

TRAFFIC MANAGEMENT CENTER PERFORMANCE MEASUREMENTS

September 2026

This report contains statistical and operational data for TMC activities from the period of September 01, 2026 to September 30, 2026.

Executive Summary

TOTAL INCIDENTS		TOTAL HIGHWAY HELPER RESPONSES		AVERAGE CLEARANCE TIME	
The total number of incidents during the period. *		The total number of incidents Highway Helper responded to during the period.		The average time for all lanes to be cleared after a crash.	
Previous	Current	Previous	Current	Previous	Current
August	September	August	September	August	September
2,169	2,158	968	888	55 min	48 min

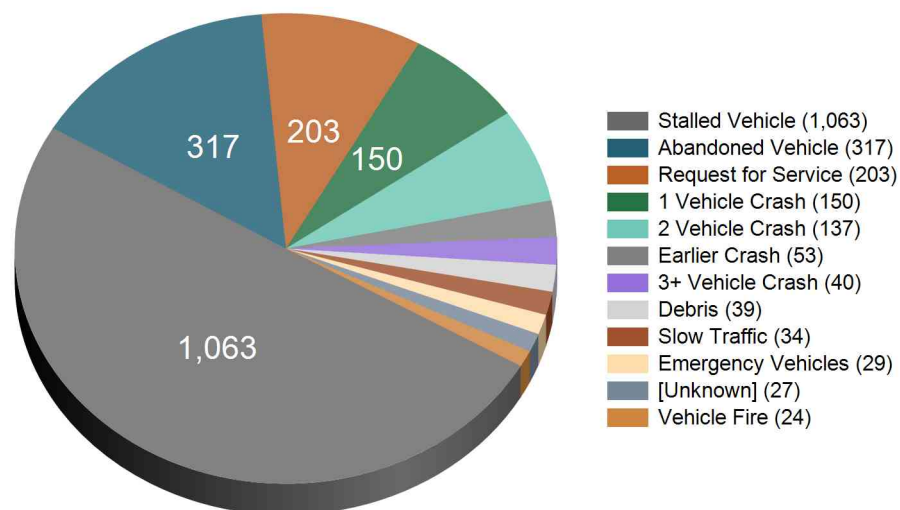
TOTAL LANE BLOCKAGE INCIDENTS		TOTAL SECONDARY INCIDENTS		TOTAL MULTI-VEHICLE INCIDENTS		TOTAL TRIP ACTIVATIONS	
The total number of incidents which resulted in at least one blocked lane of travel.*		Crashes that occur within the original incident scene or resulting queue.		The total number of multi-vehicle incidents during the period.		The total number of incidents for which a TRIP activation was made during the period.	
Previous	Current	Previous	Current	Previous	Current	Previous	Current
August	September	August	September	August	September	August	September
261	234	6	1	194	177	2	2

* - excludes roadwork

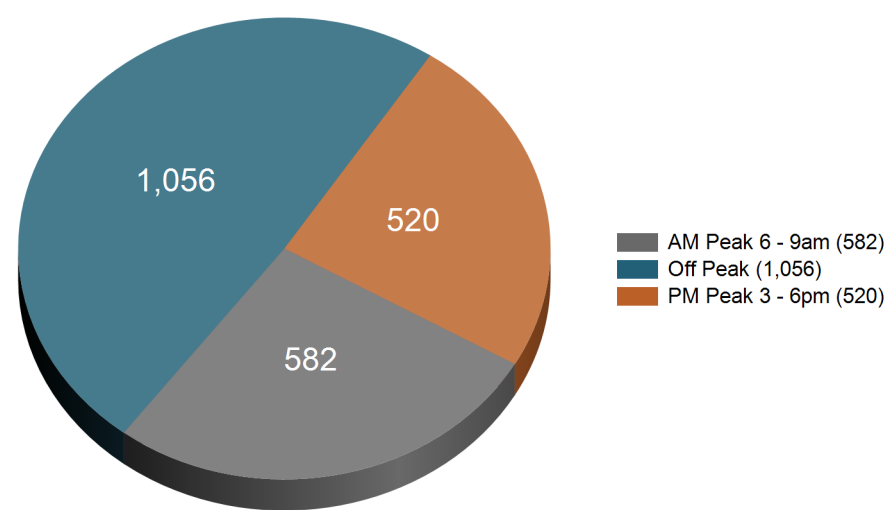
** - incidents involving multiple vehicles are counted as a single incident in the totals displayed throughout this report

The term 'Avg Impact' is used throughout this report to indicate mainline closure times (excludes shoulder/ramp closure).

