

# TRAFFIC MANAGEMENT CENTER PERFORMANCE MEASUREMENTS

May 2026

This report contains statistical and operational data for TMC activities from the period of May 01, 2026 to May 31, 2026.

## Executive Summary

TOTAL INCIDENTS		TOTAL HIGHWAY HELPER RESPONSES		AVERAGE CLEARANCE TIME	
The total number of incidents during the period. *		The total number of incidents Highway Helper responded to during the period.		The average time for all lanes to be cleared after a crash.	
Previous	Current	Previous	Current	Previous	Current
April	May	April	May	April	May
<b>2,786</b>	<b>2,384</b>	<b>1,073</b>	<b>1,000</b>	<b>1 hr 2 m</b>	<b>55 min</b>

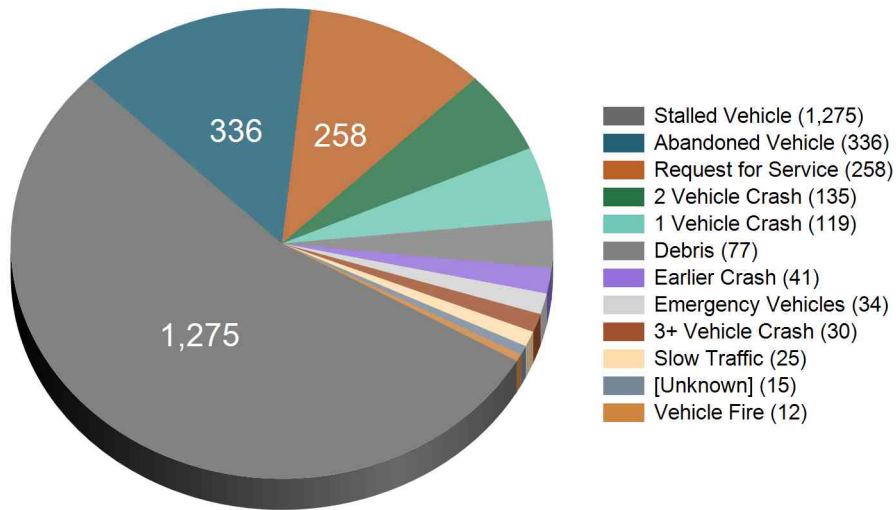
TOTAL LANE BLOCKAGE INCIDENTS		TOTAL SECONDARY INCIDENTS		TOTAL MULTI-VEHICLE INCIDENTS		TOTAL TRIP ACTIVATIONS	
The total number of incidents which resulted in at least one blocked lane of travel.*		Crashes that occur within the original incident scene or resulting queue.		The total number of multi-vehicle incidents during the period.		The total number of incidents for which a TRIP activation was made during the period.	
Previous	Current	Previous	Current	Previous	Current	Previous	Current
April	May	April	May	April	May	April	May
<b>256</b>	<b>245</b>	<b>2</b>	<b>3</b>	<b>154</b>	<b>165</b>	<b>5</b>	<b>3</b>

\* - excludes roadwork

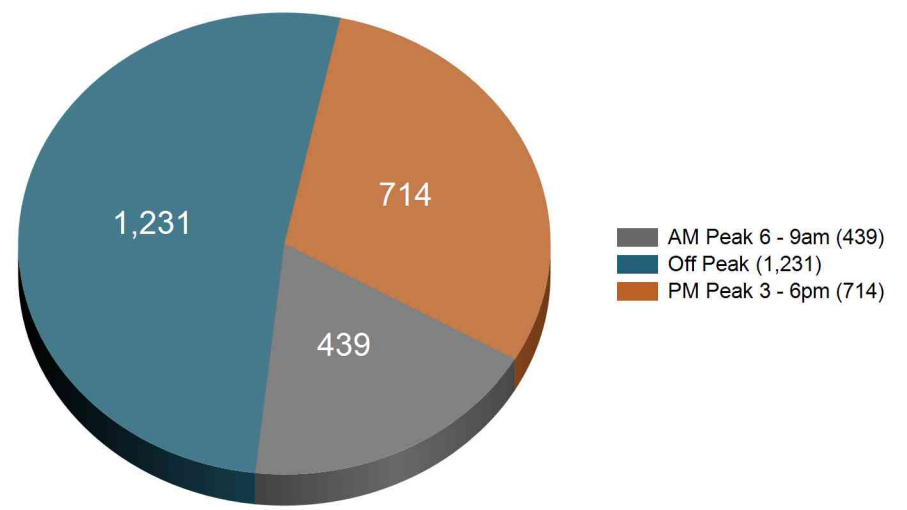
\*\* - incidents involving multiple vehicles are counted as a single incident in the totals displayed throughout this report

The term 'Avg Impact' is used throughout this report to indicate mainline closure times (excludes shoulder/ramp closure).

