

# TRAFFIC MANAGEMENT CENTER PERFORMANCE MEASUREMENTS

January 2026

This report contains statistical and operational data for TMC activities from the period of January 01, 2026 to January 31, 2026.

## Executive Summary

| TOTAL INCIDENTS                                    |              | TOTAL HIGHWAY HELPER RESPONSES   |              | AVERAGE CLEARANCE TIME                                      |                 |
|--|--------------|--|--------------|---|-----------------|
| The total number of incidents during the period. * |              | The total number of incidents Highway Helper responded to during the period. |              | The average time for all lanes to be cleared after a crash. |                 |
| Previous   | Current      | Previous   | Current      | Previous  | Current         |
| December   | January      | December   | January      | December  | January         |
| <b>3,237</b>                                       | <b>3,035</b> | <b>1,027</b>   | <b>1,134</b> | <b>1 hr</b>   | <b>1 hr 1 m</b> |

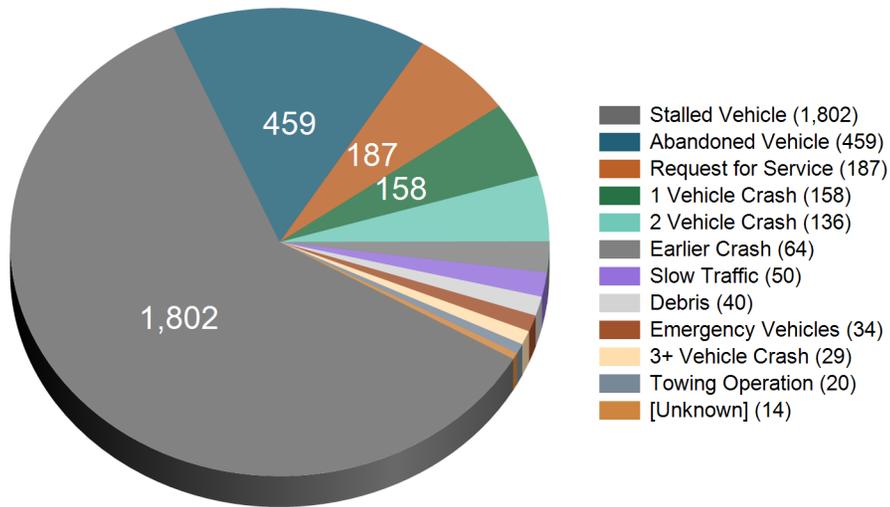
| TOTAL LANE BLOCKAGE INCIDENTS   |            | TOTAL SECONDARY INCIDENTS   |          | TOTAL MULTI-VEHICLE INCIDENTS                                  |            | TOTAL TRIP ACTIVATIONS  |          |
|---|------------|---|----------|--|------------|---|----------|
| The total number of incidents which resulted in at least one blocked lane of travel.* |            | Crashes that occur within the original incident scene or resulting queue. |          | The total number of multi-vehicle incidents during the period. |            | The total number of incidents for which a TRIP activation was made during the period. |          |
| Previous  | Current    | Previous  | Current  | Previous   | Current    | Previous  | Current  |
| December  | January    | December  | January  | December   | January    | December  | January  |
| <b>353</b>  | <b>230</b> | <b>4</b>  | <b>2</b> | <b>212</b>   | <b>165</b> | <b>2</b>  | <b>1</b> |

\* - excludes roadwork

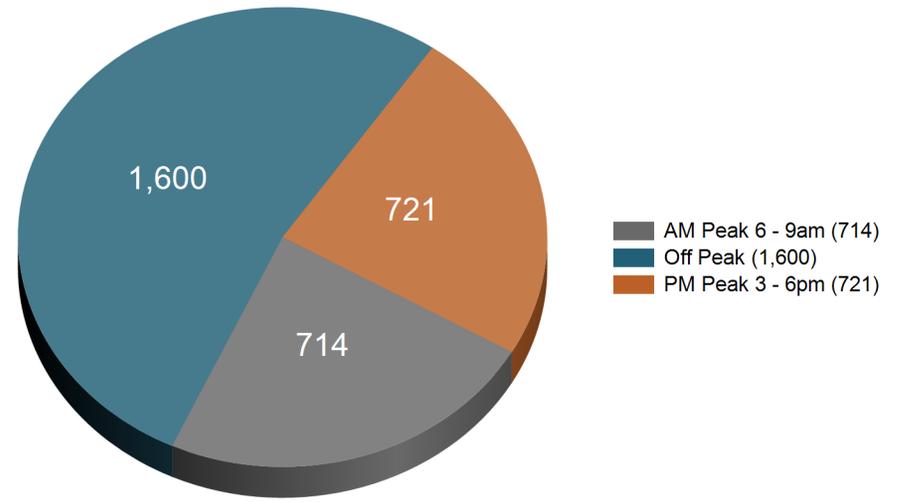
\*\* - incidents involving multiple vehicles are counted as a single incident in the totals displayed throughout this report

The term 'Avg Impact' is used throughout this report to indicate mainline closure times (excludes shoulder/ramp closure).

