Odometer Corrections: Customer Guidance

Motor Vehicle Division

Effective November 1, 2025

Follow the below steps for assistance with navigating odometer correction requests. For additional information, please visit https://iowadot.gov/biip/odometers, or contact odometer.corrections@iowadot.us for support.

Not Actual Mileage: Customers may record the numerical value displayed on the vehicle's dashboard, marked as 'Not Actual Mileage,' at any time without approval from the Iowa Department of Transportation. To choose this option, customers must complete Notarized Statement of Facts (Form 411099) and the county must place a note on the VIN in ARTS. Once this option is chosen, odometer corrections will no longer be considered or completed.

Iowa Vehicle Title

☐ **Scenario 1:** Seller made an alteration (i.e.- scribble, erasures, cross out, wrong mileage) on the titling document.

Option 1: Seller obtains a replacement title from the county and reassigns to appropriate parties. If the document contains whiteout, the seller must get a replacement.

Option 2: Buyer may choose the correction process

Buyer and Seller will need to be prepared to provide the following:

- Title document
- Notarized Statement of Facts (Form 420051) or (IADA form) (Must be provided by both parties)
- Completed Odometer Disclosure (Form 411077) or (IADA form), signed by both parties.
- Recent service record, or other product that displays VIN and Miles
- Photo of the odometer
- **Dealerships are required to provide a Carfax or Experian report**

☐ **Scenario 2:** Seller realizes the miles on the face of the title are higher than the amount specified on the reassignment to buyer section.

Option 1: Seller obtains a corrected title from the county and reassigns to appropriate parties.

Option 2: Buyer may choose the correction process.

Buyer and Seller will need to be prepared to provide the following:

- Title document
- Notarized Statement of Facts (Form 420051) or (IADA form) (Must be provided by both parties)
- Completed Odometer Disclosure (Form 411077) or (IADA form) , signed by both parties
- Recent service record, or other product that displays VIN and Miles
- Photo of the odometer
- **Dealerships are required to provide a Carfax or Experian report**

☐ **Scenario 3:** Seller is no longer available or unwilling to help buyer with the correction on the title.
Action: Buyer must brand the vehicle "Not Actual Miles' and complete Notarized Statement of Facts (Form 411099). The county will place a note on the VIN in ARTS.

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Out-of-State Vehicle Title

If the odometer discrepancy is on the printed portion of an out of state title, only the state of origin that issued the title with the incorrect odometer can administer an odometer correction. **Action**: Sellers should contact the issuing state.

Odometer corrections made to the reassignment section of the titling document:

☐ **Scenario 1:** Seller made an alteration (i.e.- scribble, erasures, cross out, wrong mileage) anywhere on the titling document.

Option 1: Seller will need to request a replacement title from state of origin and reassign to appropriate parties. If the document contains whiteout, the seller must get a replacement.

Option 2 (County Discretion): Seller and Buyer will need to be prepared to provide the following documentation to the county issuing the title:

- Title document
- Notarized Statement of Facts (Form 420051) or (IADA form) (Must be provided by both parties)
- Odometer Disclosure Statement (Form 411077) or (IADA form) signed seller to buyer. (Must be provided by both parties)
- Recent service record, or other product that displays VIN and Miles
- Photo of the odometer

Option 3: Buyer may title as "Not Actual" miles. Buyer will complete Notarized Statement of Facts (Form 411099). The county will place a note on the VIN in ARTS.

☐ **Scenario 2:** Seller made a mistake (i.e.- alters the numbers, adds/omits digits, decimal point placement, etc.) on the information provided on the titling document. **Action**: Buyer may choose the correction process.

Buyer and Seller will need to be prepared to provide the following:

- Title document
- Notarized Statement of Facts (Form 420051) or (IADA form) (Must be provided by both parties)
- Completed Odometer Disclosure (Form 411077) or (IADA form), signed by both parties
- Recent service record, or other product that displays VIN and Miles
- Photo of the odometer
- **Dealerships are required to provide a Carfax or Experian report.**

☐ **Scenario 3:** Seller is no longer available or unwilling to help buyer with the correction on the title. **Action**: Buyer must brand the vehicle "Not Actual Miles' and complete Notarized Statement of Facts (Form 411099). The County will place a note on the VIN in ARTS.