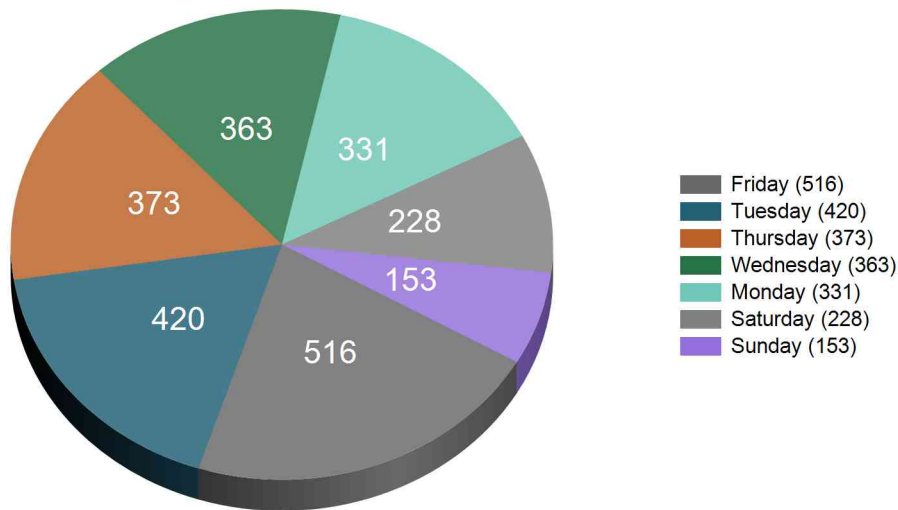
Incidents By Type



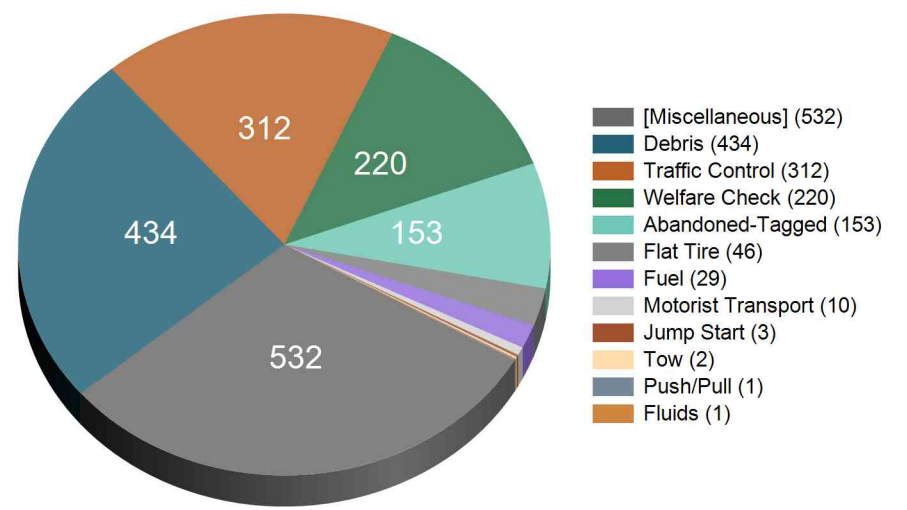
Incidents By Shift



Incidents By Day



Highway Helper Response

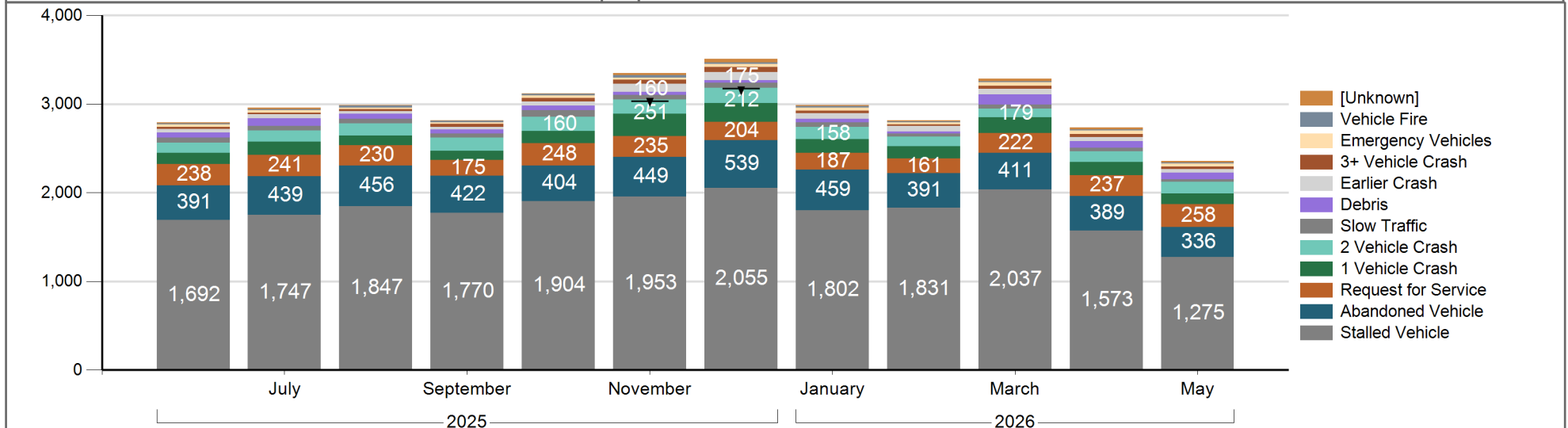


INCIDENTS TOTALS BY TYPE

The total number of incidents (an event on the roadway which affects or can affect normal traffic flow) during a given period.

Type	Total	%	Avg Impact	District 1*	District 2	District 3*	District 4*	District 5	District 6*
Stalled Vehicle	1,275	53%	23 min	494	20	61	221	24	455
Abandoned Vehicle	336	14%	14 min	136	0	17	44	0	139
Request for Service	258	11%		80	26	29	23	27	73
2 Vehicle Crash	135	6%	58 min	68	13	7	17	4	26
1 Vehicle Crash	119	5%	51 min	30	7	8	31	15	28
Debris	77	3%	4 hr 14 m	29	1	9	11	0	27
Earlier Crash	41	2%		11	8	3	2	3	14
Emergency Vehicles	34	1%	1 hr 14 m	11	3	4	4	1	11
3+ Vehicle Crash	30	1%	53 min	18	0	1	1	0	10
Slow Traffic	25	1%		10	0	0	0	0	15
[Unknown]	15	0.63%		4	0	0	0	10	1
Vehicle Fire	12	0.50%	18 min	3	1	2	4	0	2
<b>Total</b>	<b>2,357</b>	<b>100%</b>	<b>1 hr 4 m</b>	<b>894</b>	<b>79</b>	<b>141</b>	<b>358</b>	<b>84</b>	<b>801</b>

\* - Totals include Highway Helper Incidents

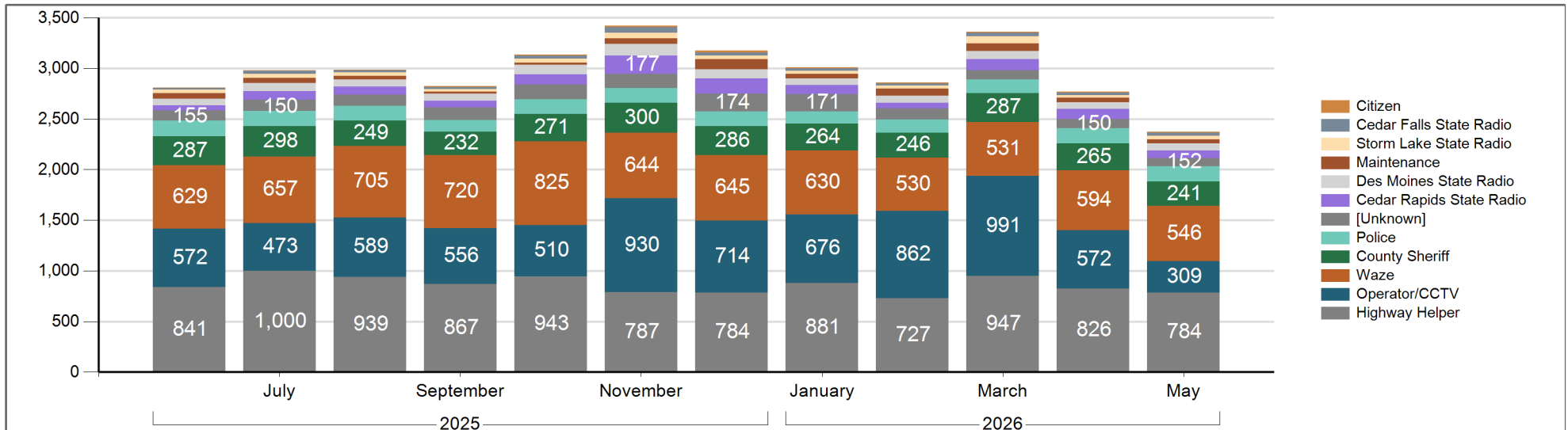


**INCIDENT TOTALS BY DETECTION TYPE**

The total number of incidents (an event on the roadway which affects or can affect normal traffic flow) during a given period.

