         |  |  |  |  |  |  |
| Friday    | 42   | 11%  | 1 hr 2 m   | 21         | 2          | 2          | 6          | 1          | 10         |  |  |  |  |  |  |
| Saturday  | 25   | 7%   | 2 hr 39 m  | 10         | 2          | 4          | 5          |            | 4          |  |  |  |  |  |  |
| Tuesday   | 23   | 6%   | 1 hr 19 m  | 9          | 1          | 2          | 4          | 3          | 4          |  |  |  |  |  |  |
| Sunday    | 15   | 4%   | 4 hr 51 m  | 6          |            | 2          | 1          | 2          | 4          |  |  |  |  |  |  |
| Total     | 366  | 100% | 50 min     | 162        | 10         | 18         | 66         | 16         | 94         |  |  |  |  |  |  |



|  | TRAFFI            | C MANAGEM         | ENT CENTER PERFORMA          | NCE MEASUREMENTS              |                       |  |                                   |
|--|-------------------|-------------------|------------------------------|-------------------------------|-----------------------|--|-----------------------------------|
|  |                   |                   | HIGHWAY I                    | HELPER RESPONS                | ES                    |  |                                   |
|  |                   | The               | total number of incidents Hi | ghway Helper responded        | to during the period. |  |                                   |
| Туре   | Total             | %                 | Avg Impact                   | Des Moines                    | Council Bluffs        | Cedar Rapids / Iowa City   | Davenport                         |
| Traffic Control                              | 254               | 29%               | 52 min                       | 142                           | 26                    | 40   | 46                                |
| [Miscellaneous]                              | 248               | 29%               | 50 min                       | 112                           | 31                    | 63   | 42                                |
| Welfare Check                                | 152               | 18%               | 29 min                       | 71                            | 20                    | 35   | 26                                |
| Abandoned-Tagged                             | 118               | 14%               | 17 min                       | 50                            | 22                    | 28   | 18                                |
| Fuel   | 44                | 5%                | 7 min                        | 28                            | 2                     | 6  | 8                                 |
| Flat Tire                                    | 38                | 4%                |                              | 14                            | 4                     | 14   | 6                                 |
| Debris                                       | 6                 | 0.69%             |                              | 1                             | 0                     | 4  | 1                                 |
| Motorist Transport                           | 5                 | 0.58%             |                              | 1                             | 0                     | 3  | 1                                 |
| Jump Start                                   | 2                 | 0.23%             |                              | 0                             | 0                     | 2  | 0                                 |
| Fluids                                       | 1                 | 0.12%             |                              | 0                             | 0                     | 1  | 0                                 |
| Total  | 868               | 100%              | 45 min                       | 419                           | 105                   | 196  | 148                               |
| 2,000<br>1,500<br>1,000<br>500<br>402<br>368 | 272<br>457<br>452 | <b>326</b><br>396 | 261                          | 266<br>97 403 31<br>42 380 31 |                       | Contraction of the second seco | orist Transport<br>ris<br>p Start |
| April  |                   | June              | August                       | October                       | December              | February   |                                   |
|  |                   |                   | 2024                         |                               |                       | 2025   |                                   |

#### HIGHWAY HELPER ASSIST BY LOCATION

Highway Helper detected incidents and response locations.



