

**Smith, Megan**

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**From:** Vehicle MVD  
**Subject:** January Vehicle Central Programs (VCP) Motor Vehicle Newsletter



## **MOTOR VEHICLE NEWSLETTER**

**Iowa DOT Central Programs Bureau**  
**January 2024**

### [Motor Carrier Services \(MCS\)](#)

#### **Proof of Prorate**

For a more efficient way of getting Proof of Prorate from Motor Carrier Services (MCS), please contact Mary Guillaume directly, at 515-237-3258. If you're unable to reach her, please call MCS's general line, (515)237-3264, which is also provided on our Who Do I Call sheet.

### [Reports & Webpage Updates](#)

#### **Abandoned Vehicles**

In addition to the recent informational flyers on abandoned vehicle processes, we just revamped our website for abandoned vehicle information. Please refer customers and county staff to the following site:

[Abandoned Vehicles | Iowa DOT](#)

#### **2023 Vehicle statistics available on the Iowa DOT web**

The Motor Vehicle Division has updated several annual and semi-annual vehicle title and registration reports on its web site at <https://iowadot.gov/mvd/factsandstats>. These reports may be useful to Treasurers and staff for planning purposes and to communicate with legislators, media, and local government officials. All of the data on these reports are suitable for public use and may be shared freely. Most reports include statewide totals and county-specific numbers.

- All Vehicle registrations – there are now more than 4.6 million registered vehicles in Iowa
- Flex Fuel Vehicles – this report is required under Iowa Code 452A.33
- ERT deals – more than 122,000 deals were submitted through ERT in 2023
- EV/PHEV registrations – Iowa ended 2023 with more than 15,000 registered electric vehicles
- Blackout plates – Iowa had more than 538,000 blackout plates in use at the end of 2023

## [Printers, Plates, Inventory & Iowa prison Industries \(IPI\)](#)

### 2023 Registration Decals

The supply of 2023 white registration decals can be destroyed. It is an option to remove the decal and use the paper for scratch. Please send the number of decals destroyed to [Rhonda.Fowler@iowadot.us](mailto:Rhonda.Fowler@iowadot.us).

### County Standard License Plates

County Std Lg 2, County Std Lg 1, and County Std Sm 1 license plates are on auto order. ARTS tracks usage of these plates and places an order for the county once the inventory hits a minimum number. This process is designed to eliminate the need for the county to place orders for these plates and the minimum number is set specifically for each county. Because of this, counties cannot order these plates directly in ARTS. These are the only plates that are on auto order.

Class & Type	Qty On H...	Appvd Qt...	Pend Qty ...	Typ Daily ...	Lead Time	Sugg Or...	Est Delv ...	Auto O...
<input type="checkbox"/> Plate-Choose Life sm 1	5	0	0	1	21	56	02-14-2024	<input type="checkbox"/>
<input checked="" type="checkbox"/> Plate-County Std lg 1	43	100	0	4	21	41	02-14-2024	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Plate-County Std lg 2	487	0	0	15	21	478	02-14-2024	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Plate-County Std sm 1	62	0	0	1	21	0	02-14-2024	<input checked="" type="checkbox"/>
<input type="checkbox"/> Plate-Decal Plate lg 1	5	0	0	4	21	179	02-14-2024	<input type="checkbox"/>
<input type="checkbox"/> Plate-Decal Plate lg 2	5	0	0	15	21	960	02-14-2024	<input type="checkbox"/>

These orders will show in your Manage Orders window as AnalysisBatch.

Order #	Class and Type	Date Needed	Est Delv Date	Status	Qty Ord...	Qty Appvd	Qty Recvd	Comment	Delivery Ac
<a href="#">759870</a>	Plate-County Std...	12/7/2023	12/8/2023	Ordered	300	300	200	AnalysisBat	Louisa Cour

If you need an order for one of these plate types, please reach out to [Rhonda.Fowler@iowadot.us](mailto:Rhonda.Fowler@iowadot.us) for assistance.

## Replacement Plates

If you are replacing a plate for a customer that is under warranty, please follow these instructions:

- Submit a Replacement Plate application indicating no fee to [Plates.DOT@iowadot.us](mailto:Plates.DOT@iowadot.us)
- Send a picture of the plates to [Rhonda.Fowler@iowadot.us](mailto:Rhonda.Fowler@iowadot.us)
- The plates can be recycled and sent back to IPI with your other plates. They do not need to be sent to Ankeny.

If you are missing a 10-year replacement cycle plate:

- Submit a Replacement Plate application to [Plates.DOT@iowadot.us](mailto:Plates.DOT@iowadot.us) indicating that this order needs to be rushed.
- If you have several plates missing in the same month, please contact [Rhonda.Fowler@iowadot.us](mailto:Rhonda.Fowler@iowadot.us)

## Decal License Plates

A new page has been added to the DOT's website to share information about decal plates.

- Answers to the most commonly asked questions.
- A link to the application for any organization that is interested in applying to the DOT for approval of a decal.
- This page is linked to the contact information for all of the approved decals.

The page is most easily accessed from the License Plate page, [License Plates | Iowa DOT](#)



## DECAL LICENSE PLATES

With the passage of HF617, non-profit organizations may apply to the Office of Vehicle & Motor Carrier Services (OVMCS) for approval of a decal recognizing their organization or cause.

- ▶ [Find out more about decal plates and the application process.](#)
- ▶ [Order a decal plate.](#)

## Staffing

**We welcomed Bethany Nichols** to the Vehicle Central Programs team in December. She serves as a County Liaison. Bethany brings 17 years of vehicle experience from her time at the Cass County Treasurer's Office and another 2 years of experience processing title work at a dealership. She has already jumped right in and contributed to the team's success going into the new year!

**We also said goodbye to Kelli Huser**, Vehicle Compliance Officer, who served over 4 years in MVD. Many of you worked with her through compliance inquiries and project meetings, or you may have seen any of her presentations. She has started her new role with DNR in legal counsel and compliance.

## Reminder

### **Updating a Customer's Physical or Mailing Address**

Please be mindful when changing a customer's physical address or mailing address in ARTS. We've seen an uptick in physical addresses being updated when only the mailing address should have changed. Some examples of when the mailing address should be the only address changed are snowbirds or an IA resident working or going to school out of town or out of state.

When law enforcement runs the customer's credential it is coming back with a different address than what is on the driver's license. This can cause a lot of confusion and undue stress, especially if the out of state address is listed for the Iowa credential.