Type	Total	%	District 1*	District 2	District 3*	District 4*	District 5	District 6*
Highway Helper	784	33%	266	0	61	72	1	384
Waze	546	23%	246	16	14	99	19	152
Operator/CCTV	309	13%	105	1	5	102	12	84
County Sheriff	241	10%	55	32	43	35	30	46
Police	152	6%	96	5	4	5	2	40
Other	93	4%	37	3	7	11	3	32
Cedar Rapids State Radio	74	3%	13	1	0	0	11	49
Des Moines State Radio	72	3%	57	0	0	6	9	0
Storm Lake State Radio	39	2%	0	1	7	31	0	0
Maintenance	37	2%	13	3	0	2	0	19
Cedar Falls State Radio	27	1%	3	21	0	0	0	3
Citizen	10	0.42%	8	0	0	0	1	1
<b>Total</b>	<b>2,384</b>	<b>100%</b>	<b>899</b>	<b>83</b>	<b>141</b>	<b>363</b>	<b>88</b>	<b>810</b>

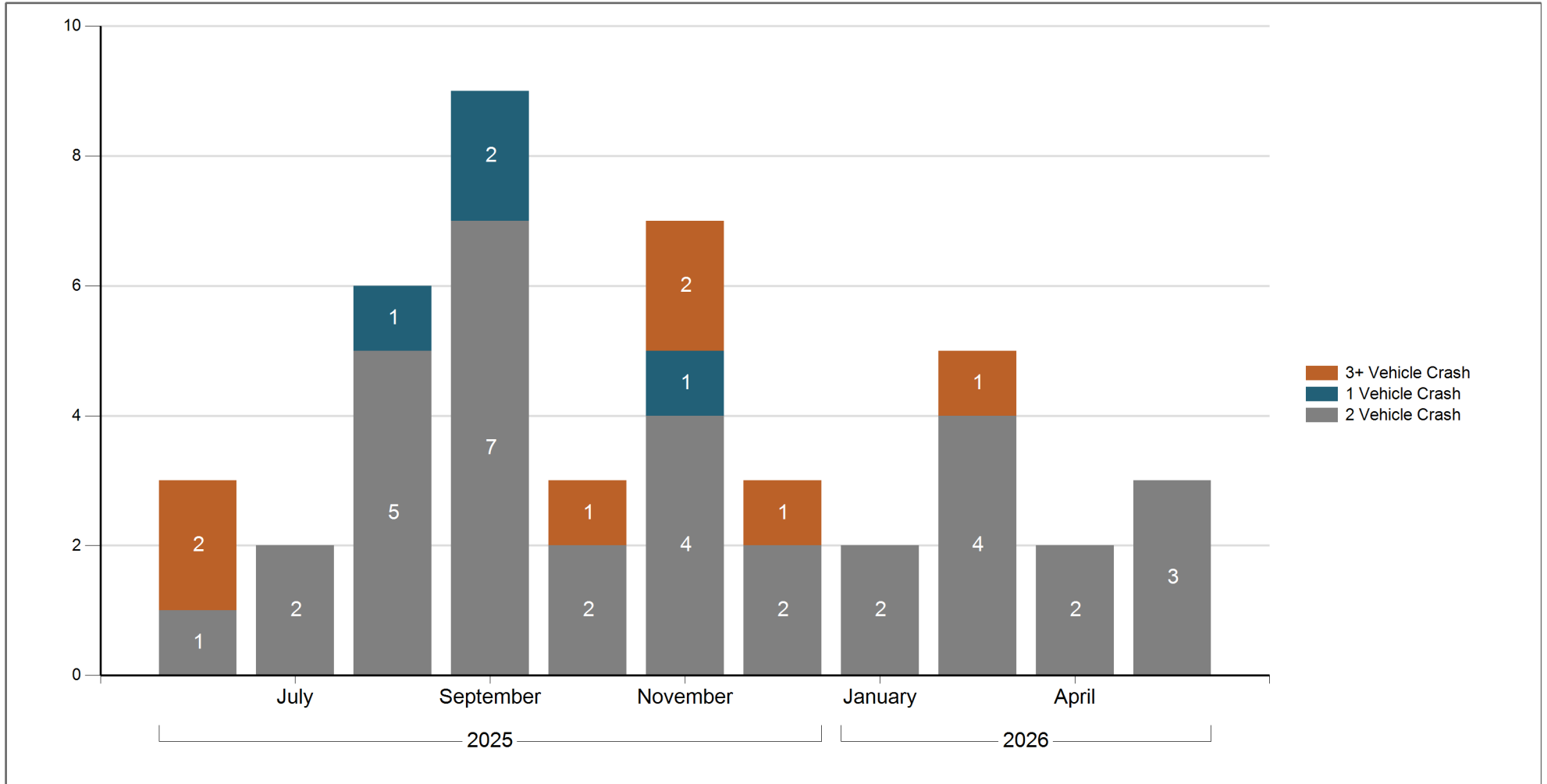
\* - Totals include Highway Helper Incidents



**SECONDARY INCIDENTS BY TYPE**

Crashes that occur within the original incident scene or resulting queue.