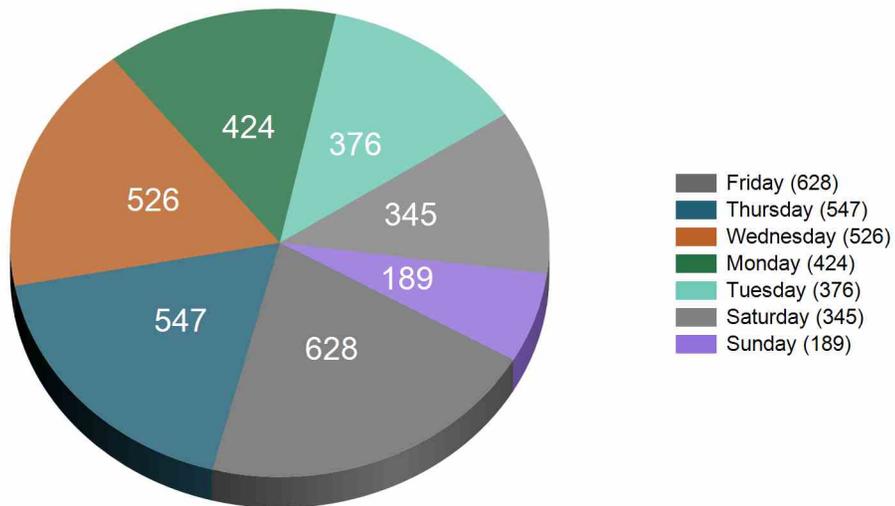
Incidents By Type



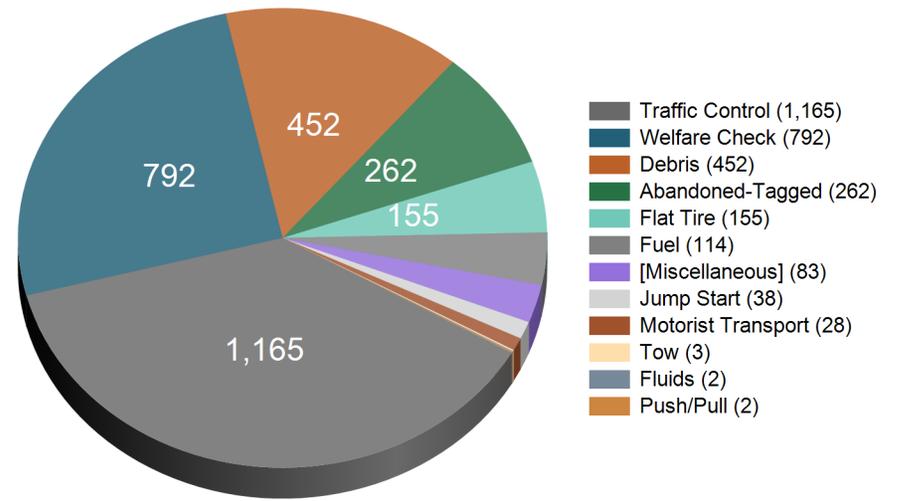
Incidents By Shift



Incidents By Day



Highway Helper Response

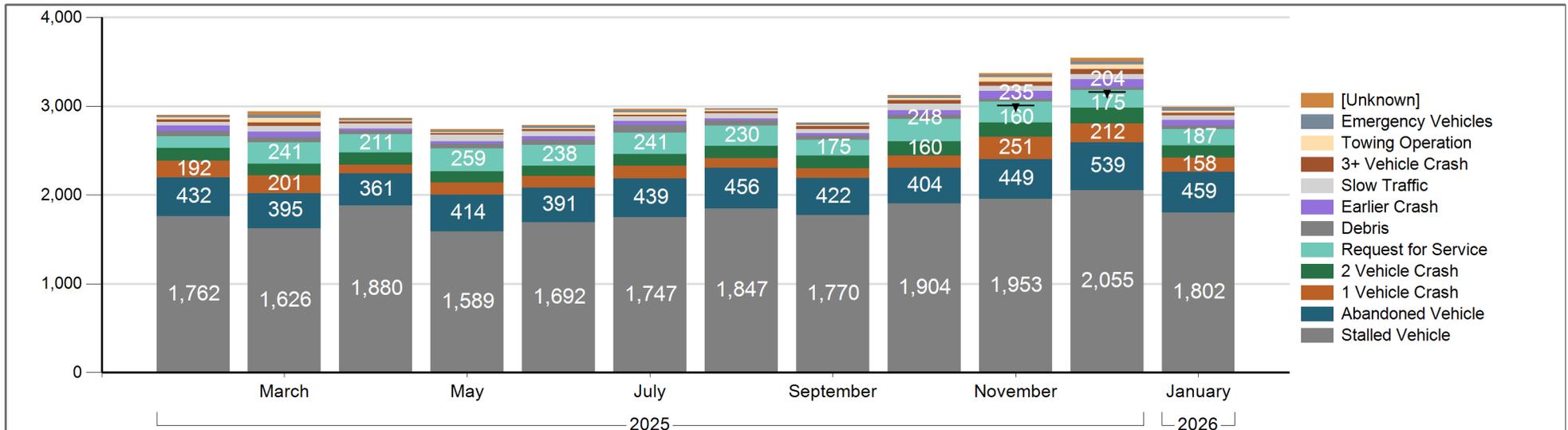


**INCIDENT TOTALS BY TYPE**

The total number of incidents (an event on the roadway which affects or can affect normal traffic flow) during a given period.

| Type                | Total        | %           | Avg Impact    | District 1*  | District 2 | District 3 | District 4* | District 5 | District 6* |
|---------------------|--------------|-------------|---------------|--------------|------------|------------|-------------|------------|-------------|
| Stalled Vehicle     | 1,802        | 59%         | 22 min        | 676          | 19         | 64         | 448         | 35         | 560         |
| Abandoned Vehicle   | 459          | 15%         |               | 188          | 7          | 25         | 50          | 4          | 185         |
| Request for Service | 187          | 6%          |               | 65           | 32         | 11         | 20          | 20         | 39          |
| 1 Vehicle Crash     | 158          | 5%          | 1 hr 6 m      | 38           | 9          | 18         | 23          | 8          | 62          |
| 2 Vehicle Crash     | 136          | 4%          | 51 min        | 64           | 10         | 8          | 11          | 6          | 37          |
| Earlier Crash       | 64           | 2%          |               | 13           | 7          | 2          | 4           | 7          | 31          |
| Slow Traffic        | 50           | 2%          |               | 31           | 0          | 1          | 3           | 0          | 15          |
| Debris              | 40           | 1%          | 12 min        | 23           | 1          | 2          | 3           | 3          | 8           |
| Emergency Vehicles  | 34           | 1%          | 1 hr 15 m     | 17           | 4          | 1          | 3           | 1          | 8           |
| 3+ Vehicle Crash    | 29           | 0.96%       | 1 hr 19 m     | 19           | 3          | 0          | 0           | 1          | 6           |
| Towing Operation    | 20           | 0.66%       | 1 hr 57 m     | 7            | 1          | 0          | 5           | 0          | 7           |
| Vehicle Fire        | 15           | 0.49%       | 1 hr 11 m     | 4            | 1          | 2          | 2           | 2          | 4           |
| <b>Total</b>        | <b>2,994</b> | <b>100%</b> | <b>56 min</b> | <b>1,145</b> | <b>94</b>  | <b>134</b> | <b>572</b>  | <b>87</b>  | <b>962</b>  |

\* - Totals include Highway Helper Incidents

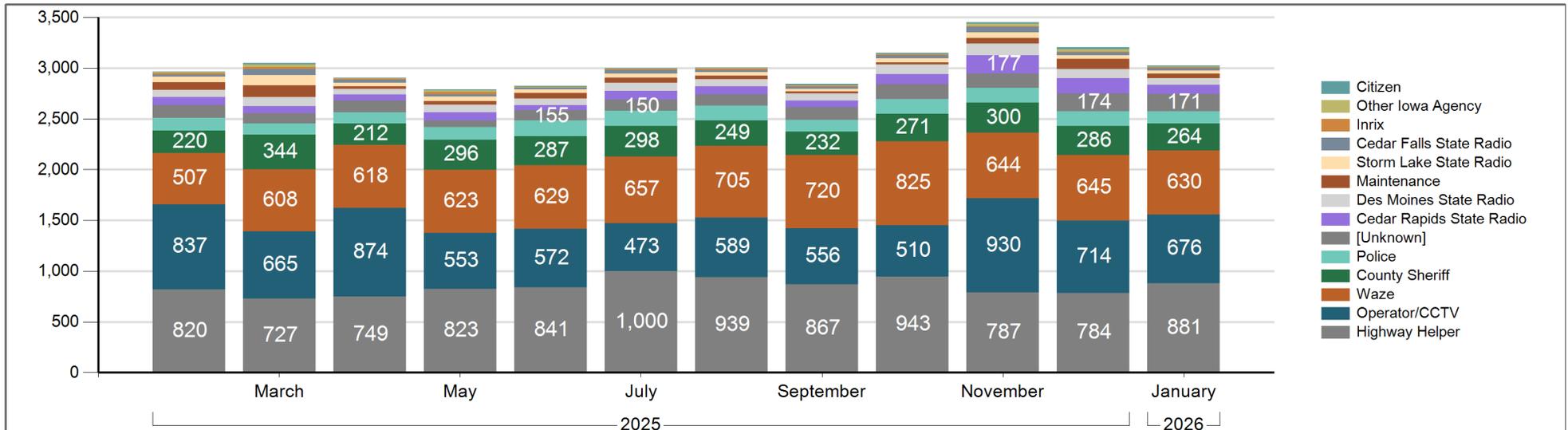


**INCIDENT TOTALS BY DETECTION TYPE**

The total number of incidents (an event on the roadway which affects or can affect normal traffic flow) during a given period.