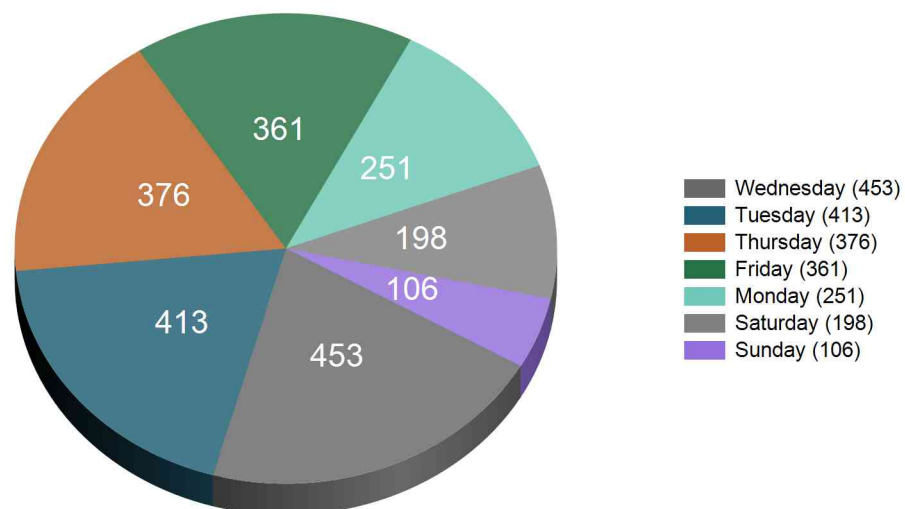
Incidents By Type



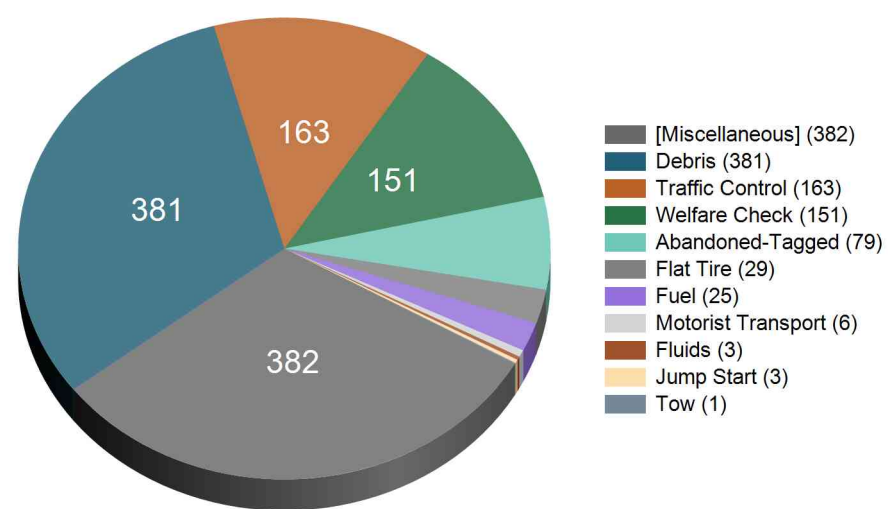
Incidents By Shift



Incidents By Day



Highway Helper Response

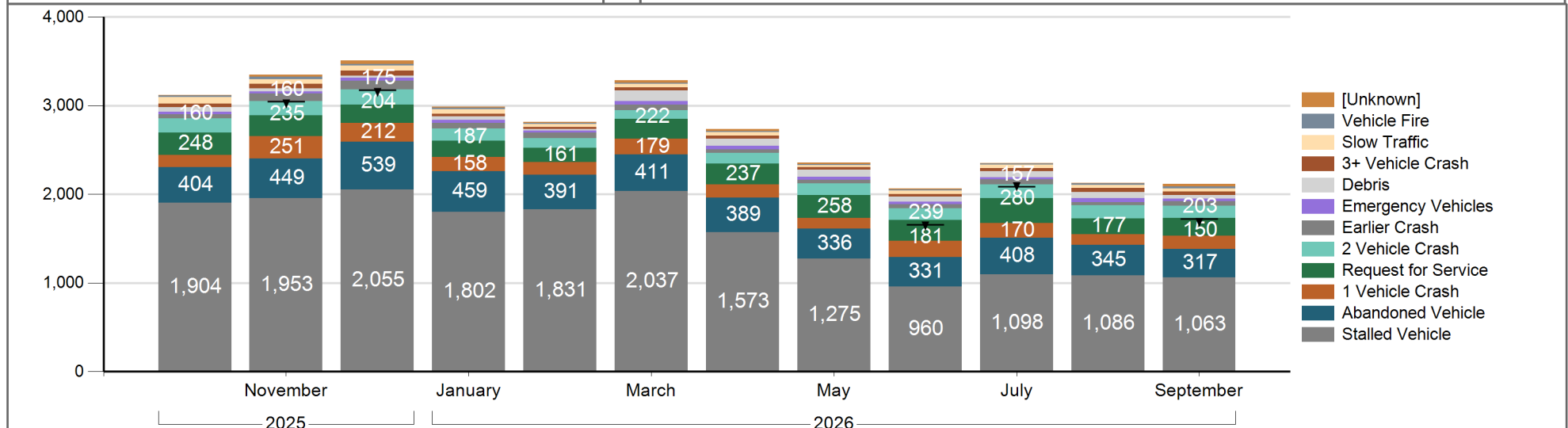


INCIDENTS TOTALS BY TYPE

The total number of incidents (an event on the roadway which affects or can affect normal traffic flow) during a given period.

Type	Total	%	Avg Impact		District 1*	District 2	District 3*	District 4*	District 5	District 6*
Stalled Vehicle	1,063	49%	39 min		505	10	41	126	17	364
Abandoned Vehicle	317	15%			143	1	11	44	1	117
Request for Service	203	9%	48 min		45	26	32	22	26	52
1 Vehicle Crash	150	7%	44 min		59	8	7	26	11	39
2 Vehicle Crash	137	6%	47 min		66	4	10	13	7	37
Earlier Crash	53	2%			22	3	3	11	2	12
3+ Vehicle Crash	40	2%	57 min		28	0	0	3	0	9
Debris	39	2%	54 min		12	0	7	6	1	13
Slow Traffic	34	2%			14	0	0	0	0	20
Emergency Vehicles	29	1%	1 hr 13 m		10	0	4	4	3	8
[Unknown]	27	1%			2	0	1	0	23	1
Vehicle Fire	24	1%	49 min		8	0	1	4	3	8
Total	2,116	100%	57 min		914	52	117	259	94	680

* - Totals include Highway Helper Incidents

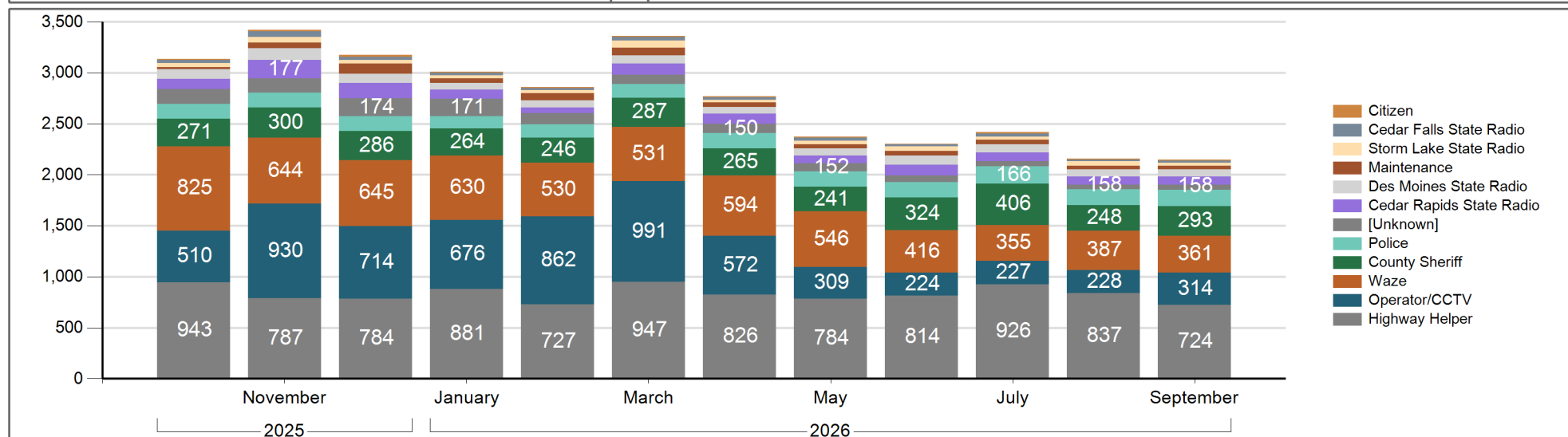


INCIDENT TOTALS BY DETECTION TYPE

The total number of incidents (an event on the roadway which affects or can affect normal traffic flow) during a given period.