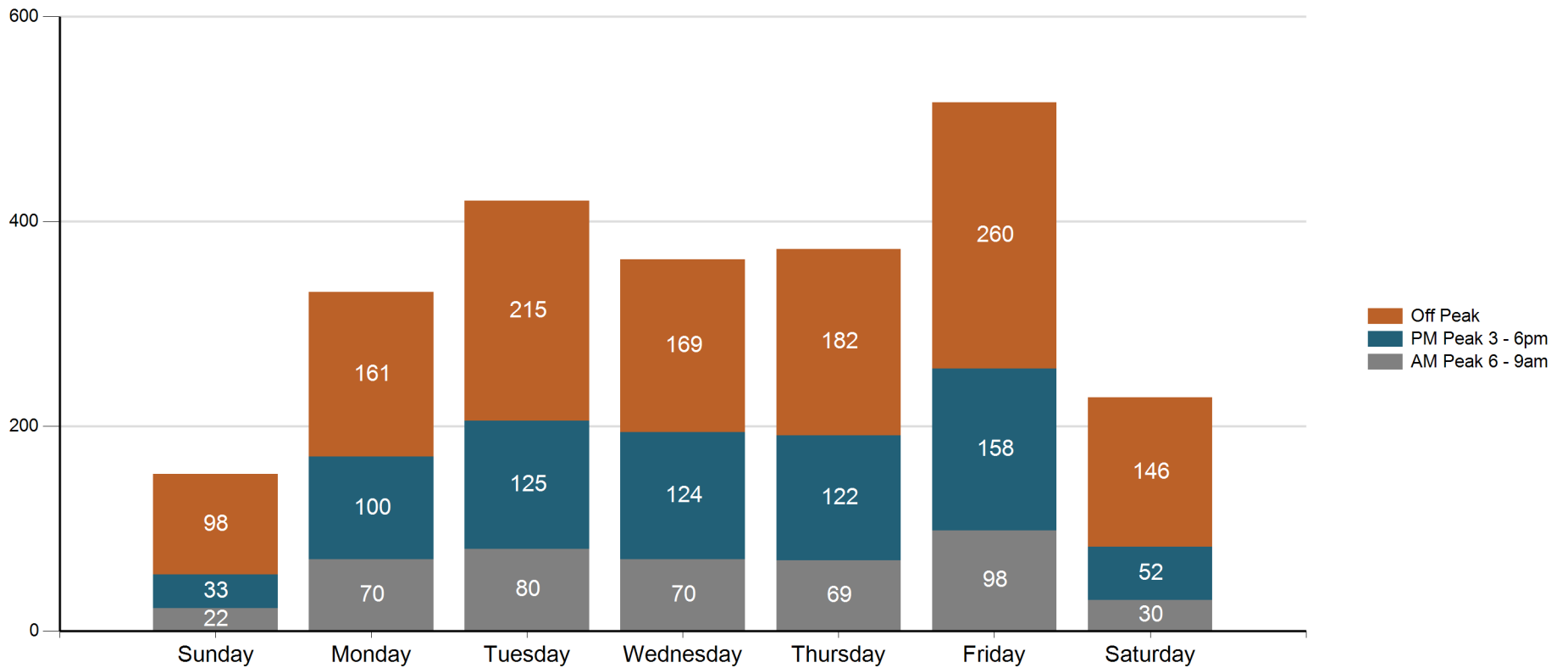
Type	Total	%	Avg Impact	District 1	District 2	District 3	District 4	District 5	District 6
2 Vehicle Crash	3	100%	1 hr 15 m	3	0	0	0	0	0
Total	3	100%	1 hr 15 m	3	0	0	0	0	0



**INCIDENTS BY DAY OF WEEK**

The total number of incidents (an event on the roadway which affects or can affect normal traffic flow) during a given period.

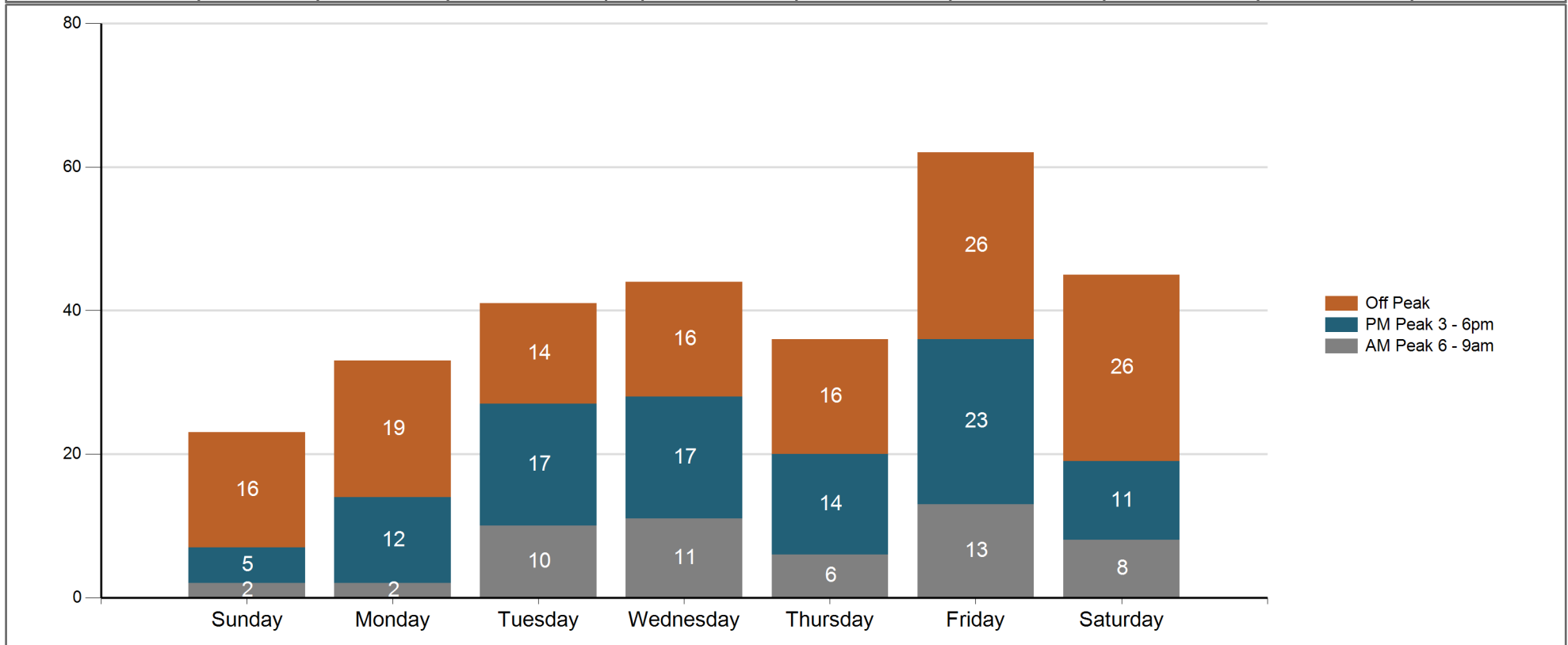
Weekday	Total	%	Avg Impact	District 1	District 2	District 3	District 4	District 5	District 6
Friday	516	22%	46 min	201	22	30	70	10	183
Tuesday	420	18%	48 min	162	10	25	61	14	148
Thursday	373	16%	41 min	141	12	18	42	13	147
Wednesday	363	15%	31 min	145	8	26	48	15	121
Monday	331	14%	1 hr 6 m	116	13	21	62	17	102
Saturday	228	10%	47 min	90	12	14	51	7	54
Sunday	153	6%	3 hr 46 m	44	6	7	29	12	55
<b>Total</b>	<b>2,384</b>	<b>100%</b>	<b>46 min</b>	<b>899</b>	<b>83</b>	<b>141</b>	<b>363</b>	<b>88</b>	<b>810</b>



**CRASHES BY DAY OF WEEK**

The total number of crashes (an event on the roadway which affects or can affect normal traffic flow) during a given period.