TRAFFIC MANAGEMENT CENTER PERFORMANCE MEASUREMENTS



|          |            |           | <br>            |                    | -                     |            |            |            |
|----------|------------|-----------|-----------------|--------------------|-----------------------|------------|------------|------------|
|          |            |           | INCIDEN         | CLEARANCE TI       | MES (CRASHES          | ONLY)      |            |            |
|          |            |           | Event : All Res | ponders Departed / | Roadway : All Lanes F | Re-Opened  |            |            |
|          | Туре       | Total     | District 1      | District 2         | District 3            | District 4 | District 5 | District 6 |
|          | All        | 2 hr 40 m | 3 hr 45 m       | 1 hr 48 m          | 1 hr 33 m             | 55 min     | 2 hr 12 m  | 1 hr 30 m  |
| Event    | Federal    | 2 hr 42 m |                 | 1 hr 48 m          |                       | 1 hr 8 m   | 2 hr 12 m  | 3 hr 43 m  |
| Event    | Interstate | 2 hr 53 m | 3 hr 53 m       |                    |                       | 52 min     |            | 50 min     |
|          | State      | 49 min    | 42 min          |                    | 1 hr 33 m             |            |            | 30 min     |
|          |            |           |                 |                    |                       |            |            |            |
|          | All        | 1 hr 10 m | 46 min          | 1 hr 46 m          | 4 hr 13 m             | 1 hr 28 m  | 1 hr 32 m  | 1 hr 2 m   |
| Deedword | Federal    | 2 hr 10 m | 54 min          | 1 hr 58 m          | 11 hr 5 m             | 1 hr       | 1 hr 5 m   | 1 hr 42 m  |
| Roadway  | Interstate | 57 min    | 44 min          | 1 hr               | 1 hr 47 m             | 1 hr 33 m  | 1 hr 57 m  | 46 min     |
|          | State      | 46 min    | 1 hr 9 m        |                    | 58 min                |            | 48 min     | 18 min     |



|         |            |           | INCIDE          | ENT CLEARANCE       | TIMES (ALL TYP        | 'ES)       |            |            |
|---------|------------|-----------|-----------------|---------------------|-----------------------|------------|------------|------------|
|         |            |           | Event : All Res | sponders Departed / | Roadway : All Lanes F | Re-Opened  |            |            |
|         | Туре       | Total     | District 1      | District 2          | District 3            | District 4 | District 5 | District 6 |
|         | All        | 3 hr 23 m | 4 hr 4 m        | 1 hr 31 m           | 1 hr 33 m             | 4 hr 17 m  | 2 hr 30 m  | 2 hr 18 m  |
| Event   | Federal    | 2 hr 3 m  | 8 min           | 1 hr 48 m           |                       | 1 hr 8 m   | 2 hr 30 m  | 2 hr 24 m  |
| Event   | Interstate | 3 hr 53 m | 4 hr 24 m       | 1 hr 14 m           |                       | 4 hr 53 m  |            | 2 hr 27 m  |
|         | State      | 41 min    | 25 min          |                     | 1 hr 33 m             | 44 min     |            | 30 min     |
|         |            |           | <br>            |                     |                       |            |            |            |
|         | All        | 1 hr 17 m | 1 hr 15 m       | 1 hr 21 m           | 2 hr 23 m             | 1 hr 4 m   | 2 hr 51 m  | 58 min     |
| Deedwoy | Federal    | 1 hr 43 m | 37 min          | 1 hr 58 m           | 5 hr 42 m             | 1 hr       | 1 hr 57 m  | 1 hr 25 m  |
| Roadway | Interstate | 58 min    | 48 min          | 32 min              | 1 hr                  | 1 hr 8 m   | 2 hr 20 m  | 53 min     |
|         | State      | 3 hr 4 m  | 8 hr 7 m        | 1 hr 5 m            | 43 min                | 18 min     | 5 hr 2 m   | 14 min     |