Type	Total	%		District 1*	District 2	District 3*	District 4*	District 5	District 6*
Highway Helper	724	34%		290	1	35	83	6	309
Waze	361	17%		188	6	13	38	9	107
Operator/CCTV	314	15%		140	0	6	55	24	89
County Sheriff	293	14%		78	32	45	43	35	60
Police	158	7%		112	5	9	5	0	27
Cedar Rapids State Radio	82	4%		11	0	0	0	8	63
Des Moines State Radio	68	3%		50	0	0	5	12	1
Other	63	3%		27	1	7	6	1	21
Maintenance	36	2%		17	1	2	3	2	11
Storm Lake State Radio	32	1%		0	0	1	31	0	0
Cedar Falls State Radio	17	0.79%		9	6	1	0	0	1
Citizen	10	0.46%		5	0	0	4	0	1
Total	2,158	100%		927	52	119	273	97	690

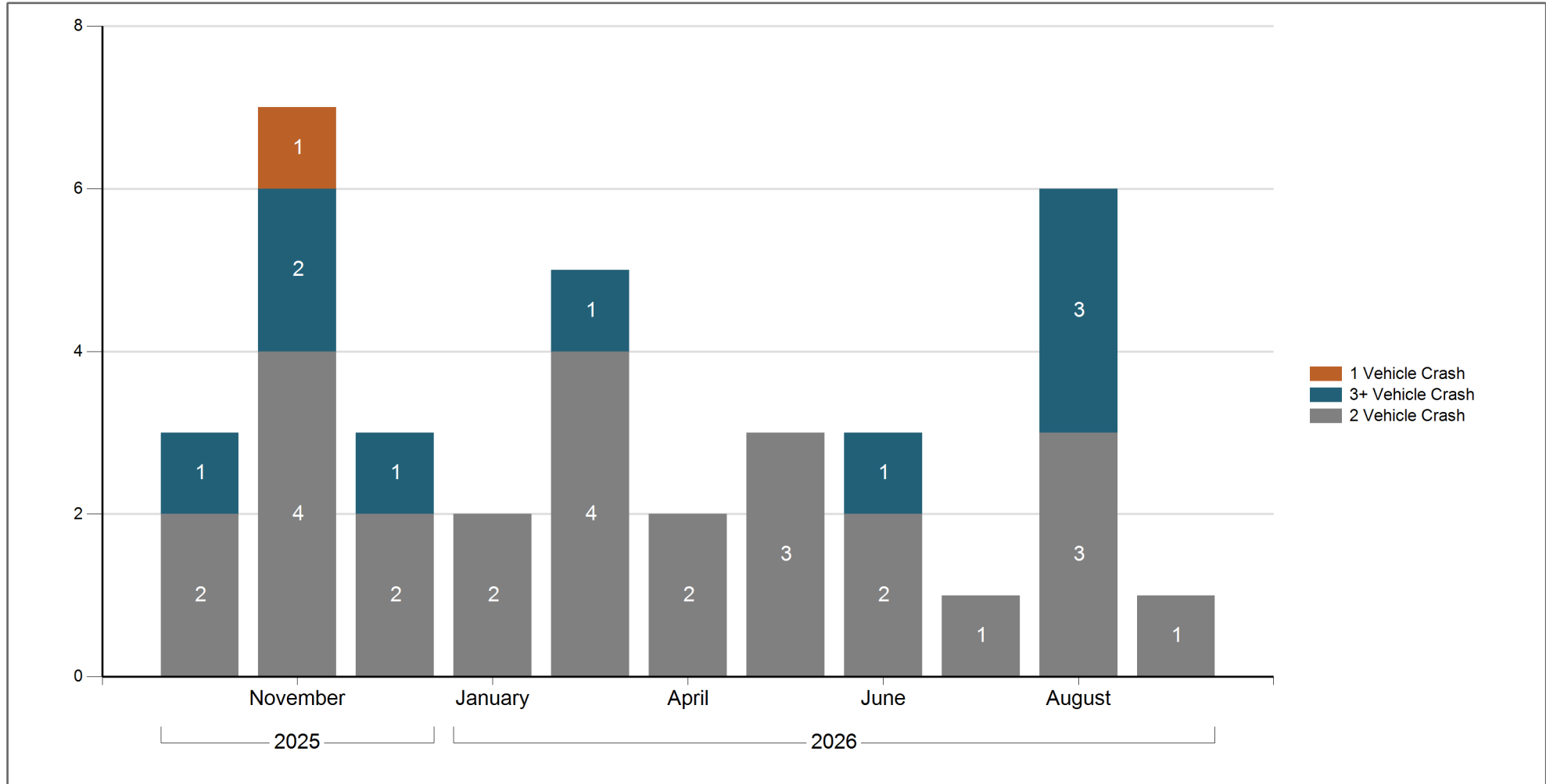
* - Totals include Highway Helper Incidents



SECONDARY INCIDENTS BY TYPE

Crashes that occur within the original incident scene or resulting queue.