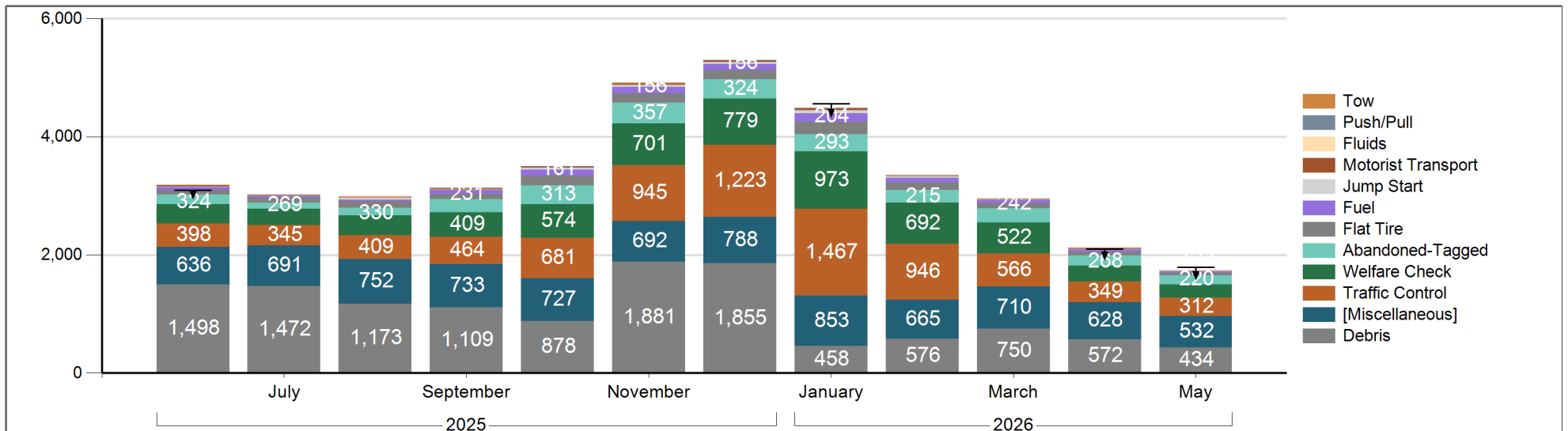
Weekday	Total	%	Avg Impact	District 1	District 2	District 3	District 4	District 5	District 6
Friday	62	22%	55 min	28	3	2	12	2	15
Saturday	45	16%	45 min	18	3	2	11	1	10
Wednesday	44	15%	42 min	22	2	1	5	3	11
Tuesday	41	14%	58 min	18	1	5	5	5	7
Thursday	36	13%	41 min	15	5	3	3	1	9
Monday	33	12%	1 hr 33 m	8	4	3	9	4	5
Sunday	23	8%	1 hr 4 m	7	2		4	3	7
<b>Total</b>	<b>284</b>	<b>100%</b>	<b>55 min</b>	<b>116</b>	<b>20</b>	<b>16</b>	<b>49</b>	<b>19</b>	<b>64</b>



HIGHWAY HELPER RESPONSES

The total number of services provided by Highway Helper during the period.

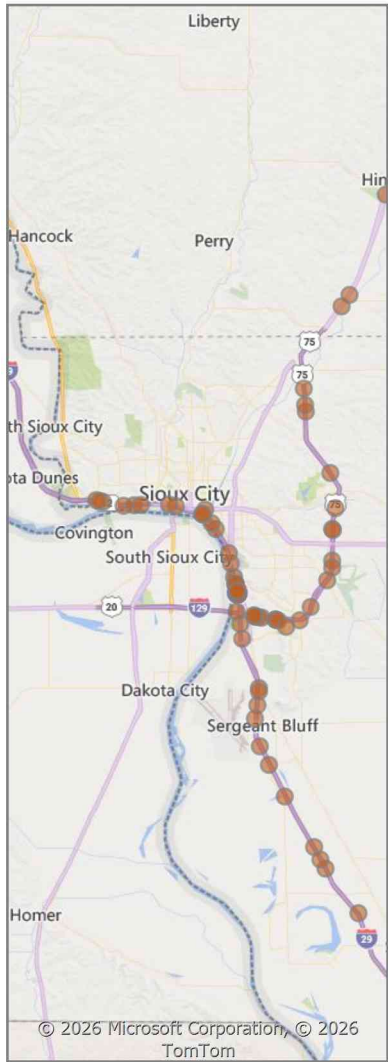
Type	Total	%	Avg Impact		Sioux City	Council Bluffs	Des Moines	Cedar Rapids / Iowa City	Davenport
[Miscellaneous]	532	31%	29 min		25	45	230	165	67
Debris	434	25%			42	73	130	65	124
Traffic Control	312	18%	34 min		10	19	131	107	45
Welfare Check	220	13%	22 min		18	25	86	70	21
Abandoned-Tagged	153	9%	22 min		9	13	67	42	22
Flat Tire	46	3%			1	1	17	19	8
Fuel	29	2%			3	2	13	10	1
Motorist Transport	10	0.57%			0	1	3	5	1
Jump Start	3	0.17%			0	1	2	0	0
Tow	2	0.11%	8 min		0	0	2	0	0
Fluids	1	0.06%			0	0	1	0	0
Push/Pull	1	0.06%	9 min		0	0	1	0	0
<b>Total</b>	<b>1,743</b>	<b>100%</b>	<b>28 min</b>		<b>108</b>	<b>180</b>	<b>683</b>	<b>483</b>	<b>289</b>



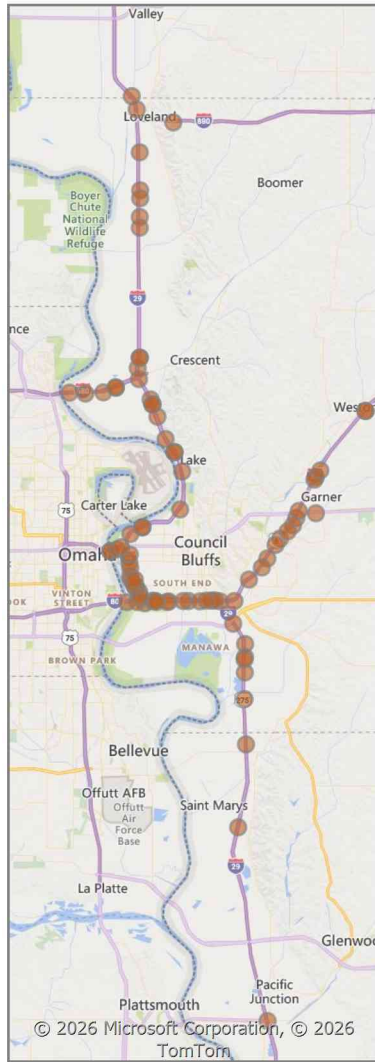
HIGHWAY HELPER ASSIST BY LOCATION

Highway Helper detected incidents and response locations.

