

Supplies, Inventory, and Support Resources

MVD Systems and Administration Bureau

Rhonda Fowler, License Plates, Titles, and Registration Administration

Rhonda.Fowler@iowadot.us 515-509-1468

ARTS	Order Supplies – Plates, Titles, Registration Decals Manage Inventory – Plates, Titles, Registration Decals (decals can also be inventoried by the County)
PRINTERS	Supplies Toners are on auto order with Marco, Rhonda Imaging units and maintenance kits are ordered through Rhonda Inventory – Kept by County
PRINTER PROBLEMS	Hardware and Connectivity Issues – Marco Customer Service 1-800-847-3098 Software-related Issues – Iowa DOT Helpdesk 1-515-239-1075 DOT.helpdesk@iowadot.us
INVENTORY PROBLEMS (RHONDA)	Entering supplies into inventory in ARTS Plate orders (needed for inventory) Supply order status Farm stickers Damaged plates Inventory adjustments
OTHER	dot.plates@iowadot.us vscusto@iowadot.us county.vehicle@iowadot.us Plate transactions ARTS transactions Vehicle processes Replacement plate orders Customer support 10-year replacement cycle problems