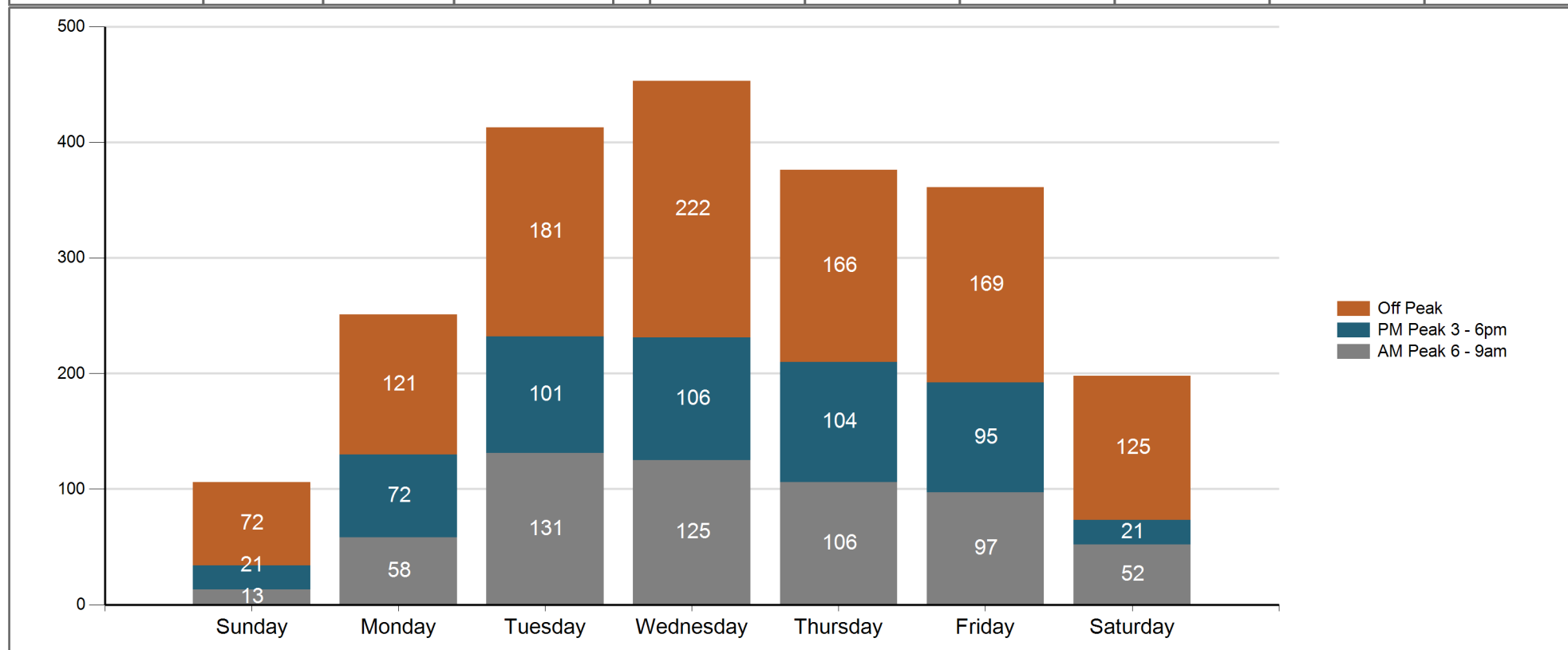
Type	Total	%	Avg Impact		District 1	District 2	District 3	District 4	District 5	District 6
2 Vehicle Crash	1	100%	21 min		0	0	0	1	0	0
Total	1	100%	21 min		0	0	0	1	0	0



INCIDENTS BY DAY OF WEEK

The total number of incidents (an event on the roadway which affects or can affect normal traffic flow) during a given period.

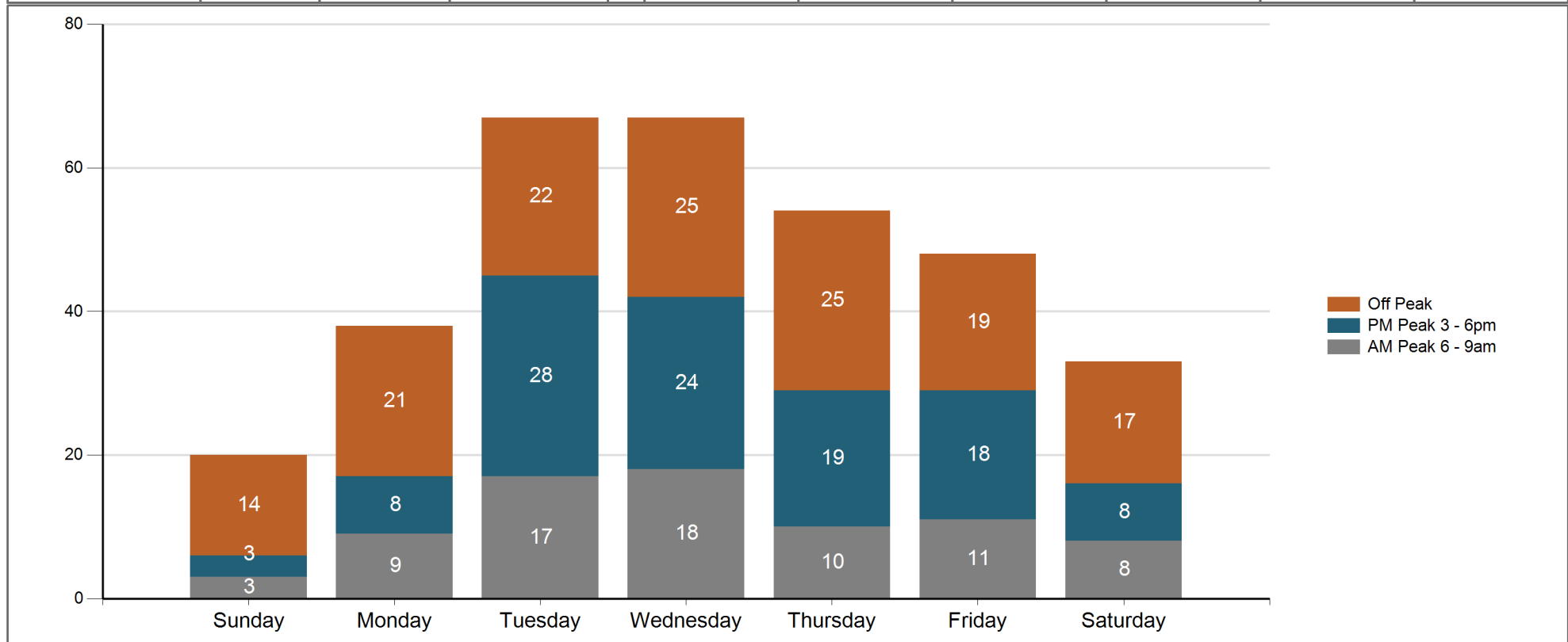
Weekday	Total	%	Avg Impact		District 1	District 2	District 3	District 4	District 5	District 6
Wednesday	453	21%	50 min		215	11	30	54	16	127
Tuesday	413	19%	1 hr 14 m		165	10	15	67	29	127
Thursday	376	17%	47 min		166	8	21	49	12	120
Friday	361	17%	48 min		158	10	20	40	10	123
Monday	251	12%	55 min		93	7	13	33	9	96
Saturday	198	9%	35 min		84	2	8	18	15	71
Sunday	106	5%	1 hr 53 m		46	4	12	12	6	26
Total	2,158	100%	50 min		927	52	119	273	97	690



CRASHES BY DAY OF WEEK

The total number of crashes (an event on the roadway which affects or can affect normal traffic flow) during a given period.