| Type                     | Total        | %           | District 1*  | District 2 | District 3 | District 4* | District 5 | District 6* |
|--------------------------|--------------|-------------|--------------|------------|------------|-------------|------------|-------------|
| Highway Helper           | 881          | 29%         | 339          | 0          | 57         | 79          | 3          | 403         |
| Operator/CCTV            | 676          | 22%         | 216          | 7          | 8          | 284         | 8          | 153         |
| Waze                     | 630          | 21%         | 275          | 15         | 20         | 109         | 27         | 184         |
| County Sheriff           | 264          | 9%          | 79           | 29         | 28         | 28          | 25         | 75          |
| Other                    | 198          | 7%          | 74           | 24         | 5          | 53          | 6          | 36          |
| Police                   | 124          | 4%          | 85           | 8          | 3          | 1           | 2          | 25          |
| Cedar Rapids State Radio | 89           | 3%          | 10           | 0          | 0          | 0           | 8          | 70          |
| Des Moines State Radio   | 63           | 2%          | 46           | 0          | 0          | 5           | 12         | 0           |
| Maintenance              | 49           | 2%          | 14           | 6          | 2          | 1           | 4          | 22          |
| Storm Lake State Radio   | 28           | 0.92%       | 0            | 0          | 12         | 16          | 0          | 0           |
| Cedar Falls State Radio  | 25           | 0.82%       | 10           | 9          | 0          | 0           | 0          | 5           |
| Citizen                  | 8            | 0.26%       | 4            | 1          | 0          | 1           | 1          | 1           |
| <b>Total</b>             | <b>3,035</b> | <b>100%</b> | <b>1,152</b> | <b>99</b>  | <b>135</b> | <b>577</b>  | <b>96</b>  | <b>974</b>  |

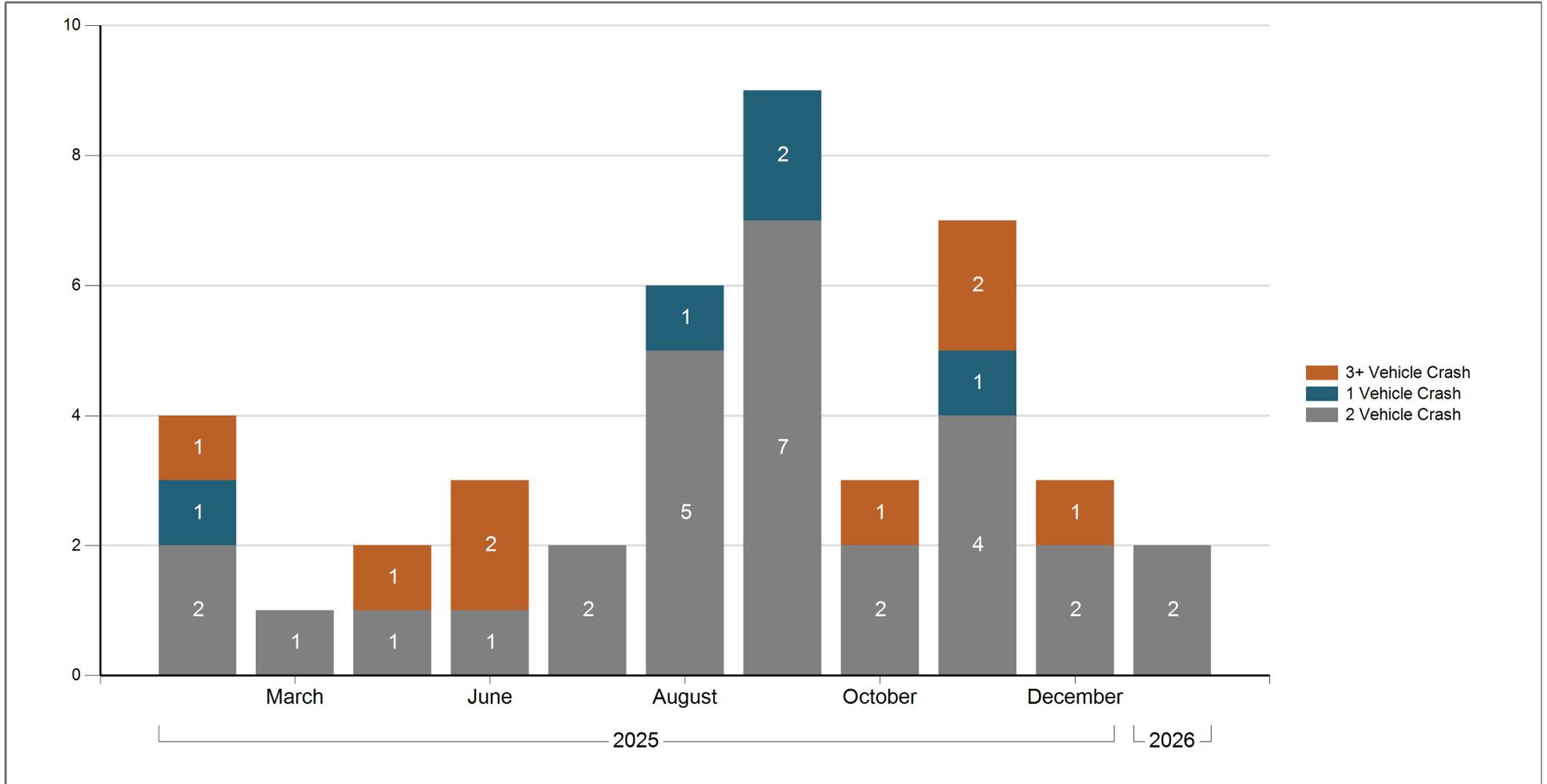
\* - Totals include Highway Helper Incidents



**SECONDARY INCIDENTS BY TYPE**

Crashes that occur within the original incident scene or resulting queue.

