

From: [WorkDay, DOT \[DOT\]](#)
To: [DOT-AG-ALL STAFF-GL](#)
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How to get Help

The number of questions coming in to the Workday segment of the help desk is down to a trickle. Because the call volume has gone down, we're shifting the Workday-specific phone bank back to the regular help desk folks this week.

If you need Workday help, there are still lots of ways to find it.

You can:

- Go the [Workday website](#) and look at the job aids. They're searchable now!
- Contact the staff in your work location who have been trained in Workday. See the list [here](#).
- Call 515-239-1075. The friendly folks at the Helpdesk have been trained to answer general Workday questions and can send your question to a Workday expert if it is something they don't know.

The Workday Team