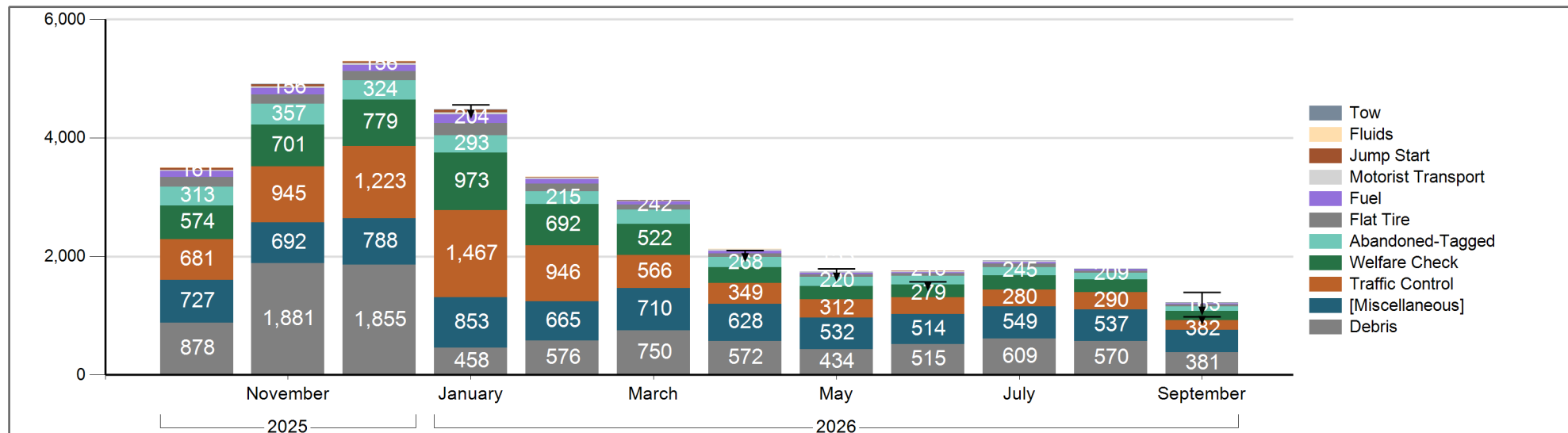
Weekday	Total	%	Avg Impact		District 1	District 2	District 3	District 4	District 5	District 6
Tuesday	67	20%	1 hr 10 m		35	3	2	9	4	14
Wednesday	67	20%	34 min		35	3	5	4	4	16
Thursday	54	17%	41 min		21		3	9	1	20
Friday	48	15%	41 min		27	1	1	5	3	11
Monday	38	12%	1 hr 5 m		16	4	2	10		6
Saturday	33	10%	46 min		11	1	1	2	6	12
Sunday	20	6%	43 min		8		3	3		6
Total	327	100%	1 hr 10 m		153	12	17	42	18	85



HIGHWAY HELPER RESPONSES

The total number of services provided by Highway Helper during the period.

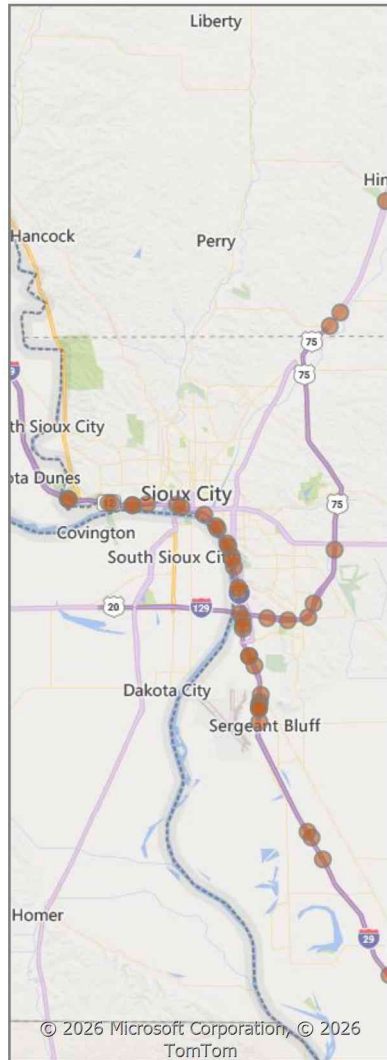
Type	Total	%	Avg Impact		Sioux City	Council Bluffs	Des Moines	Cedar Rapids / Iowa City	Davenport
[Miscellaneous]	382	31%	29 min		15	41	182	105	39
Debris	381	31%			105	54	68	40	114
Traffic Control	163	13%	26 min		5	16	77	46	19
Welfare Check	151	12%	29 min		5	14	63	53	16
Abandoned-Tagged	79	6%			2	5	36	21	15
Flat Tire	29	2%			0	2	15	9	3
Fuel	25	2%			1	4	12	7	1
Motorist Transport	6	0.49%			0	0	2	4	0
Fluids	3	0.25%			0	0	2	1	0
Jump Start	3	0.25%			0	0	3	0	0
Tow	1	0.08%			0	0	1	0	0
Total	1,223	100%	28 min		133	136	461	286	207



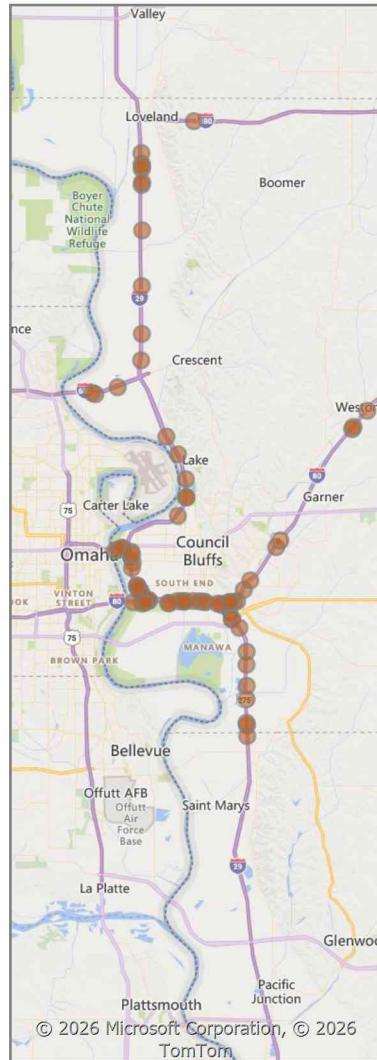
HIGHWAY HELPER ASSIST BY LOCATION

Highway Helper detected incidents and response locations.