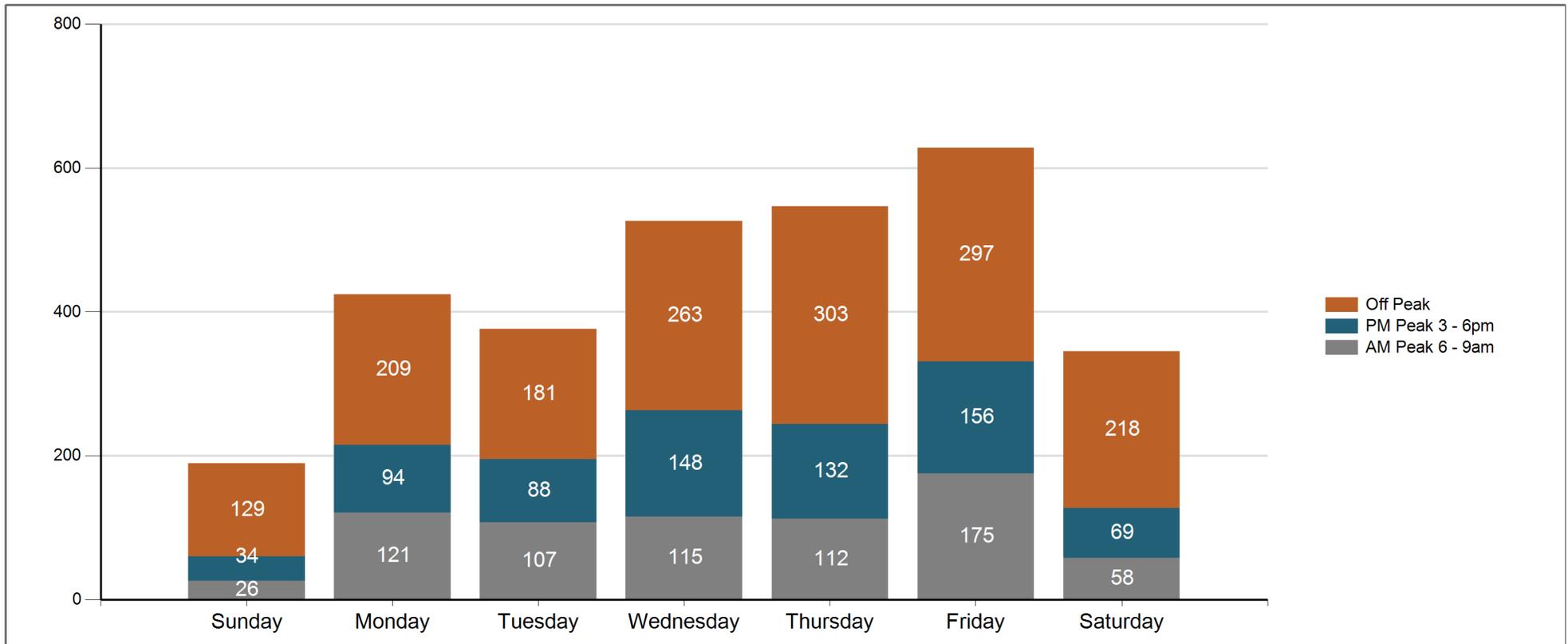
| Type            | Total | %    | Avg Impact |  | District 1 | District 2 | District 3 | District 4 | District 5 | District 6 |
|-----------------|-------|------|------------|--|------------|------------|------------|------------|------------|------------|
| 2 Vehicle Crash | 2     | 100% |            |  | 1          | 0          | 0          | 0          | 0          | 1          |
| Total           | 2     | 100% |            |  | 1          | 0          | 0          | 0          | 0          | 1          |



INCIDENTS BY DAY OF WEEK

The total number of incidents (an event on the roadway which affects or can affect normal traffic flow) during a given period.

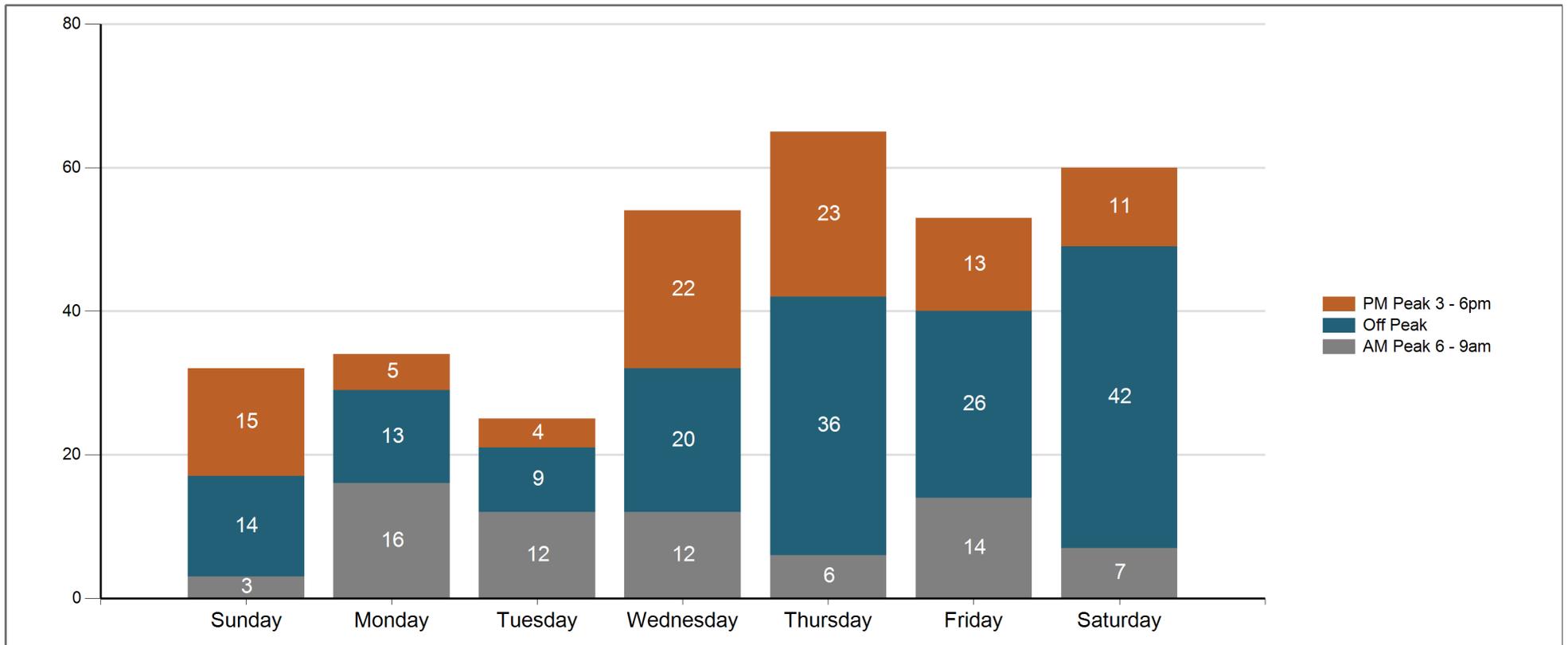
| Weekday   | Total | %    | Avg Impact | District 1 | District 2 | District 3 | District 4 | District 5 | District 6 |
|-----------|-------|------|------------|------------|------------|------------|------------|------------|------------|
| Friday    | 628   | 21%  | 54 min     | 245        | 15         | 34         | 120        | 13         | 201        |
| Thursday  | 547   | 18%  | 59 min     | 244        | 17         | 23         | 76         | 16         | 171        |
| Wednesday | 526   | 17%  | 1 hr 6 m   | 186        | 20         | 29         | 116        | 9          | 166        |
| Monday    | 424   | 14%  | 53 min     | 172        | 13         | 19         | 57         | 20         | 143        |
| Tuesday   | 376   | 12%  | 37 min     | 134        | 9          | 12         | 56         | 9          | 156        |
| Saturday  | 345   | 11%  | 53 min     | 96         | 13         | 13         | 115        | 17         | 90         |
| Sunday    | 189   | 6%   | 56 min     | 75         | 12         | 5          | 37         | 12         | 47         |
| Total     | 3,035 | 100% | 54 min     | 1,152      | 99         | 135        | 577        | 96         | 974        |



**CRASHES BY DAY OF WEEK**

The total number of crashes (an event on the roadway which affects or can affect normal traffic flow) during a given period.