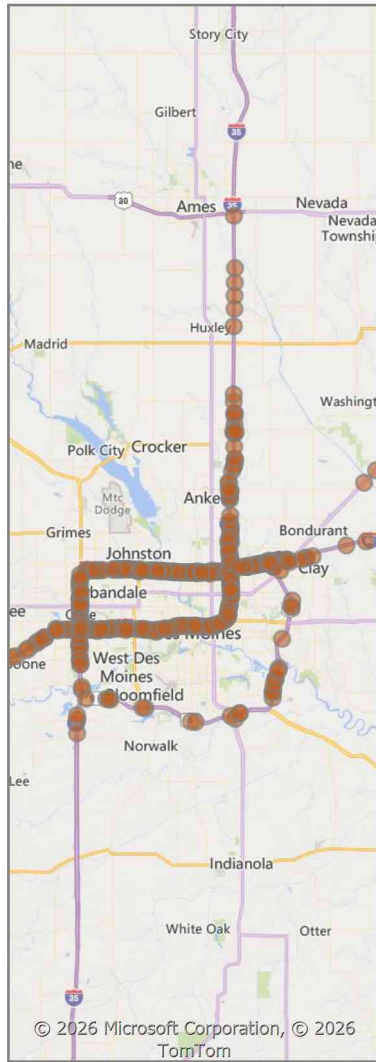
SIoux CITY



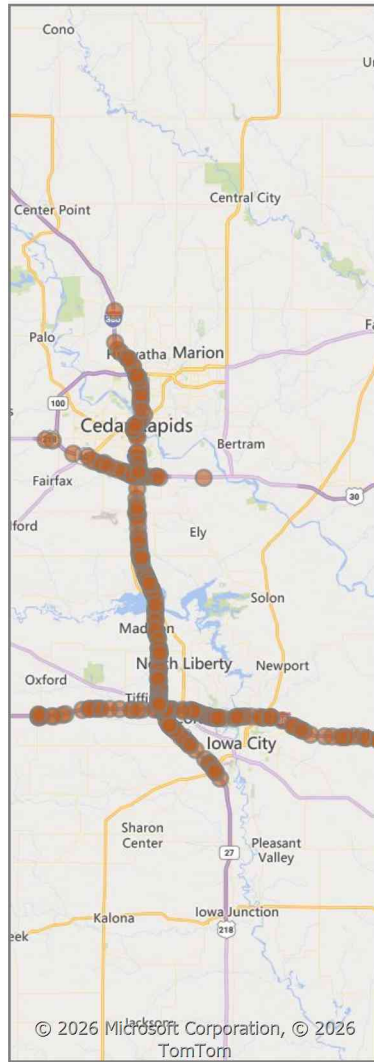
COUNCIL BLUFFS



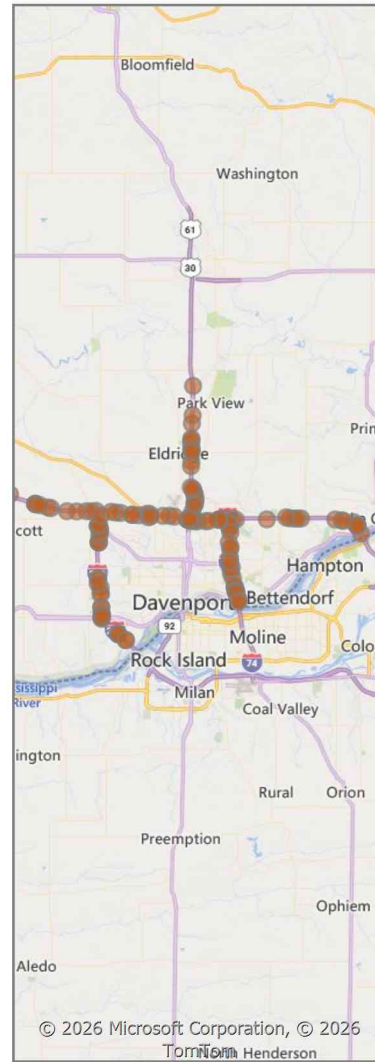
DES MOINES



CEDAR RAPIDS / IOWA CITY



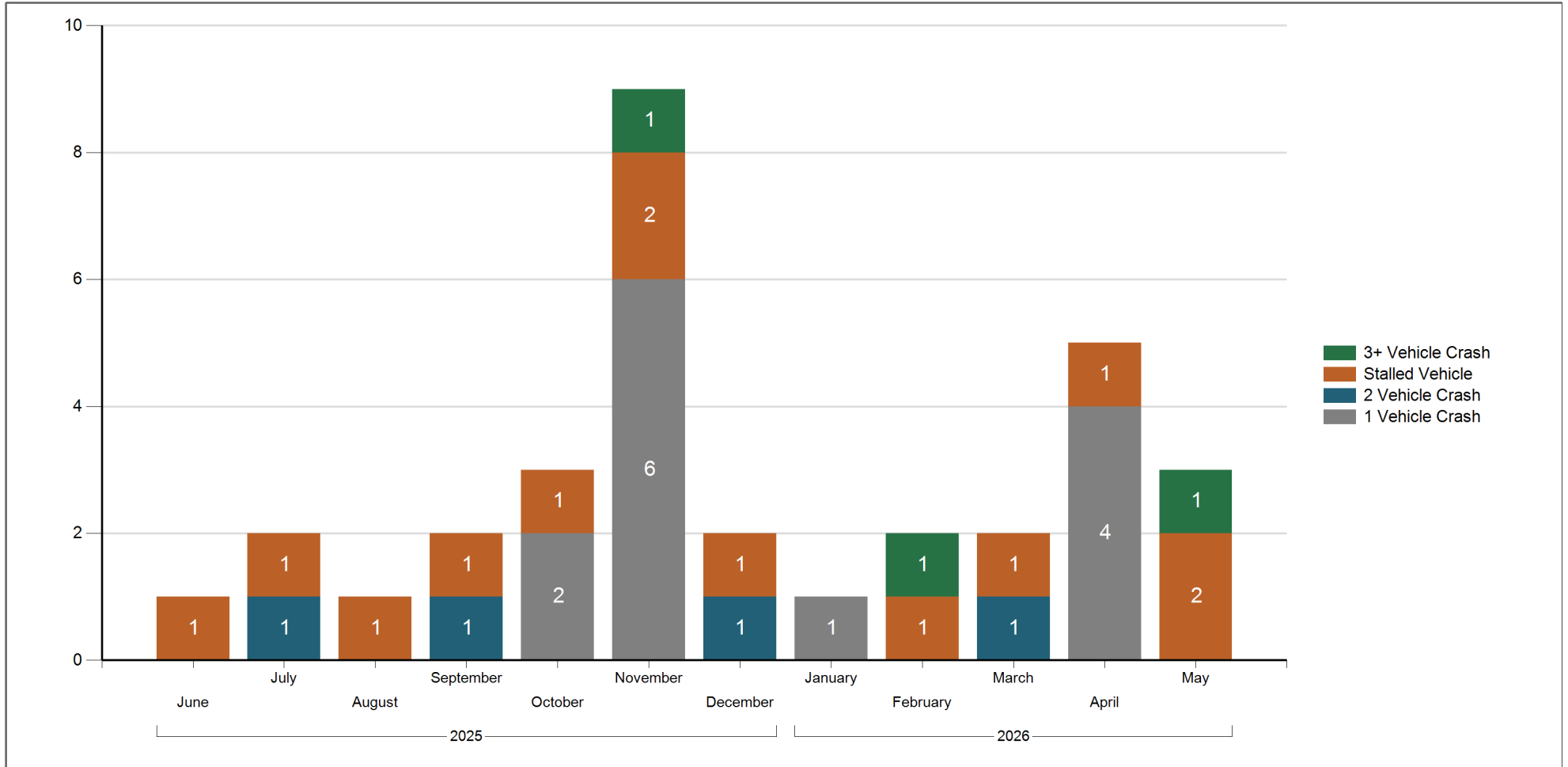
DAVENPORT



**TOWING AND RECOVERY INCENTIVE PROGRAM (TRIP) RESPONSES**

The total number of TRIP incidents responded to during the period.

Type	Total	%	Avg Impact		Des Moines	Iowa City
Stalled Vehicle	2	67%	1 hr 18 m		2	0
3+ Vehicle Crash	1	33%	1 hr 52 m		1	0
<b>Total</b>	<b>3</b>	<b>100%</b>	<b>1 hr 35 m</b>		<b>3</b>	<b>0</b>

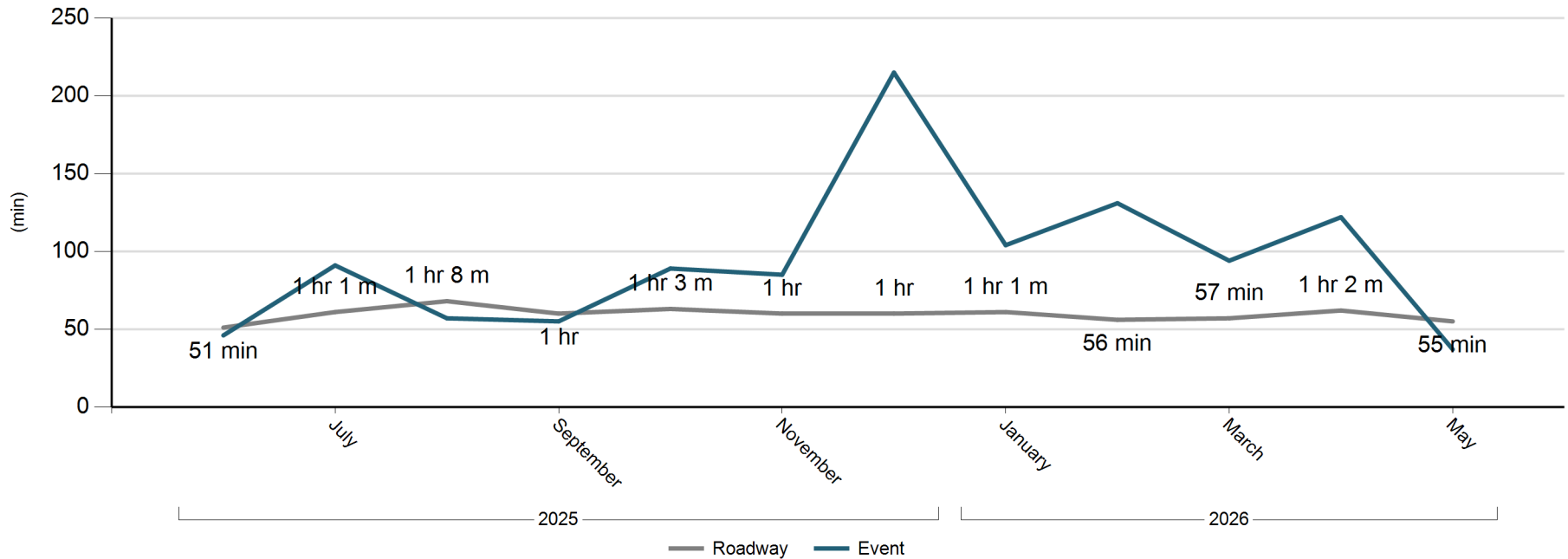


INCIDENT CLEARANCE TIMES (CRASHES ONLY)

Event : All Responders Departed / Roadway : All Lanes Re-Opened

	Type	Total	District 1	District 2	District 3	District 4	District 5	District 6
Event	All	<b>37 min</b>	41 min		18 min	35 min	9 min	41 min
	Federal	34 min	41 min			29 min		32 min
	Interstate	40 min	42 min			37 min	17 min	43 min
	State	19 min	40 min		18 min		1 min	
Roadway	All	<b>55 min</b>	48 min	1 hr 11 m	52 min	59 min	1 hr 37 m	44 min
	Federal	1 hr 13 m	50 min	1 hr 10 m	44 min	1 hr 21 m	1 hr 59 m	1 hr 18 m
	Interstate	42 min	43 min	31 min		51 min	13 min	34 min
	State	1 hr 10 m	1 hr 7 m	1 hr 43 m	1 hr	1 hr 56 m	1 hr 29 m	37 min

All Roads (Interstate / Federal / State)