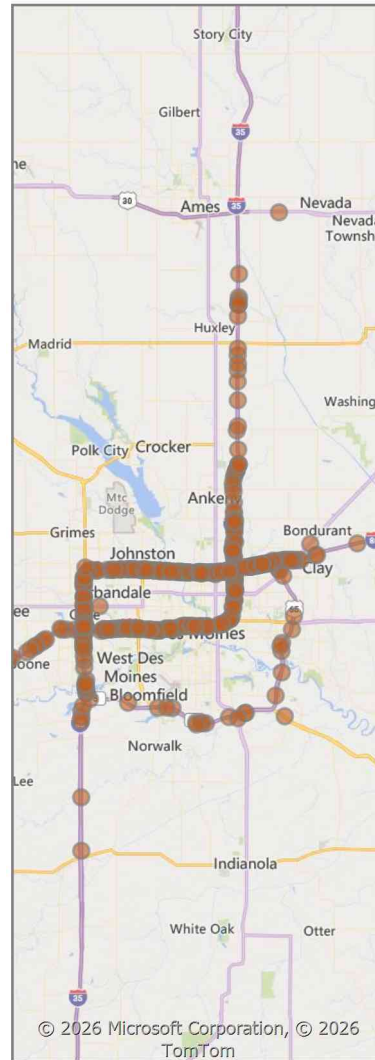
SIOUX CITY



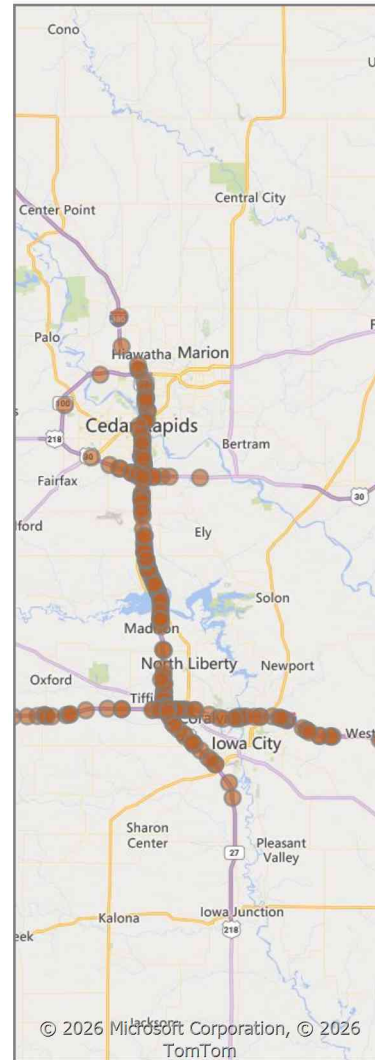
COUNCIL BLUFFS



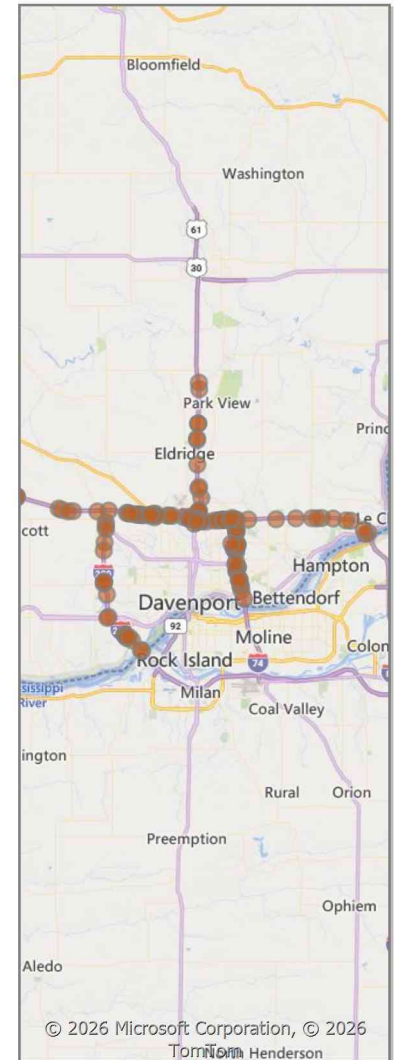
DES MOINES



CEDAR RAPIDS / IOWA CITY



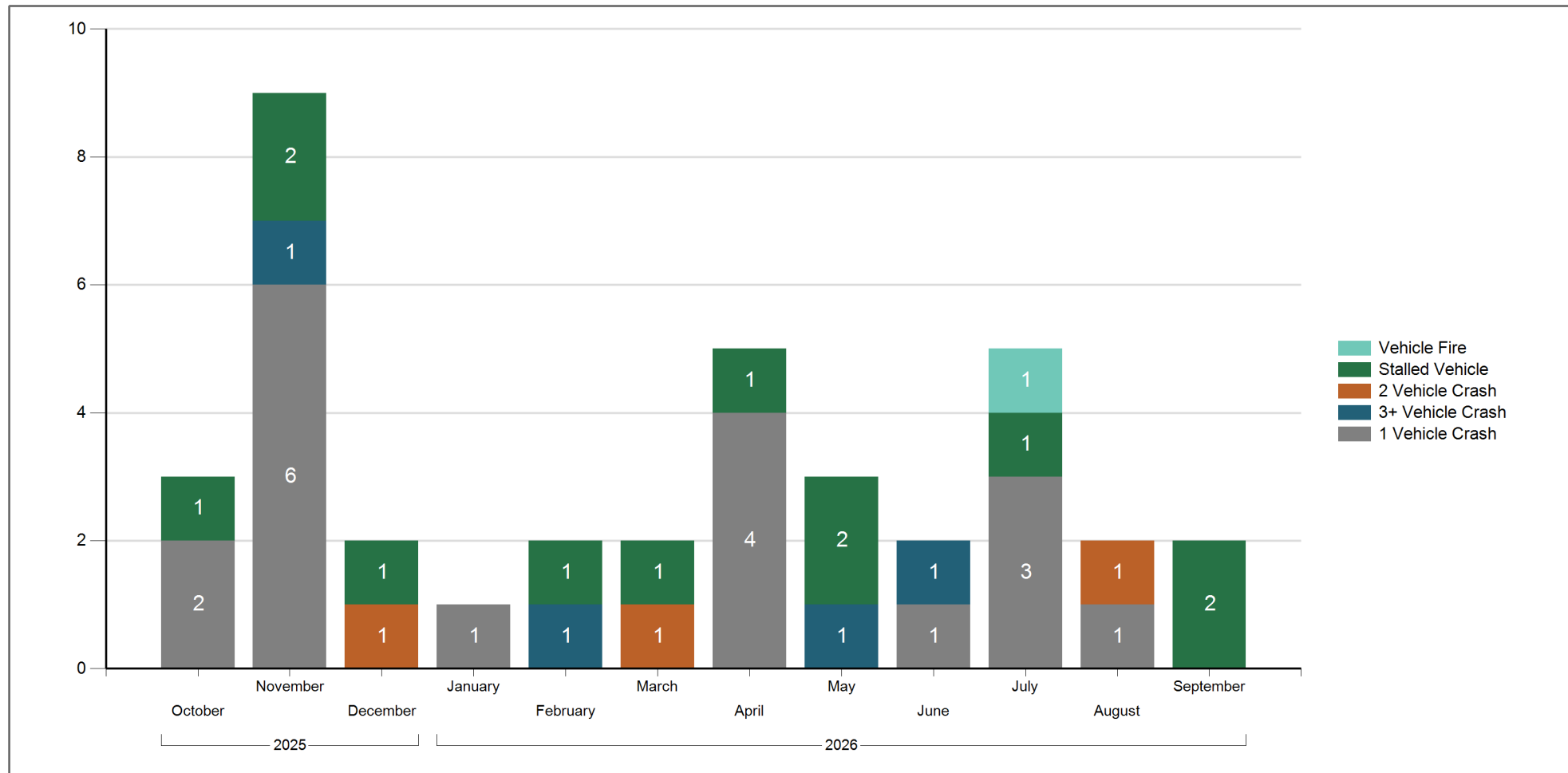
DAVENPORT



TOWING AND RECOVERY INCENTIVE PROGRAM (TRIP) RESPONSES