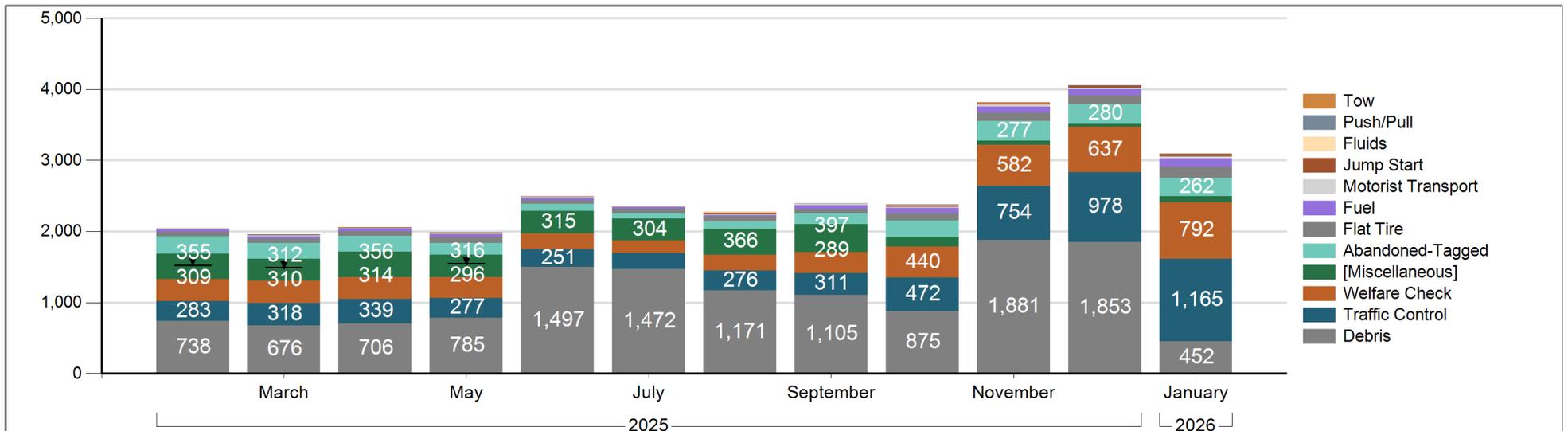
| Weekday      | Total      | %           | Avg Impact    | District 1 | District 2 | District 3 | District 4 | District 5 | District 6 |
|--------------|------------|-------------|---------------|------------|------------|------------|------------|------------|------------|
| Thursday     | 65         | 20%         | 59 min        | 25         | 2          | 4          | 9          | 3          | 22         |
| Saturday     | 60         | 19%         | 54 min        | 19         | 2          | 4          | 9          | 2          | 24         |
| Wednesday    | 54         | 17%         | 1 hr 23 m     | 21         | 8          | 8          | 3          | 2          | 12         |
| Friday       | 53         | 16%         | 57 min        | 19         | 4          | 6          | 6          | 1          | 17         |
| Monday       | 34         | 11%         | 1 hr 14 m     | 12         | 3          | 2          | 2          | 4          | 11         |
| Sunday       | 32         | 10%         | 48 min        | 11         | 1          |            | 4          | 2          | 14         |
| Tuesday      | 25         | 8%          | 29 min        | 14         | 2          | 2          | 1          | 1          | 5          |
| <b>Total</b> | <b>323</b> | <b>100%</b> | <b>59 min</b> | <b>121</b> | <b>22</b>  | <b>26</b>  | <b>34</b>  | <b>15</b>  | <b>105</b> |



HIGHWAY HELPER RESPONSES

The total number of services provided by Highway Helper during the period.

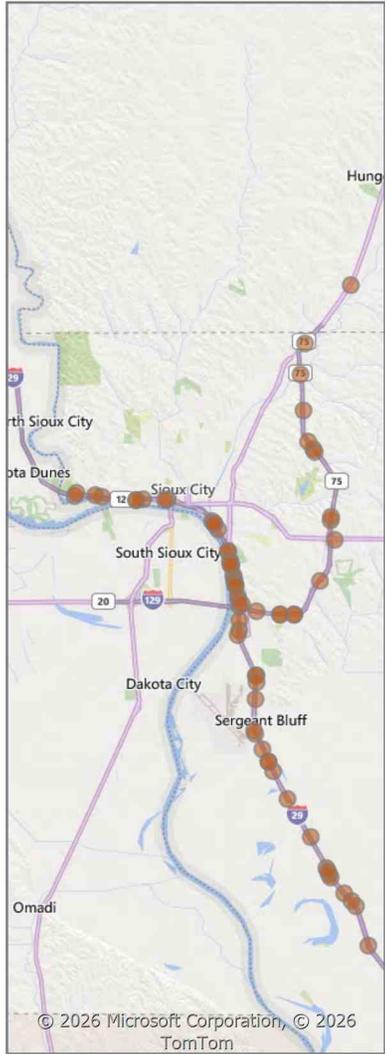
| Type               | Total | %     | Avg Impact |  | Sioux City | Council Bluffs | Des Moines | Cedar Rapids / Iowa City | Davenport |
|--------------------|-------|-------|------------|--|------------|----------------|------------|--------------------------|-----------|
| Traffic Control    | 1,165 | 38%   | 43 min     |  | 92         | 103            | 462        | 360                      | 148       |
| Welfare Check      | 792   | 26%   | 17 min     |  | 63         | 71             | 314        | 251                      | 93        |
| Debris             | 452   | 15%   | 6 min      |  | 45         | 67             | 104        | 112                      | 124       |
| Abandoned-Tagged   | 262   | 8%    | 12 min     |  | 16         | 19             | 111        | 89                       | 27        |
| Flat Tire          | 155   | 5%    | 3 min      |  | 16         | 16             | 71         | 36                       | 16        |
| Fuel               | 114   | 4%    | 15 min     |  | 14         | 5              | 47         | 28                       | 20        |
| [Miscellaneous]    | 83    | 3%    | 24 min     |  | 8          | 10             | 40         | 13                       | 12        |
| Jump Start         | 38    | 1%    |            |  | 2          | 7              | 13         | 13                       | 3         |
| Motorist Transport | 28    | 0.90% |            |  | 0          | 1              | 9          | 18                       | 0         |
| Tow                | 3     | 0.10% | 35 min     |  | 0          | 0              | 3          | 0                        | 0         |
| Fluids             | 2     | 0.06% |            |  | 0          | 0              | 0          | 2                        | 0         |
| Push/Pull          | 2     | 0.06% |            |  | 0          | 0              | 2          | 0                        | 0         |
| Total              | 3,096 | 100%  | 32 min     |  | 256        | 299            | 1,176      | 922                      | 443       |



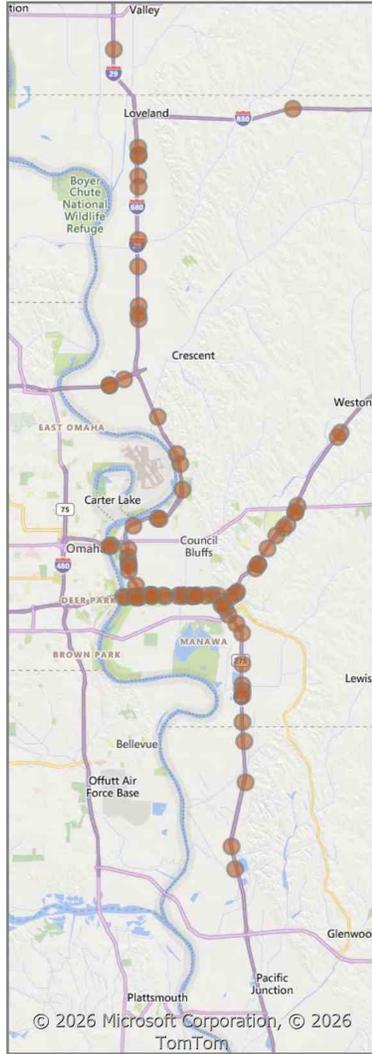
HIGHWAY HELPER ASSIST BY LOCATION

Highway Helper detected incidents and response locations.

