

## DataQs

The Federal Motor Carrier Safety Administration's online DataQs system allows drivers and motor carriers to request and track a review of federal and state data issued by the FMCSA that you believe to be incomplete or incorrect. The system automatically forwards a Request for Data Review (RDR) to the appropriate office for resolution.

**In Iowa, DataQs RDRs are monitored and answered by Iowa Department of Transportation's Motor Vehicle Enforcement personnel located at the Motor Vehicle Division's headquarters in Ankeny.**

The DataQs online system also collects updates and responses for current requests. By using DataQs at **[dataqs.fmcsa.dot.gov](https://dataqs.fmcsa.dot.gov)**, you help improve the quality of data used by FMCSA and data displayed to the public and organizations supporting its safety programs.

The FMCSA's Safety Measurement System (SMS) provides a detailed view of individual motor carriers' on-road performance and crash history. Use DataQs if you feel the motor carrier data displayed in SMS are incomplete or incorrect.

**For more information about these two systems, go to:**  
**[dataqs.fmcsa.dot.gov](https://dataqs.fmcsa.dot.gov).**

Iowa DOT ensures nondiscrimination and equal employment in all programs and activities in accordance with Title VI and Title VII of the Civil Rights Act of 1964 and other nondiscrimination statutes. If you need more information or special assistance for persons with disabilities or limited English proficiency, contact Iowa DOT Civil Rights at 515-239-1111 or by email at [civil.rights@iowadot.us](mailto:civil.rights@iowadot.us).

## Contacts

Commercial driver's license .....	515-244-8725
Driver's license/records .....	515-244-8725
Federal Motor Carrier Services Administration, Iowa Division, Ames, Iowa .....	515-233-7400
Fuel tax .....	515-237-3268
Motor carrier registration .....	515-237-3110
Oversize/Overweight permits .....	515-237-3264

For general questions or questions related to commercial vehicles, hazardous materials, or training, visit:

**[iowadot.gov/mve/contact-us](https://iowadot.gov/mve/contact-us)**

## Online resources

**DataQs online system**  
[dataqs.fmcsa.dot.gov](https://dataqs.fmcsa.dot.gov)

**511 traveler information**  
[511ia.org](https://511ia.org)

**Iowa DOT Motor Vehicle Enforcement**  
<https://iowadot.gov/mve>



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888-3737-888 (United States) | 800-222-TIPS (Canada)  
[www.truckersagainsttrafficking.org](https://www.truckersagainsttrafficking.org)



# DataQs Protocol



Upon receiving a violation challenge, all documentation and circumstances are reviewed prior to the challenge being upheld or denied.

For more information, visit [www.iowadot.gov/mvd/cdl/roadside-inspections](http://www.iowadot.gov/mvd/cdl/roadside-inspections)

The following steps outline the process established for DataQs challenges when a Request for Data Review is submitted.

**Step 1:** Iowa DOT Motor Vehicle Enforcement will:



Review the inspection data.



Review pertinent Code of Federal Regulations sections dealing with the challenged violation.



If needed, contact the officer that conducted the inspection for further clarification.

*This step can be bypassed if the officer documented the reason(s) why the enforcement action was taken in the comments section of the inspection report.*

**Step 2:** Challenge is either denied or upheld.



If the challenge is denied, the petitioner can appeal.

**Step 3:** First appeal.



Review video/audio if available.



Review pertinent Code of Federal Regulations sections.



Interview officer (verbal/email).



Decision is rendered.

**First appeal panel members**

- Motor Vehicle Enforcement, assistant chief
- Motor Vehicle Enforcement, training coordinator
- Motor Vehicle Enforcement staff member

**Step 4:** If the petitioner does not agree with the decision, the petitioner has the right to the **second appeal** process.



Review video/audio, if available.



Review pertinent Code of Federal Regulations sections.



Interview officer (verbal/email).



Decision is rendered.

**Second appeal panel members**

- Motor Vehicle Enforcement, assistant chief
- Motor Vehicle Enforcement, training coordinator
- Motor Vehicle Enforcement staff member
- Iowa Motor Truck Association, board member

**Step 5:** The petitioner has the right to **appeal for a final decision**; this appeal would be filed through District Court in the county where the inspection was conducted.