The total number of TRIP incidents responded to during the period.

Type	Total	%	Avg Impact		Des Moines	Iowa City
Stalled Vehicle	2	100%	49 min		1	0
Total	2	100%	49 min		1	0

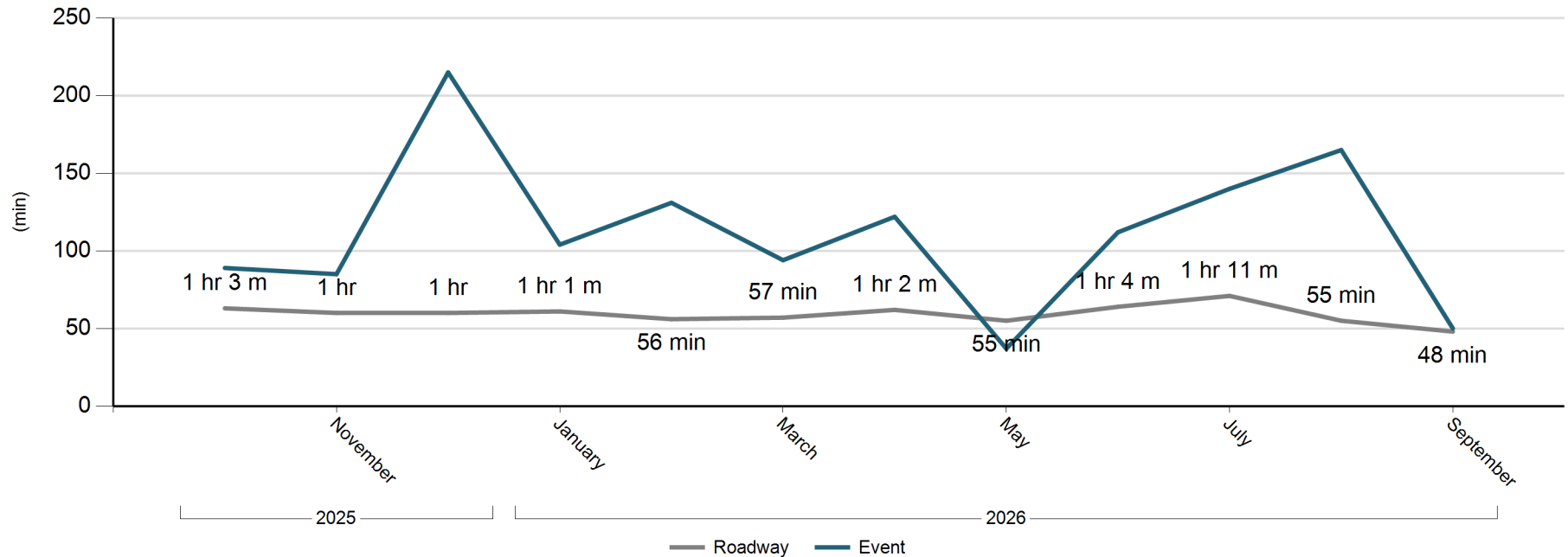


INCIDENT CLEARANCE TIMES (CRASHES ONLY)

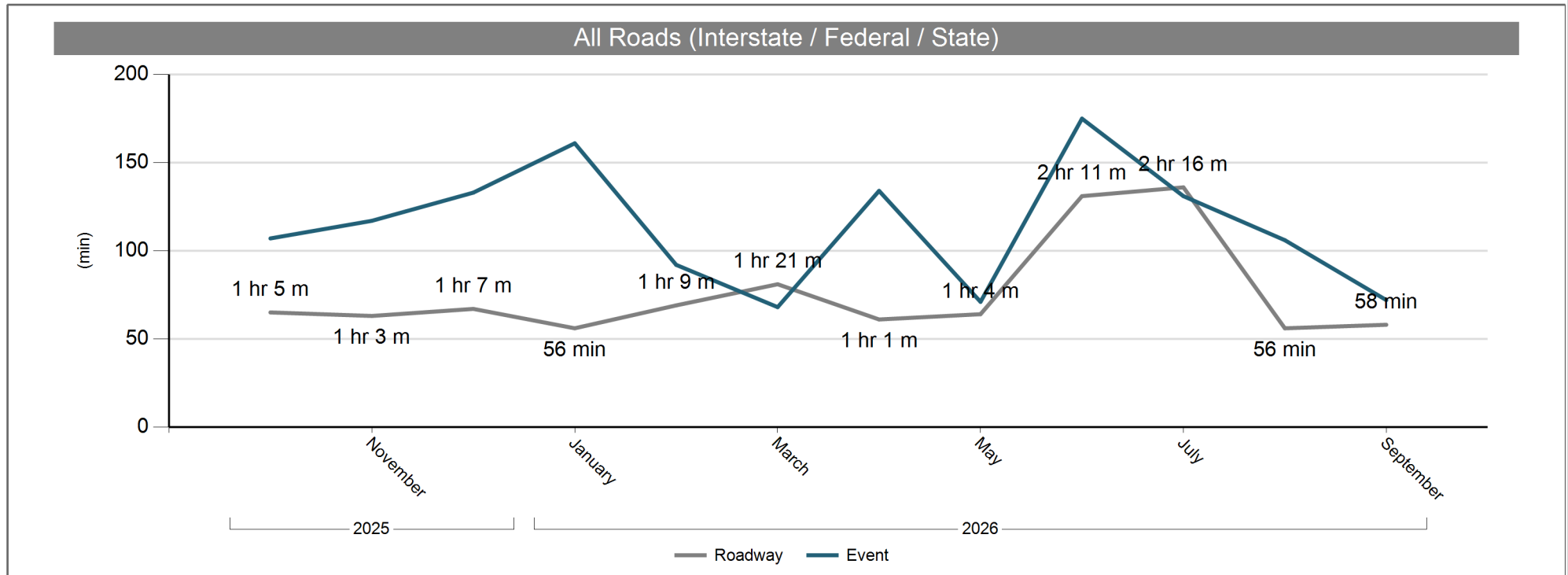
Event : All Responders Departed / Roadway : All Lanes Re-Opened