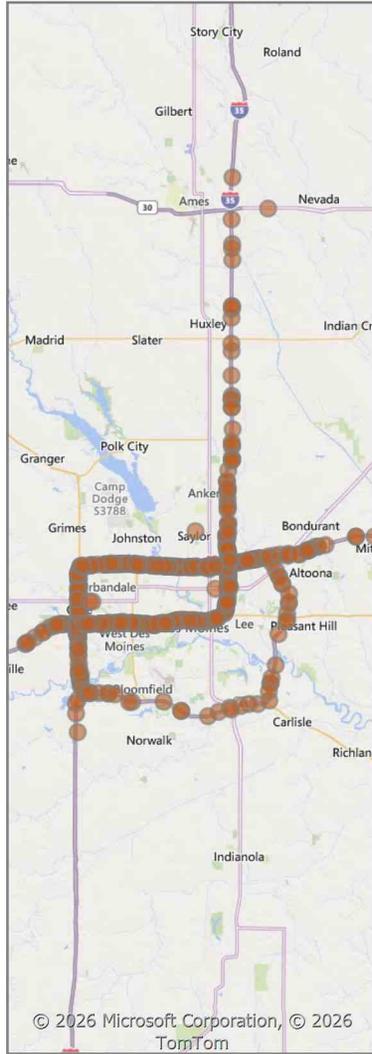
SIoux CITY



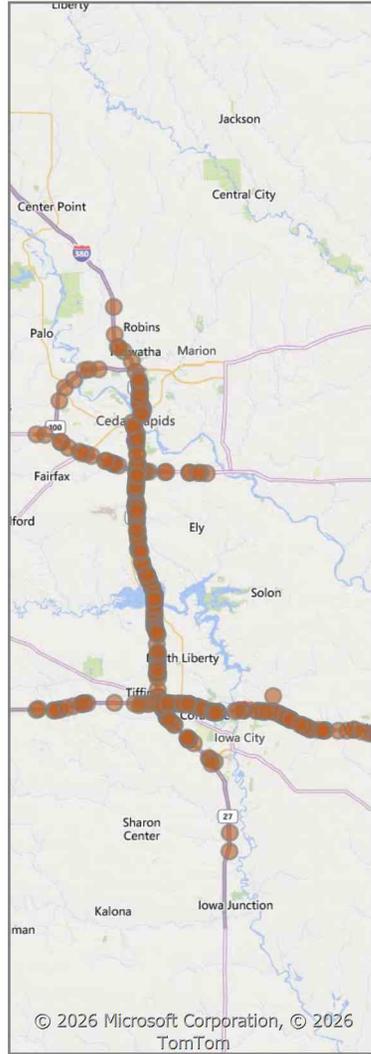
COUNCIL BLUFFS



DES MOINES



CEDAR RAPIDS / IOWA CITY



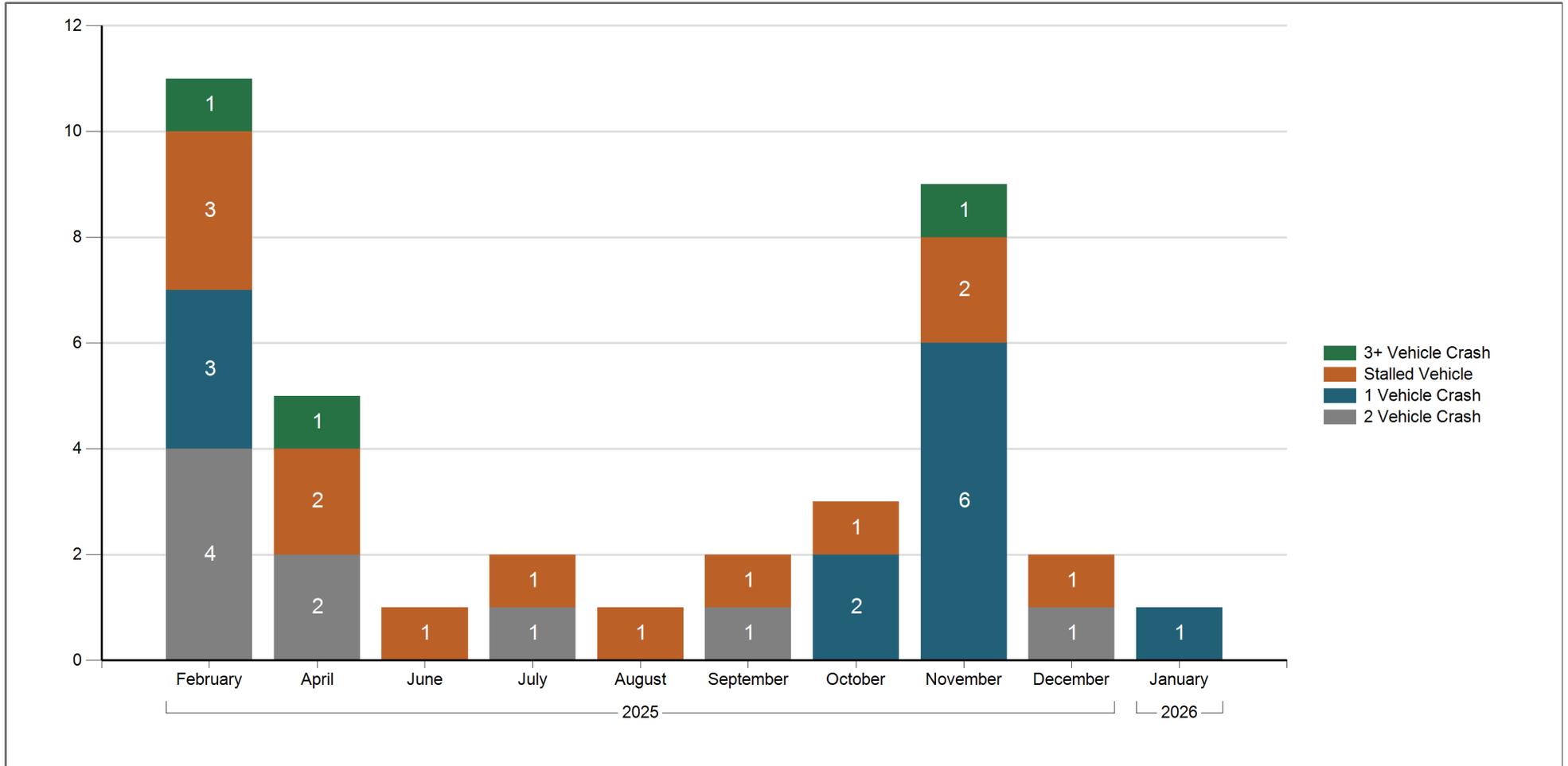
DAVENPORT



**TOWING AND RECOVERY INCENTIVE PROGRAM (TRIP) RESPONSES**

The total number of TRIP incidents responded to during the period.

