

Motor Vehicle Division Informational Memo # 20-01
***Electronic Application for Duplicate Credential Upon Attaining Age 21-
Administrative Rule Updates***

DATE: February 3, 2020

FROM: Sara Siedsma, Compliance Officer, MVD

TO: All Driver and Identification Services staff, Iowa County Treasurers and County Treasurer's staff
the issue driver's licenses and non-operator's identification cards

SUBJECT

This informational memo explains an update to administrative rule chapters 761—605, License Issuance and 761—630, Non-Operator's Identification.

SUMMARY

The updates to these rule chapters align with a change to Iowa Code section 321.189 made during the 2019 legislative session, which provided the ability for a customer attaining the age of 21 to apply electronically for a duplicate driver's license or non-operator's identification card for the unexpired months of the credential. The purpose of the legislation was to make it easier for a customer attaining age 21 to obtain a duplicate credential because that is the age when the license or ID card can be issued with a horizontal rather than a vertical orientation and is when the credential is no longer required to contain the phrase "under 21."

The administrative rule amendments are effective February 5, 2020.

LINK TO ADMINISTRATIVE RULES

<https://www.legis.iowa.gov/docs/aco/arc/4851C.pdf>

CURRENT

Previously, we did not offer the ability for a customer to apply electronically for a duplicate driver's license or non-operator's identification card, regardless of the customer's age, however, a customer could obtain a duplicate license or ID card by visiting a driver's license issuance location or self-serve kiosk. Only a renewal of the license could be done electronically through the MyMVD website.

You may wish to review the previous informational memo (IM 19-16) we issued when the 2019 legislation became effective for more information about the background of the legislation.

For internal DOT employees, you may find IM 19-16 in the W drive at the address below:

W:\MotorVehicle\Policy & Communications\Memorandums\Memos\Policy Memos

For County Treasurers and staff, you may find IM 19-16 at the link to the county treasurer's manual below:

<https://iowadot.gov/mvd/ctmanual/memos/IM19-16.pdf>

NEW

As of February 5, 2020, the rules will align with Iowa Code section 321.189 and our current processes for allowing a customer to electronically apply for a duplicate license or ID card upon attaining age 21.

BUSINESS IMPACT

This directive does not impact the way that DIS operates as we have already updated our processes and programming to allow a customer attaining age 21 to electronically apply for a duplicate credential, rather this directive is just informing you that the administrative rules have now been updated.