	Type	Total		District 1	District 2	District 3	District 4	District 5	District 6
Event	All	50 min		58 min		42 min	33 min	1 hr 22 m	35 min
	Federal	54 min		1 hr 12 m			36 min		
	Interstate	50 min		57 min		42 min	30 min	1 hr 22 m	35 min
	State								
Roadway	All	48 min		51 min	55 min	43 min	43 min	44 min	43 min
	Federal	1 hr 4 m		48 min	1 hr 8 m	57 min	54 min	28 min	2 hours
	Interstate	44 min		51 min	56 min	46 min	40 min	1 hr 7 m	29 min
	State	45 min		1 hr 7 m	3 min	5 min		19 min	

All Roads (Interstate / Federal / State)



INCIDENT CLEARANCE TIMES (ALL TYPES)									
Event : All Responders Departed / Roadway : All Lanes Re-Opened									
	Type	Total		District 1	District 2	District 3	District 4	District 5	District 6
Event	All	1 hr 12 m		48 min		42 min	28 min	1 hr 22 m	2 hr 14 m
	Federal	5 hr 17 m		38 min			36 min		12 hr 16 m
	Interstate	44 min		49 min		42 min	25 min	1 hr 22 m	34 min
	State								
Roadway	All	58 min		53 min	45 min	36 min	1 hr 19 m	2 hours	48 min
	Federal	1 hr 14 m		56 min	39 min	39 min	50 min	3 hr 3 m	1 hr 26 m
	Interstate	50 min		47 min	56 min	40 min	1 hr 25 m	1 hr 24 m	28 min
	State	1 hr 22 m		1 hr 50 m	1 hr	5 min	48 min	32 min	1 hr 31 m



INCIDENTS (CLEARANCE TIME DEVIATION)

Type	Date / Time	Incident #	Highway	Fatality	Injury	Semi	Duration	Description
1 Vehicle Crash (Avg Impact : 44 min)								
	09/28 02:26 AM	404347	I-35				2 hr 4 m	Single vehicle crash event on I-35 S @ MM 94.4 in Ankeny.
	09/14 10:13 PM	403373	I-29			1	2 hr 3 m	Single vehicle crash event on I-29 N @ MM 9.2 (near Hamburg).
	09/27 05:28 AM	404325	I-80				2 hr 11 m	Single vehicle crash event on I-80 W @ MM 204.3 (near Victor).
	09/04 06:09 AM	402680	IA 14			1	3 hr 50 m	Single vehicle crash event on IA 14 N @ MM 131.7A (near Grundy Center).
	09/08 06:11 PM	402946	I-80				4 hr 41 m	Single vehicle crash event on I-80 W @ MM 138.3 in Ankeny.
2 Vehicle Crash (Avg Impact : 47 min)								
	09/01 10:01 PM	402492	I-235				4 hr 52 m	2 vehicle crash event on I-235 W @ MM 8.5 in Des Moines.
	09/22 05:33 PM	403998	I-80				5 hrs	2 vehicle crash event on I-80 W @ MM 121.9 in West Des Moines.
	09/11 08:47 PM	403243	US 63		1		3 hr 43 m	2 vehicle crash event on US 63 N @ MM 171.8 (near Denver).
3+ Vehicle Crash (Avg Impact : 57 min)								
	09/22 06:53 PM	404006	US 67	2	4	1	6 hr 16 m	3+ vehicle crash event on US 67 S @ MM 12.2 in Le Claire.
Debris (Avg Impact : 54 min)								
	09/30 11:48 AM	404538	US 67				4 hr 43 m	Debris event on US 67 S @ MM 14.4 in Le Claire.
Emergency Vehicles (Avg Impact : 1 hr 13 m)								
	09/10 06:51 AM	403086	IA 1				5 hr 19 m	Emergency vehicles event on IA 1 N @ MM 108.6 in Mount Vernon.
	09/01 04:05 PM	402463	US 65				2 hr 46 m	Emergency vehicles event on US 65 S @ MM 24.5 (near Derby).
Stalled Vehicle (Avg Impact : 39 min)								
	09/13 06:16 PM	403302	IA 330				7 hr 33 m	Stalled vehicle event on IA 330 N @ MM 22.3 (near Marshalltown).
	09/29 10:47 PM	404493	US 30			1	2 hr 14 m	Stalled vehicle event on US 30 W @ MM 271.8 (near Mechanicsville).
Towing Operation (Avg Impact : 4 hr 12 m)								
	09/15 05:34 AM	403381	I-80				9 hr 8 m	Towing operation event on I-80 W @ MM 30.2 (near Minden).

INCIDENTS (CLEARANCE TIME DEVIATION)

Type	Date / Time	Incident #	Highway	Fatality	Injury	Semi	Duration	Description
Vehicle Fire (Avg Impact : 49 min)								
	09/24 11:23 AM	404135	I-35			1	2 hr 14 m	Vehicle fire event on I-35 S @ MM 37 (near Osceola).
	09/08 07:29 PM	402949	US 30				2 hr 26 m	Vehicle fire event on US 30 E @ MM 221.9 (near Keystone).