| Type            | Total    | %           | Avg Impact    |  | Des Moines | Iowa City |
|-----------------|----------|-------------|---------------|--|------------|-----------|
| 1 Vehicle Crash | 1        | 100%        | 52 min        |  | 0          | 0         |
| <b>Total</b>    | <b>1</b> | <b>100%</b> | <b>52 min</b> |  | <b>0</b>   | <b>0</b>  |

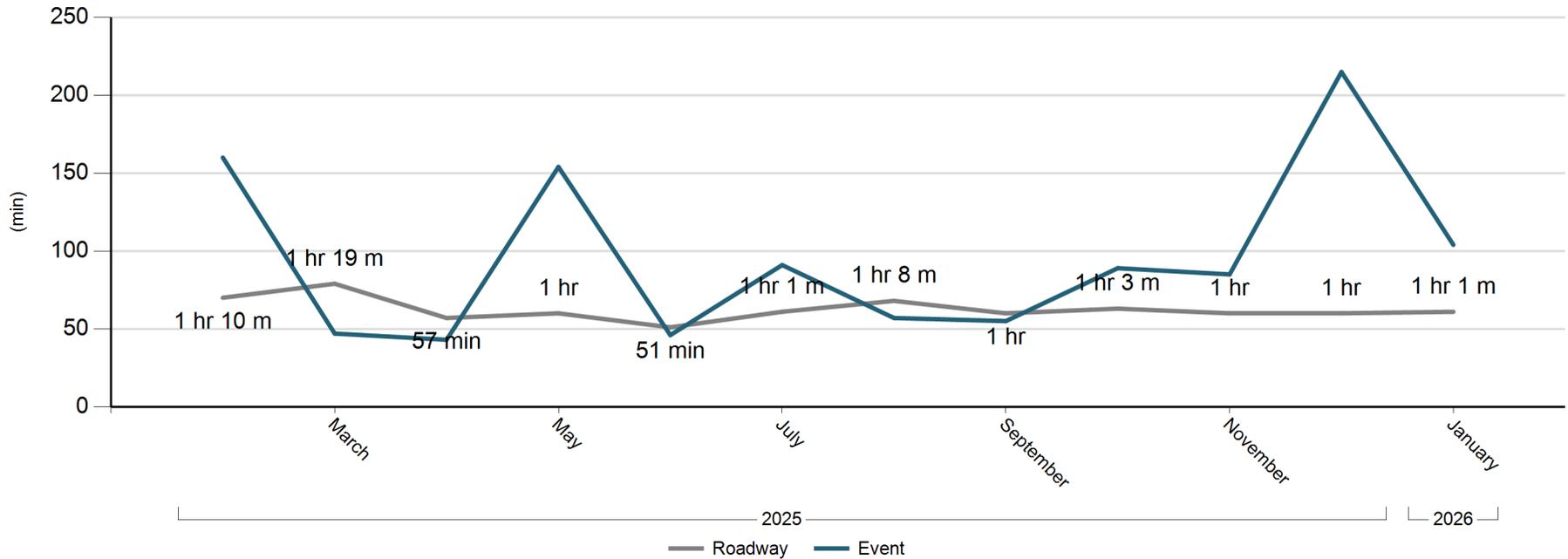


**INCIDENT CLEARANCE TIMES (CRASHES ONLY)**

Event : All Responders Departed / Roadway : All Lanes Re-Opened

|         | Type       | Total            | District 1 | District 2 | District 3 | District 4 | District 5 | District 6 |
|---------|------------|------------------|------------|------------|------------|------------|------------|------------|
| Event   | All        | <b>1 hr 44 m</b> | 2 hr 41 m  |            | 1 hr 42 m  | 59 min     |            | 43 min     |
|         | Federal    | 30 min           | 34 min     |            |            |            |            | 28 min     |
|         | Interstate | 2 hr 4 m         | 3 hr 9 m   |            | 1 hr 42 m  | 59 min     |            | 51 min     |
|         | State      |                  |            |            |            |            |            |            |
| Roadway | All        | <b>1 hr 1 m</b>  | 1 hr 1 m   | 1 hr 26 m  | 55 min     | 1 hr 17 m  | 1 hr 46 m  | 44 min     |
|         | Federal    | 1 hr 3 m         | 1 hr 11 m  | 1 hr 11 m  | 51 min     | 1 hr 36 m  | 2 hr 33 m  | 32 min     |
|         | Interstate | 1 hr             | 1 hr 1 m   | 2 hr 26 m  | 1 hr 16 m  | 1 hr 16 m  | 34 min     | 43 min     |
|         | State      | 1 hr 6 m         | 40 min     | 47 min     | 17 min     |            | 1 hr 24 m  | 2 hr 7 m   |

All Roads (Interstate / Federal / State)

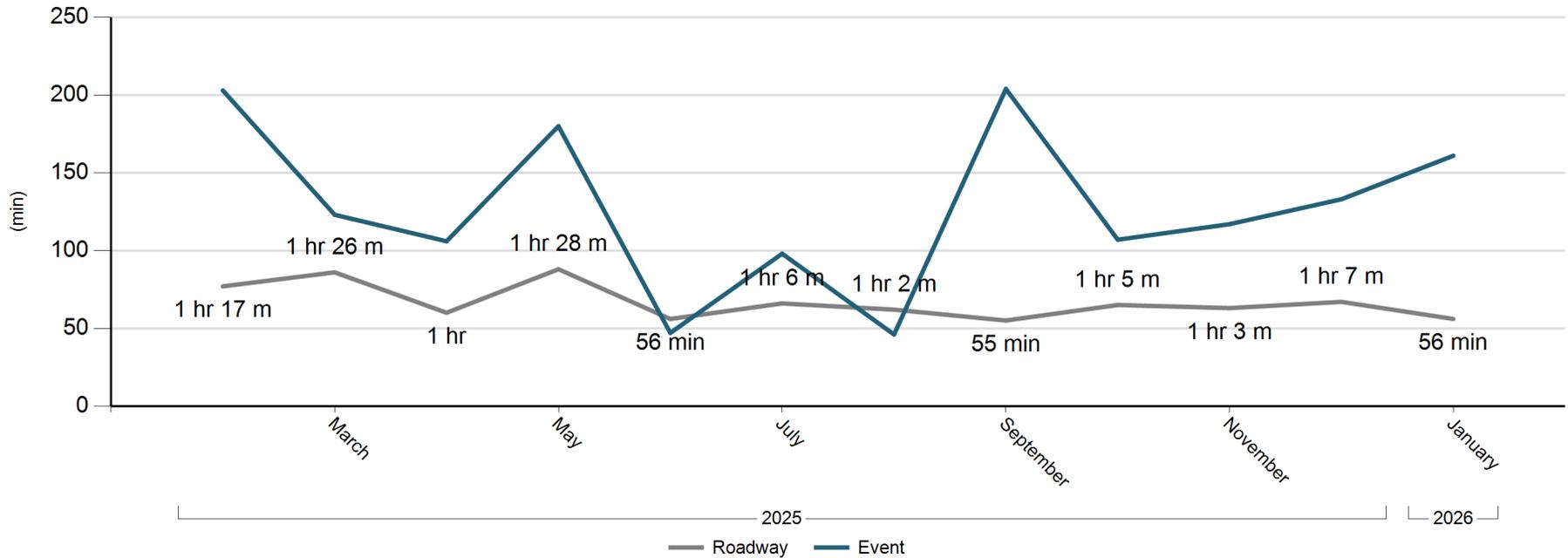


INCIDENT CLEARANCE TIMES (ALL TYPES)

