

RFI 22157

Claims Management Related to Iowa DOT Property/Vehicle Damage Questions and Responses Set 1

Q1. Does the department own the API's for the systems you would be looking to integrate with?

A1. Yes. The DOT would be able to create web service API integrations for the potential Claims Management system and the various DOT owned or Cloud Based SAAS systems that it would be interfacing with.

Q2. How many users would be utilizing this system from an internal stand point?

A2. Up to 200 users across the state to utilize system initially for submitting information electronically to Claims Management. As system is used we anticipate another 50+ users who would have viewing access to system.