|         | INCIDENTS (CLEARANCE TIME DEVIATION) |                   |         |          |        |      |           |   |  |  |  |  |  |  |
|---------|--------------------------------------|-------------------|---------|----------|--------|------|-----------|---|--|--|--|--|--|--|
| Туре    | Date / Time                          | Incident #        | Highway | Fatality | Injury | Semi | Duration  | Description   |  |  |  |  |  |  |
|         | le Crash (Avg Impa                   |                   | inginay | 1 atanty |        |      |           |   |  |  |  |  |  |  |
|         | 02/09 09:11 AM                       | <u>345916</u>     | IA-141  | 1        |        |      | 3 hr 5 m  | Single vehicle crash event on IA-141 E @ MM 148.4 (near Granger).       |  |  |  |  |  |  |
|         | 02/20 10:56 PM                       | 347468            | US-61   |          |        | 1    | 7 hr 41 m | Single vehicle crash event on US-61 S @ MM 128 (near Eldridge).         |  |  |  |  |  |  |
|         | 02/22 10:54 AM                       | <u>347607</u>     | I-80    | 1        |        | 1    | 6 hr 38 m | Single vehicle crash event on I-80 E @ MM 179.8 (near Grinnell).        |  |  |  |  |  |  |
|         | 02/11 10:41 PM                       | <u>346183</u>     | I-35    |          |        | 1    | 3 hr 25 m | Single vehicle crash event on I-35 S @ MM 46 (near Truro).              |  |  |  |  |  |  |
|         | 02/15 02:59 AM                       | <u>346832</u>     | I-29    |          | 1      | 1    | 4 hr 48 m | Single vehicle crash event on I-29 S @ MM 114.6 (near Onawa).           |  |  |  |  |  |  |
|         | 02/22 12:36 AM                       | <u>347590</u>     | US-20   |          |        |      | 2 hr 59 m | Single vehicle crash event on US-20 W @ MM 277.2 (near Manchester).     |  |  |  |  |  |  |
| 2 Vehic | le Crash (Avg Impa                   | act : 57 min)     |         |          |        |      |           |   |  |  |  |  |  |  |
|         | 02/02 05:30 AM                       | <u>345248</u>     | US-71   | 1        | 2      |      | 5 hr 44 m | 2 vehicle crash event on US-71 N @ MM 162 (near Lakeside).              |  |  |  |  |  |  |
|         | 02/04 07:55 PM                       | <u>345499</u>     | US-63   |          |        | 1    | 3 hr 10 m | 2 vehicle crash event on US-63 S @ MM 187.8 (near Frederika).           |  |  |  |  |  |  |
|         | 02/08 01:02 PM                       | <u>345891</u>     | I-80    |          |        | 1    | 4 hr 13 m | 2 vehicle crash event on RAMP: MADISON AVE TO I-80 E in Council Bluffs. |  |  |  |  |  |  |
|         | 02/12 10:23 PM                       | <u>346502</u>     | I-80    |          | 1      | 1    | 2 hr 24 m | 2 vehicle crash event on I-80 E @ MM 251.9 (near West Branch).          |  |  |  |  |  |  |
|         | 02/07 01:24 PM                       | <u>345839</u>     | US-71   | 2        |        |      | 3 hrs     | 2 vehicle crash event on US-71 N @ MM 208.3 (near Spencer).             |  |  |  |  |  |  |
| 8+ Veh  | icle Crash (Avg Im                   | pact : 1 hr 1 m)  |         |          |        |      |           |   |  |  |  |  |  |  |
|         | 02/06 05:32 PM                       | <u>345753</u>     | I-80    |          |        | 1    | 4 hrs     | 3+ vehicle crash event on I-80 W @ MM 136.1 (near Saylorville).         |  |  |  |  |  |  |
| Debris  | (Avg Impact : 23 m                   | iin)              |         |          |        |      |           |   |  |  |  |  |  |  |
|         | 02/13 06:40 PM                       | <u>346712</u>     | US-61   |          |        | 1    | 2 hr 49 m | Debris event on US-61 N @ MM 92A in Muscatine.                          |  |  |  |  |  |  |
| Emerge  | ency Repairs (Avg                    | Impact : 2 days ) |         |          |        |      |           |   |  |  |  |  |  |  |
|         | 02/25 05:28 PM                       | <u>347862</u>     | IA-14   |          |        |      | 5 days    | Emergency repairs event on IA-14 N @ MM 100.1 in Marshalltown.          |  |  |  |  |  |  |
| Stalled | Vehicle (Avg Impa                    | ct : 26 min)      |         |          |        |      |           |   |  |  |  |  |  |  |
|         | 02/26 03:04 PM                       | <u>347981</u>     | I-80    |          |        |      | 4 hr 22 m | Stalled vehicle event on I-80 E @ MM 32.4 (near Shelby).                |  |  |  |  |  |  |
| Vehicle | Fire (Avg Impact :                   | 2 hr 21 m)        |         |          |        |      |           |   |  |  |  |  |  |  |
|         | 02/08 12:57 AM                       | <u>345876</u>     | IA-78   | 1        |        |      | 5 hr 29 m | Vehicle fire event on IA-78 E @ MM 41 (near Winfield).                  |  |  |  |  |  |  |