Event : All Responders Departed / Roadway : All Lanes Re-Opened

|         | Type       | Total     | District 1 | District 2 | District 3 | District 4 | District 5 | District 6 |
|---------|------------|-----------|------------|------------|------------|------------|------------|------------|
| Event   | All        | 2 hr 41 m | 2 hr 5 m   |            | 52 min     | 6 hr 42 m  | 12 min     | 2 hr 10 m  |
|         | Federal    | 24 min    | 21 min     |            |            |            |            | 28 min     |
|         | Interstate | 3 hours   | 2 hr 23 m  |            | 52 min     | 6 hr 42 m  | 12 min     | 2 hr 29 m  |
|         | State      |           |            |            |            |            |            |            |
| Roadway | All        | 56 min    | 50 min     | 1 hr 23 m  | 45 min     | 1 hr 9 m   | 1 hr 34 m  | 47 min     |
|         | Federal    | 58 min    | 52 min     | 1 hr 7 m   | 47 min     | 1 hr 36 m  | 2 hr 40 m  | 33 min     |
|         | Interstate | 54 min    | 48 min     | 1 hr 39 m  | 57 min     | 1 hr 8 m   | 13 min     | 50 min     |
|         | State      | 1 hr 3 m  | 59 min     | 1 hr 33 m  | 23 min     |            | 1 hr 30 m  | 58 min     |

All Roads (Interstate / Federal / State)



INCIDENTS (CLEARANCE TIME DEVIATION)

| Type   | Date / Time    | Incident #             | Highway | Fatality | Injury | Semi | Duration  | Description  |
|--|----------------|------------------------|---------|----------|--------|------|-----------|--|
| <b>1 Vehicle Crash (Avg Impact : 1 hr 6 m)</b>     |                |                        |         |          |        |      |           |  |
|  | 01/31 01:47 AM | <a href="#">383666</a> | I-80    |          | 1      | 1    | 2 hr 53 m | Single vehicle crash event on I-80 W @ MM 187.5 (near Malcom).       |
|  | 01/16 12:11 PM | <a href="#">382001</a> | I-80    |          | 1      | 1    | 2 hr 14 m | Single vehicle crash event on I-80 W @ MM 11.9 (near McClelland).    |
|  | 01/21 04:00 PM | <a href="#">382570</a> | US-65   |          |        | 1    | 6 hr 15 m | Single vehicle crash event on US-65 N @ MM 92 (near Valeria).        |
|  | 01/24 03:24 AM | <a href="#">382912</a> | I-80    |          | 1      | 1    | 2 hr 11 m | Single vehicle crash event on I-80 E @ MM 60.9 (near Brayton).       |
|  | 01/16 01:42 AM | <a href="#">381936</a> | I-80    |          |        | 1    | 3 hr 4 m  | Single vehicle crash event on I-80 W @ MM 301.7 in Bettendorf.       |
|  | 01/08 12:06 PM | <a href="#">381220</a> | US-34   |          | 1      | 1    | 2 hr 55 m | Single vehicle crash event on US-34 E @ MM 205.8 (near Batavia).     |
| <b>2 Vehicle Crash (Avg Impact : 51 min)</b>       |                |                        |         |          |        |      |           |  |
|  | 01/19 04:11 PM | <a href="#">382336</a> | I-380   | 3        |        |      | 4 hr 6 m  | 2 vehicle crash event on I-380 S @ MM 63.3 (near Gilbertville).      |
|  | 01/24 11:15 AM | <a href="#">382965</a> | I-80    | 1        |        | 1    | 2 hr 52 m | 2 vehicle crash event on I-80 W @ MM 0.1 in Council Bluffs.          |
|  | 01/21 04:28 PM | <a href="#">382579</a> | US-18   |          |        | 2    | 2 hr 12 m | 2 vehicle crash event on US-18 E @ MM 188 (near Mason City).         |
|  | 01/18 05:59 PM | <a href="#">382236</a> | US-218  |          | 4      |      | 3 hr 12 m | 2 vehicle crash event on US-218 S @ MM 74.5 (near Riverside).        |
|  | 01/21 06:15 PM | <a href="#">382606</a> | IA-1    |          | 1      | 1    | 2 hr 43 m | 2 vehicle crash event on IA-1 N @ MM 117.8 (near Martelle).          |
| <b>3+ Vehicle Crash (Avg Impact : 1 hr 19 m)</b>   |                |                        |         |          |        |      |           |  |
|  | 01/21 03:52 PM | <a href="#">382569</a> | I-35    |          | 1      | 10   | 7 hr 9 m  | 3+ vehicle crash event on I-35 S @ MM 142 (near Williams).           |
|  | 01/21 04:04 PM | <a href="#">382571</a> | IA-92   |          | 1      |      | 3 hr 10 m | 3+ vehicle crash event on IA-92 E @ MM 184.5 (near University Park). |
| <b>Emergency Vehicles (Avg Impact : 1 hr 15 m)</b> |                |                        |         |          |        |      |           |  |
|  | 01/24 06:06 AM | <a href="#">382942</a> | I-80    | 1        |        |      | 3 hr 28 m | Emergency vehicles event on I-80 W @ MM 278.1 (near Durant).         |
|  | 01/22 10:03 AM | <a href="#">382658</a> | IA-330  |          |        |      | 4 hr 28 m | Emergency vehicles event on IA-330 N @ MM 22.4 (near Marshalltown).  |
|  | 01/25 02:53 AM | <a href="#">382997</a> | US-69   |          |        |      | 3 hr 1 m  | Emergency vehicles event on US-69 N @ MM 40.4 in Osceola.            |
| <b>Stalled Vehicle (Avg Impact : 22 min)</b>       |                |                        |         |          |        |      |           |  |
|  | 01/09 12:49 AM | <a href="#">381315</a> | I-80    |          |        | 1    | 2 hr 1 m  | Stalled vehicle event on I-80 W @ MM 139.8 (near Altoona).           |

INCIDENTS (CLEARANCE TIME DEVIATION)

| Type                                      | Date / Time    | Incident #             | Highway | Fatality | Injury | Semi | Duration  | Description  |
|---|----------------|------------------------|---------|----------|--------|------|-----------|--|
| Towing Operation (Avg Impact : 1 hr 57 m) |                |                        |         |          |        |      |           |  |
|   | 01/15 09:58 PM | <a href="#">381932</a> | I-80    |          |        |      | 3 hr 43 m | Towing operation event on I-80 W @ MM 277.7 (near Durant). |
| Vehicle Fire (Avg Impact : 1 hr 11 m)     |                |                        |         |          |        |      |           |  |
|   | 01/27 03:30 PM | <a href="#">383238</a> | IA-5    |          |        |      | 2 hr 22 m | Vehicle fire event on IA-5 N @ MM 13 in Centerville.       |
|   | 01/02 06:03 PM | <a href="#">380758</a> | I-80    |          |        | 1    | 2 hr 31 m | Vehicle fire event on I-80 E @ MM 99.3 (near Dexter).      |