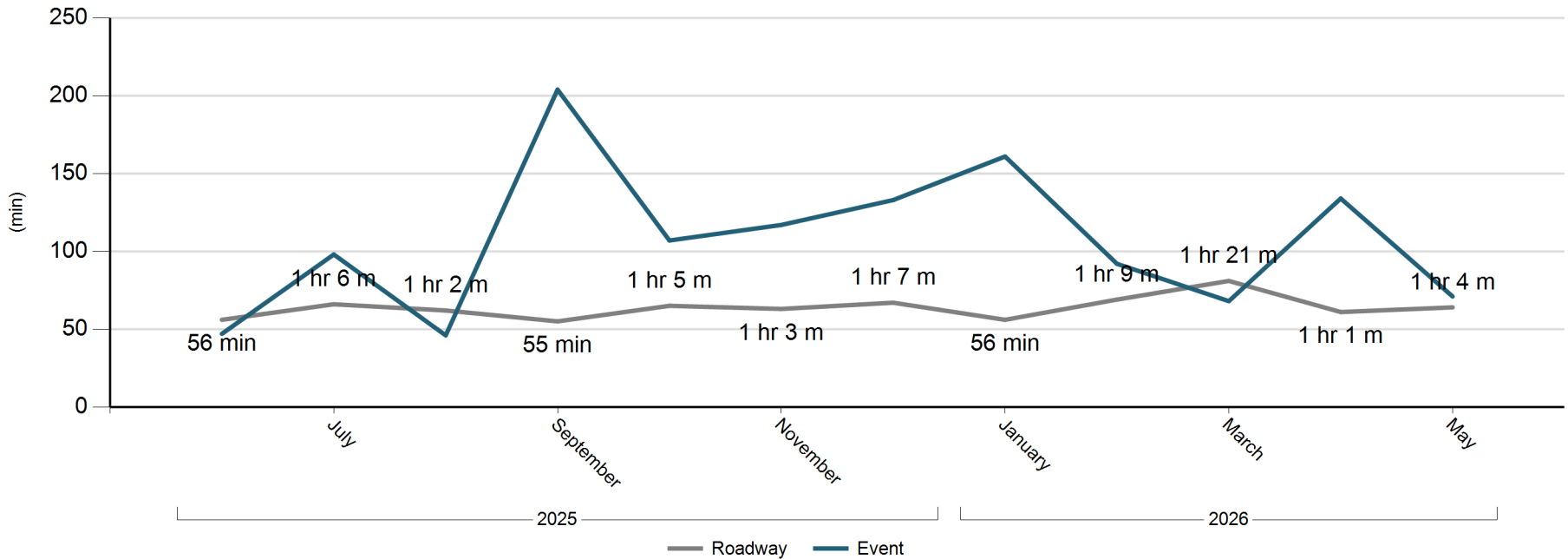


INCIDENT CLEARANCE TIMES (ALL TYPES)

Event : All Responders Departed / Roadway : All Lanes Re-Opened

	Type	Total	District 1	District 2	District 3	District 4	District 5	District 6
Event	All	<b>1 hr 11 m</b>	36 min		17 min	31 min	9 min	3 hours
	Federal	26 min	48 min			29 min		17 min
	Interstate	1 hr 23 m	35 min		23 min	32 min	17 min	3 hr 27 m
	State	19 min	40 min		18 min		1 min	
Roadway	All	<b>1 hr 4 m</b>	42 min	1 hr 3 m	4 hr 18 m	47 min	1 hr 29 m	41 min
	Federal	1 hr 7 m	42 min	57 min	1 hr 30 m	1 hr 7 m	1 hr 59 m	1 hr
	Interstate	35 min	35 min	52 min	32 min	41 min	13 min	30 min
	State	2 hr 57 m	1 hr 20 m	1 hr 21 m	10 hr 4 m	1 hr 56 m	1 hr 9 m	1 hr 7 m

All Roads (Interstate / Federal / State)



INCIDENTS (CLEARANCE TIME DEVIATION)

Type	Date / Time	Incident #	Highway	Fatality	Injury	Semi	Duration	Description
1 Vehicle Crash (Avg Impact : 51 min)								
	05/03 03:11 AM	<a href="#">393088</a>	I-80	1			3 hr 39 m	Single vehicle crash event on I-80 E @ MM 125.5 in Urbandale.
	05/11 05:44 PM	<a href="#">393782</a>	US-20		1		2 hr 53 m	Single vehicle crash event on US-20 W @ MM 306 (near Epworth).
	05/08 05:56 AM	<a href="#">393530</a>	I-380			1	3 hr 49 m	Single vehicle crash event on I-380 S @ MM 31.5 (near Robins).
	05/05 03:29 PM	<a href="#">393287</a>	US-34		1	1	2 hr 44 m	Single vehicle crash event on US-34 W @ MM 189 in Ottumwa.
	05/30 03:02 PM	<a href="#">395323</a>	IA-60		2	1	2 hr 26 m	Single vehicle crash event on IA-60 S @ MM 22.4 (near Hospers).
	05/11 07:33 PM	<a href="#">393790</a>	IA-2		2		2 hr 48 m	Single vehicle crash event on IA-2 E @ MM 232.7 (near Bonaparte).
2 Vehicle Crash (Avg Impact : 58 min)								
	05/03 03:12 PM	<a href="#">393105</a>	US-65		1		3 hr 54 m	2 vehicle crash event on US-65 N @ MM 87.9 in Bondurant.
	05/25 04:28 PM	<a href="#">394869</a>	I-29	1	1	1	5 hr 5 m	2 vehicle crash event on I-29 N @ MM 57.6 (near Council Bluffs).
	05/23 10:30 PM	<a href="#">394819</a>	IA-163		1		4 hr 15 m	2 vehicle crash event on IA-163 W @ MM 21.1 (near Prairie City).
	05/14 01:58 PM	<a href="#">394047</a>	US-61	1		1	3 hr 23 m	2 vehicle crash event on US-61 N @ MM 83.1 in Muscatine.
	05/05 05:47 PM	<a href="#">393300</a>	US-34	1	1	1	4 hr 8 m	2 vehicle crash event on US-34 W @ MM 35.7 in Red Oak.
	05/18 11:14 AM	<a href="#">394352</a>	US-63		2		4 hr 14 m	2 vehicle crash event on US-63 S @ MM 158.2 in Waterloo.
	05/29 07:22 PM	<a href="#">395285</a>	IA-9	1			4 hr 2 m	2 vehicle crash event on IA-9 E @ MM 91.5 (near Estherville).
Debris (Avg Impact : 4 hr 14 m)								
	05/17 08:35 PM	<a href="#">394299</a>	IA-140				2 days	Debris event on IA-140 S @ MM 3 (near Merville).
Emergency Vehicles (Avg Impact : 1 hr 14 m)								
	05/16 08:18 PM	<a href="#">394268</a>	US-75				5 hr 2 m	Emergency vehicles event on US-75 N @ MM 111.9 (near Merrill).
	05/10 03:30 PM	<a href="#">393704</a>	IA-175				3 hr 46 m	Emergency vehicles event on IA-175 E @ MM 117.2 (near Gowrie).
Towing Operation (Avg Impact : 2 hr 29 m)								
	05/28 04:45 PM	<a href="#">395152</a>	I-80				4 hr 24 m	Towing operation event on I-80 W @ MM 278 (near Durant).