

Supplies, Inventory, and Support Resources

MVD Systems and Administration Bureau

Rhonda Fowler, License Plates, Titles, and Registration Administration

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ARTS	<p>Order Supplies – Plates, Titles, Registration Decals</p> <p>Manage Inventory – Plates, Titles, Registration Decals (decals can also be inventoried by the County)</p>
PRINTERS	<p>Supplies</p> <p>Toners are on auto order with Marco, Rhonda</p> <p>Imaging units and maintenance kits are ordered through Rhonda</p> <p>Inventory – Kept by County</p>
MVD SUPPLY ORDERING SYSTEM	<p>PWD Placards and PWD Stickers</p> <p>Farm Stickers</p> <p>https://iowadot.iaprisoinind.com/motorvehiclediv.aspx Password:DOT</p> <p>Set up user account and password</p> <p>Orders placed with and filled by IPI</p> <p>Website Issues: Ann.Baughman@iowa.gov</p>
PRINTER PROBLEMS	<p>Hardware and Connectivity Issues – Marco Customer Service</p> <p>1-800-847-3098</p> <p>Software-related Issues – Iowa DOT Helpdesk</p> <p>1-515-239-1075 DOT.helpdesk@iowadot.us</p>
INVENTORY PROBLEMS (RHONDA)	<p>Entering supplies into inventory in ARTS</p> <p>Plate orders (needed for inventory)</p> <p>Supply order status</p> <p>Farm stickers</p> <p>Damaged plates</p> <p>Inventory adjustments</p>
OTHER	<p>dot.plates@iowadot.us</p> <p>vscusto@iowadot.us</p> <p>county.vehicle@iowadot.us</p> <p>Plate transactions</p> <p>ARTS transactions</p> <p>Vehicle processes</p> <p>Replacement plate orders</p> <p>Customer support</p> <p>10-year replacement cycle problems</p>